



# **LBP-1210 Laser Printer**

## ***User's Guide***

### **IMPORTANT:**

Read this manual carefully.

Use this manual when you need quick reference help.

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## About this Guide

The following lists the information included in this guide:

- ❑ **Chapter 1: Introduction.** Introduces you to the printer features and describes the parts.
- ❑ **Chapter 2: Paper Handling.** Explains the types of paper and sizes you can use, how to load paper, and describes how paper moves through the printer.
- ❑ **Chapter 3: Using the Canon Advanced Printing Technology.** Describes the Canon Advanced Printing Technology and how to install and use the software, as well as how to check on the status of a print job.
- ❑ **Chapter 4: Troubleshooting.** Contains helpful information on how to solve printing problems.
- ❑ **Chapter 5: Maintenance.** Explains how to clean and handle the printer, and how to replace the EP-25 cartridge.
- ❑ **Appendix A.** Lists the specifications for the printer.
- ❑ **Appendix B.** Describes how to connect the printer using the optional network adapter.
- ❑ **Glossary.** Includes definitions for terminology used in this guide.

## Conventions

This guide uses the following conventions:



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**CAUTION:**

Indicates precautions that must be observed to prevent possible injury.

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Indicates that neglecting the suggested procedure or practice could result in damage to the printer.

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Indicates notes and memos containing useful tips or detailed information.

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# Safety Information

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## ***FCC Notice (110–127 V model)***

Laser Beam Printer, Model L10721A

This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) This device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

Note: This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- ☐ Reorient or relocate the receiving antenna.
- ☐ Increase the separation between the equipment and receiver.
- ☐ Connect the equipment to an outlet on a circuit different from that to which the receiver is connected.
- ☐ Consult the dealer or an experienced radio/TV technician for help.

Use of shielded cable is required to comply with class B limits in Subpart B of Part 15 of FCC Rules.

Do not make any changes or modifications to the equipment unless otherwise specified in the manual. If such changes or modifications should be made, you could be required to stop operation of the equipment.

## ***FCC Notice (220–240 V model)***

This equipment has been tested and found to comply with the limits for a Class A digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference when the equipment is operated in a commercial environment. This equipment generates, uses, and can radiate radio frequency energy and if not installed and used in accordance with the instruction manual, may cause harmful interference to radio communications. Operation of this equipment in a residential area is likely to cause harmful interference, in which case the user will be required to correct the interference at his own expense.

- Use of shielded cable is required to comply with Class A limits in Subpart B of Part 15 of FCC Rules.

Do not make any changes or modifications to the equipment unless otherwise specified in this guide. If such changes or modifications should be made, you could be required to stop operation of the equipment.

## ***Notice for EMC Directive (220–240 V model)***

“This equipment has been tested in a typical system to comply with the technical requirements of EMC Directive.”

- Use of shielded cable is necessary to comply with the technical requirements of EMC Directive.

## ***International ENERGY STAR Office Equipment Program***



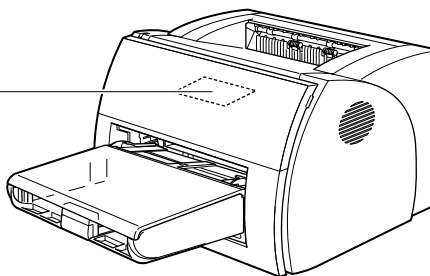
As an ENERGY STAR partner, Canon Inc. has determined that this product meets the ENERGY STAR guidelines for energy efficiency.

The International ENERGY STAR Office Equipment Program is an international program that promotes energy saving through the use of computers and other office equipment. The program backs the development and dissemination of products with functions that effectively reduce energy consumption. It is an open system in which business proprietors can participate voluntarily. The targeted products are office equipment such as computers, monitors, printers, fax machines, and copiers. Their standards and logos are uniform among the participating nations.

## Laser Safety (110–127 V / 220–240 V models)

Laser radiation could be hazardous to the human body. For this reason, laser radiation emitted inside this printer is hermetically sealed within the protective housing and external cover. In the normal operation of the product by the user, no radiation can leak from the machine.

This printer is classified as a Class 1 laser product under IEC60825-1:1993, EN60825-1:1994, and as for the U.S.A., it is classified as Class 1 under the Code of Federal Regulations, 1040.10 of Title 21.



This printer has been classified under IEC60825-1:1993, EN60825-1:1994 and conforms to the following classes:

CLASS 1 LASER PRODUCT

LASER KLASSE 1

APPAREIL A RAYONNEMENT LASER DE CLASSE 1

APPARECCHIO LASER DI CLASSE 1

PRODUCTO LASER DE CLASE 1

APARELHO A LASER DE CLASSE 1

(220-240 V model only)



### CAUTION:

Performance of procedures other than those specified in this manual may result in hazardous radiation exposure.

## ***Important Safety Instructions***



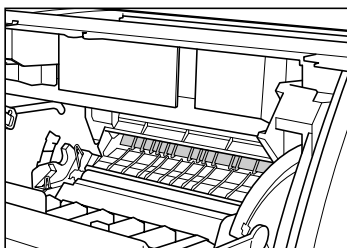
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### **CAUTION:**

This printer is a high-precision electronic device. Before operation, be sure to read the following instructions to handle the printer properly.

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- ☐ Read the manual carefully before operation.
- ☐ Do not dispose of these instructions. Save them for future reference.
- ☐ Follow all warnings and instructions on the printer and consumables.
- ☐ Do not place the printer on an unstable cart, stand, or table.
- ☐ When installing the printer, carefully observe the location requirements described in this guide.
- ☐ The shaded part of the face-up delivery area may be hot. Be careful not to touch it.



- ☐ Do not expose the printer to a wet environment.
- ☐ Do not expose the printer directly to a chemical environment (experimental laboratories, etc.). The exterior of the printer is made of plastic, and the outside covering might fade, become deformed, or melt.
- ☐ Do not install the printer where it will be exposed to smoke or steam.
- ☐ Be sure to connect the printer to a grounded outlet.
- ☐ Do not operate the printer until all packing materials (packing tape, spacers, and styrofoam molds) have been removed.

❑ 110–127 V model only:

This product is equipped with a 3-wire grounding type plug, a plug that has a third (grounding) pin. As a safety feature, this plug fits only into a grounding-type power outlet. If you are unable to insert the plug into the outlet, contact an electrician to replace your obsolete outlet. Do not defeat the purpose of the grounding-type plug.

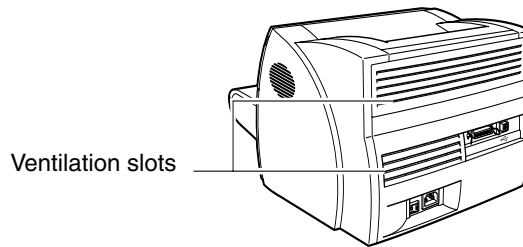
❑ 220–240 V model only:

A certified power supply cord is to be used with this equipment. For a rated current up to 6 A, a type not lighter than H05VV-F 3G 0.75 mm<sup>2</sup> or H05VVH2-F 3G 0.75 mm<sup>2</sup> shall be used.

- ❑ Be sure to turn off the power before unplugging or plugging in the printer power cord or interface cable.
- ❑ When moving the printer, be sure to turn off the power before unplugging the power cord.
- ❑ Be sure to unravel the power cord prior to plugging it in; otherwise it may lead to damage, overheating, short-circuit, or result in fire.
- ❑ Be sure to plug the power cord firmly into the power outlet, as any flammable material caught between an opening might result in fire.
- ❑ Avoid using an extension cord. If you must use an extension cord, be sure to take the following precautions. Failure to do this might lead to overheating, result in fire, or cause flickering due to a drop in voltage.
  - Be sure not to exceed the allowed rating current of the extension cord.
  - Use a short extension cord. Do not connect several extension cords together.
  - Make sure that the total ampere rating of the products plugged into the extension cord does not exceed the extension cord ampere rating.
- ❑ Slots and openings in the cabinet are provided for ventilation. To ensure reliable operation of the printer and to protect it from overheating, these openings must not be blocked or covered. The openings should never be blocked by placing the printer on a bed, sofa, shag rug, or other similar surface.



- ❑ The printer should never be placed near or over a radiator, heat register, or flame. It should not be placed in a built-in installation unless proper ventilation is provided.



- ❑ Before connecting the printer to a power source, check the voltage rating label at the back of the printer to ensure that the printer voltage matches that of the power source. The voltage rating label is located on the rear side of the printer. If the voltage label is missing, contact your nearest authorized dealer or the place of purchase.
- ❑ The power cord should be routed so that it is not likely to be walked on or pinched by items placed on or against it. Pay particular attention to the plug, the power socket, and the point where the cord exits the unit.
- ❑ Keep the power cord and cables away from children.
- ❑ Do not handle plugs with wet hands.
- ❑ When the printer will not be used for a long period, turn the power off and unplug the power cord for safety.
- ❑ Unplug the printer from the wall outlet before cleaning. Do not spray liquid cleaners or aerosol cleaners directly on the cabinet or the openings, as the spray could penetrate inside the printer and contaminate internal parts. Use a damp cloth for cleaning.
- ❑ Never push objects of any kind into the printer through openings in the enclosure, as the objects might touch dangerous voltage points or short out parts. This could result in a fire or electrical shock. Never spill liquid of any kind into the printer.
- ❑ Unplug the printer and request servicing from qualified service personnel in the following situations:
  - When the power cord or plug is damaged or becomes frayed.
  - If liquid is spilled into the printer.
  - If the printer is exposed to water.

- If the printer does not operate normally when the operating instructions are followed. Adjust only those controls that are covered by the operating instructions, since improper adjustment of other controls may damage the printer and may require extensive work by a qualified technician to restore the product to normal operation.
  - If the printer is dropped or the cabinet is damaged.
  - If the printer exhibits a distinct change in performance, indicating a need for servicing.
  - If the printer produces smoke, odor, or excessive noise.
- ☐ The outlet should always be free from any obstacles so as to allow easy access.
  - ☐ When unplugging the printer, always disconnect the power cord by pulling on the plug, not the cord itself.
  - ☐ Any misuse of electrical equipment is hazardous. Do not allow children to handle power cords or cables.
  - ☐ Do not attempt to service this printer yourself, except as instructed in this guide. Opening or removing covers that are intended to be removed only by qualified service personnel may expose you to dangerous voltage points or other risks. Refer all servicing in those compartments to qualified service personnel.
  - ☐ Do not attempt to modify the printer.
  - ☐ Do not remove the warning or instruction labels on the printer.

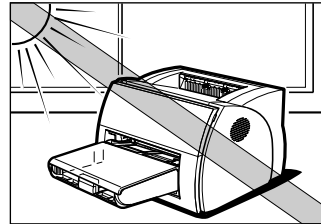
## Operating Environment

When selecting a location for the printer, check the following guidelines:

- Make sure the location is flat and sturdy.
- When power is on (printer plugged into an AC outlet):  
Temperature: 7.5°C-35°C (45.5°F-95°F)  
Relative humidity: 5-90% RH with no condensation
- Make sure the surrounding area is well ventilated.
- The printer must not be in a direct draft.

Avoid placing the printer in the following locations:

- Under direct sunlight, near heaters, air conditioners, or open flames.



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Strong light entering the printer unit causes the internal cartridge drum surface to deteriorate and degrades the printing.

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- Near magnets or equipment that generates magnetic fields.
- Near areas subject to vibration.
- In dusty places or places where the air contains high concentrations of salt or corrosive gases.
- Near water pipes and refrigerators.

If humidity is less than 30%, use a humidifier or an anti-static mat to prevent buildup of electrostatic charges.

If the room temperature rises abruptly, or the printer is moved from a cool and dry place to a warm and humid place, condensation may form inside the printer and cause problems with paper delivery or a deterioration in print quality and, in some cases, result in printer error. To prevent this, allow the printer to sit for an hour or more to adjust to the new temperature.

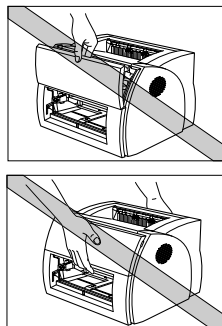
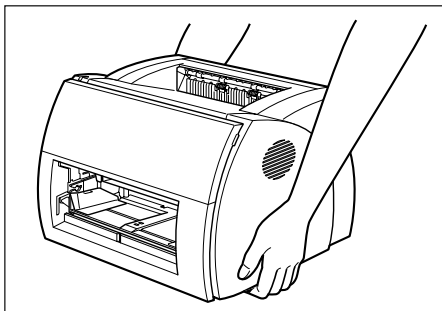


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Observe the following requirements when the power is off (printer unplugged from the AC outlet):

- Temperature: 0°C-35°C (32°F-95°F).
  - Relative Humidity: 35-85% RH with no condensation.
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## ***Carrying the Printer***



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### **CAUTION:**

Do not carry the printer by holding the front panel or by holding it at the front and rear. This could result in damage to the printer or personal injury if the printer is dropped.

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Before transporting the printer, always remove the EP-25 cartridge and store it in its original protective bag or wrap it in a thick cloth to protect it from strong light.

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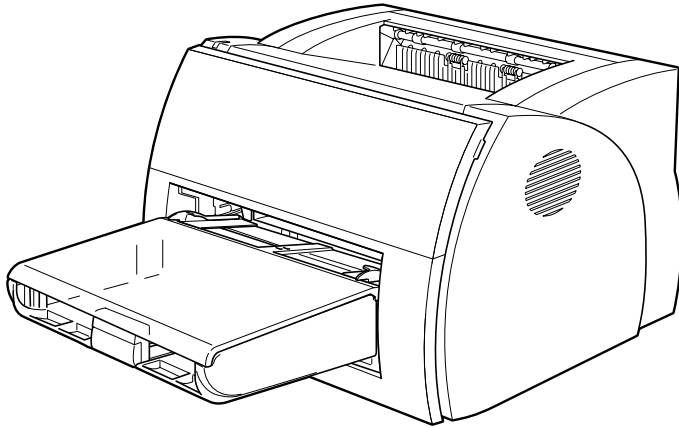


# Chapter 1

## Introduction

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Congratulations on your purchase of the Canon LBP-1210 Laser Printer. This chapter introduces you to the printer and explains its features.



Your new laser printer has many advanced features, including the CAPT (Canon Advanced Printing Technology). The CAPT gives you instant access to printer information.

The LBP-1210 offers outstanding print quality, flexible paper handling, energy-efficient printing, and trouble-free operation.

## ***Printer Features***

The LBP-1210 combines the following features to form a versatile printing system:

### **Quick startup**

The printer is ready to print in less than 8 seconds after it is turned on (start-up time), and has a first print time of less than 10 seconds. This means that you can print documents quickly and efficiently.

### **Impressive output**

Thanks to the CAPT (Canon Advanced Printing Technology), the 600 dpi resolution gives you crisp, clean, laser-sharp output at 14 pages per minute.

### **Low power consumption**

The printer comes with an efficient power management system. Power consumption is very low, particularly when idle.

### **Stylish, compact design**

The printer provides compact, lightweight, easy-to-use functionality in a smooth, stylish design. The small footprint gives you more work space to help you meet your needs.

### **CAPT Printing Software**

The CAPT is easy to install, and with it you can set custom paper sizes, overlay bitmaps on documents (for example, you can print your logo on each page), tile up to nine pages on one sheet of paper, and switch easily between complicated setups using user-defined profiles. The Status Window gives you written and spoken feedback about your print jobs, even over a network.

**Quiet operation**

Its quiet operation makes this printer an ideal output device, even in an open-office environment.

**Flexible paper handling**

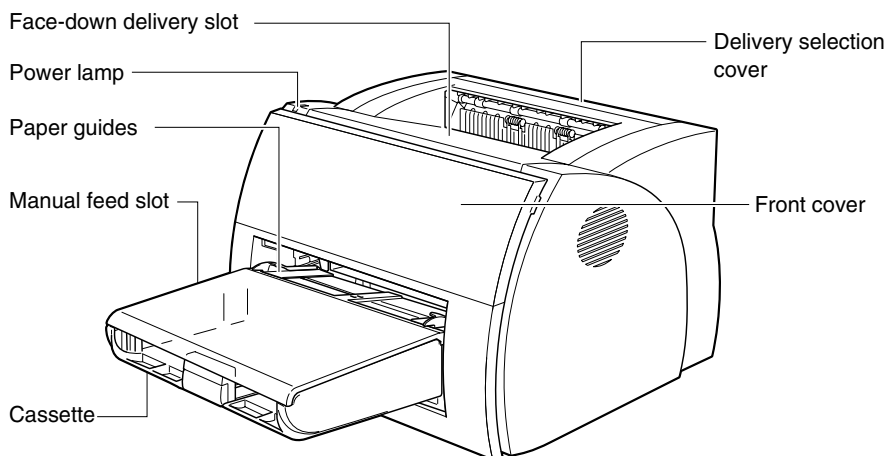
Both the cassette and the manual feeding slot accept plain paper of various sizes—Letter, A4, B5, or Executive—as well as transparencies, labels, envelopes, postcards and other special paper. The cassette handles up to 250 sheets of 64 g/m<sup>2</sup> plain paper with a maximum stack height of 25 mm. For manual feeding, sheets are fed one at a time. Delivery can be face down or face up.

**Direct Network Connection**

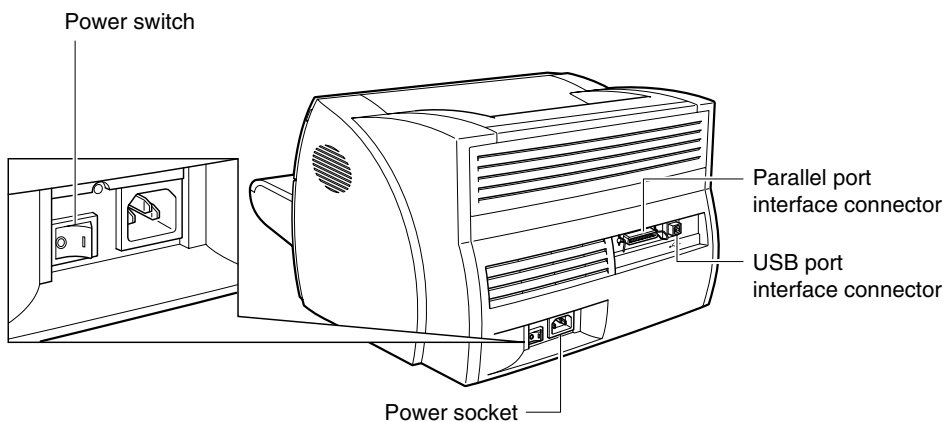
With the optional network adapter, you can connect directly to the LBP-1210 over a network, without having to go through a server.

## ***Parts of the Printer***

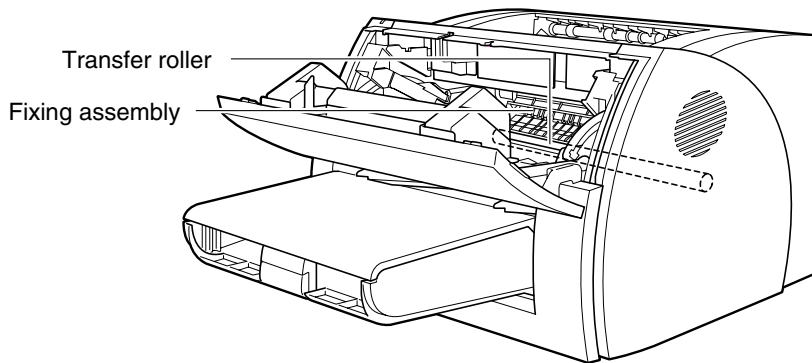
### ***Front View***



### ***Rear View***



## ***Inside the Printer***



For more information about setting up the printer, see the *Getting Started Guide*.



# Chapter 2

## Paper Handling

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This chapter describes how to select the different types of paper you can use with your printer and how to load them. It includes the following information:

- ☐ Paper Requirements
- ☐ Storing Paper
- ☐ Paper Path
- ☐ Selecting Paper Delivery
- ☐ Loading Paper into the Cassette
- ☐ Loading Paper Manually

## Paper Requirements

Make sure that the paper you use meets the following requirements.



Printing speed may vary depending on: paper size, paper type, or number of pages to be printed. This is due to protective functions working in order to prevent troubles such as breakdown caused by heating.

Loading	Type	Size	Weight (g/m <sup>2</sup> )	Capacity
Cassette	Plain paper	Letter, A4, Executive, B5.	64-163	Max height: 25mm (Approx. 250 sheets of 64 g/m <sup>2</sup> paper)
	Envelopes	98 x 162 mm to 176 x 250 mm (COM 10, Monarch, DL, B5, C5)	--	Max. height: 25 mm
	Postcards	100 x 148 mm	--	Max. height: 25 mm
	Other	Index card: 3" x 5"*	--	Max. height: 25 mm
Manual	Plain paper	76.2 x 127 mm to 216 x 356 mm Including the following standard paper sizes: Letter: 8-1/2" x 11" A4: 210 x 297 mm Executive: 7-1/4" x 10-1/2" B5: 182 x 257 mm	64-163	1 sheet
	Transparencies	A4	--	1 sheet
	Labels	A4	--	1 sheet
	Envelopes	98 x 162 to 176 x 250 mm (COM 10, Monarch, DL, B5, C5)	--	1 sheet
	Postcards	100 x 148 mm	--	1 sheet
	Other	Index cards: 3" x 5"*	--	1 sheet

\*Only use index cards that are 0.18 mm to 0.28 mm thick.



## ***Plain Paper***

Follow these guidelines when selecting paper:

- ☐ Paper that is too thick or too thin, or that has irregular shapes, cutouts, or perforations should not be used.
- ☐ Never use paper that is wet, highly textured, rough, torn, wrinkled, or damaged.
- ☐ Extremely smooth paper or paper with special coatings does not print well.
- ☐ The laser printing process uses high temperatures to fuse toner to the paper. Use paper that will not melt, vaporize, offset, discolor, or emit dangerous fumes at about 190° C (374° F).
- ☐ Do not use thermal or carbon paper, or paper with glue, staples, clips, or ribbons.

For colored paper, use colors that are not damaged by the heat of the printer's fixing assembly (about 190° C or 374° F).

## ***Transparencies***

The acceptable size is A4. The transparencies must be able to withstand the heat generated by the fixing assembly (about 190° C or 374° F) without damage.

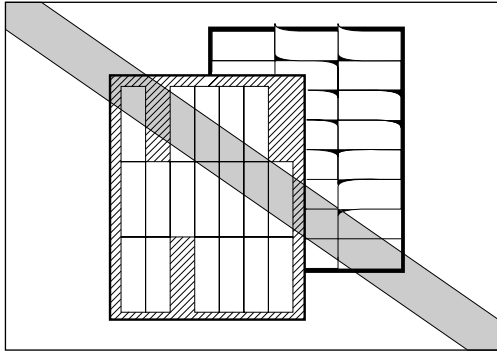
## ***Labels***

Labels are paper with pressure-sensitive adhesive. Acceptable size is A4.

Note the following conditions when choosing a label sheet:

- ☐ The label print face (top, or face sheet) must be made of ordinary, matte-finish paper similar to copy paper.
- ☐ The paper backing must be able to withstand the heat generated by the fixing assembly (about 190° C or 374° F). The backing must not be made of easily removable coated paper.

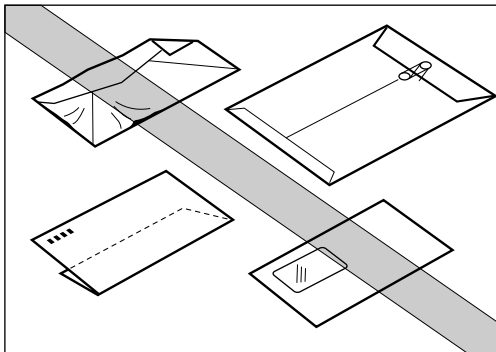
- ❑ Do not use labels with exposed adhesive, which may stick to the EP-25 cartridge or the fixing roller, causing the labels to peel off and serious paper jams to occur.



## ***Envelopes***

Follow these guidelines when printing on envelopes:

- ❑ Envelopes must not have any fasteners, snaps, or windows, or be made of artificial materials.
- ❑ Do not use envelopes that discolor or melt at about 190° C (374° F), envelopes which might emit dangerous fumes when heated, or envelopes that seal with pressure-sensitive adhesives.
- ❑ Do not use envelopes which are damaged, curled or wrinkled, or that have an irregular shape.
- ❑ Do not use oversized envelopes, or envelopes with folds.
- ❑ Poorly manufactured envelopes are not recommended.



## ***Postcards***

Follow these guidelines when printing on postcards:

- ☐ Postcards should not be greater than 0.28 mm in thickness.
- ☐ Postcards should be free of glue, clips, and staples.
- ☐ Do not use postcards that are damaged or curled, or that have special coatings or an irregular shape.

## ***Storing Paper***

Improper paper storage might cause a deterioration of print quality and paper performance. Therefore, note the following when storing paper:

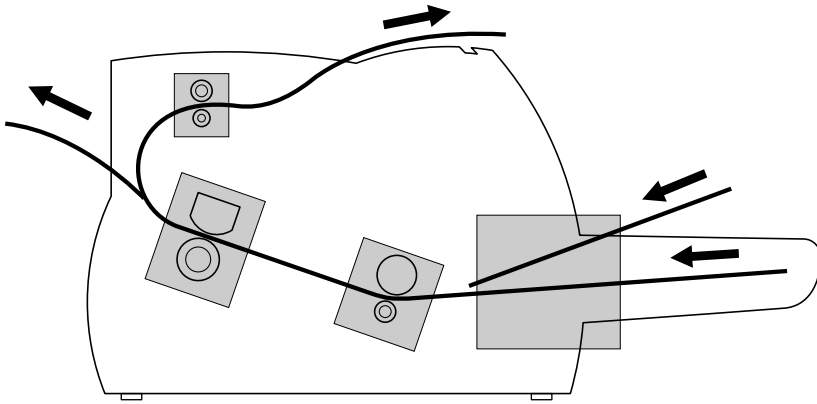
- ☐ Store unused paper in its wrapping to protect against humidity.
- ☐ Do not store paper directly on the floor as the floor is usually humid.
- ☐ If you must store paper in a very humid place, use a specially designed storage box.
- ☐ Keep paper on a flat surface to prevent excessive in-ream paper curl.
- ☐ Do not stack paper too high to prevent excessive in-ream paper curl.
- ☐ Do not subject paper to direct sunlight or a humid environment.

If paper is moved to a place with a very different temperature, leave it there for about one day before using it; otherwise it could curl or develop wrinkles.

## ***Paper Path***

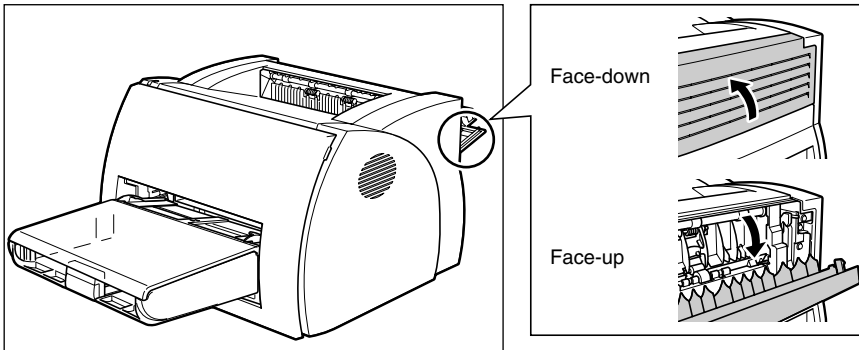
Understanding how paper travels inside the printer helps you better handle paper loading and jams.

A sheet of paper enters the printer from the cassette or the manual feed slot. It travels to the image transfer area where the printer drum has been statically charged. A laser beam changes the static charge on the drum and toner clings to those parts of the drum. As the paper rolls across the drum, the toner transfers to the paper. The toner is then fused to the paper by the fixing assembly. The paper either comes out from the face-up delivery slot or travels to the face-down delivery slot, depending on the paper delivery method selected.



## Selecting Paper Delivery

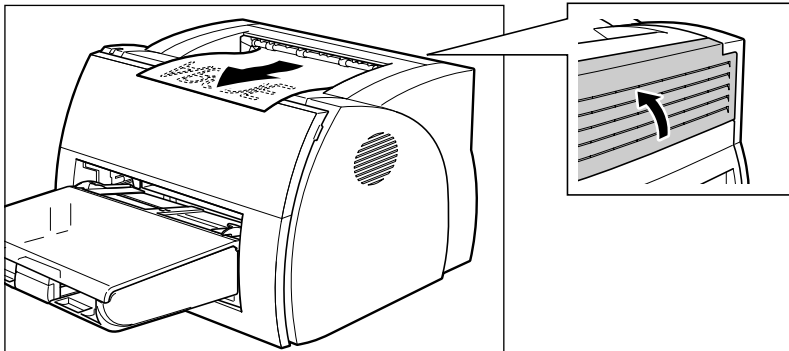
Use the delivery selection cover to choose face-up or face-down delivery. When the cover is open, face-up delivery is selected. When the cover is closed, face-down delivery is selected.



## Face-down Delivery

Printouts are stacked in order in the face-down delivery slot (which can hold up to 125 sheets of 64 g/m<sup>2</sup> paper).

To select face-down delivery, close the delivery selection cover.

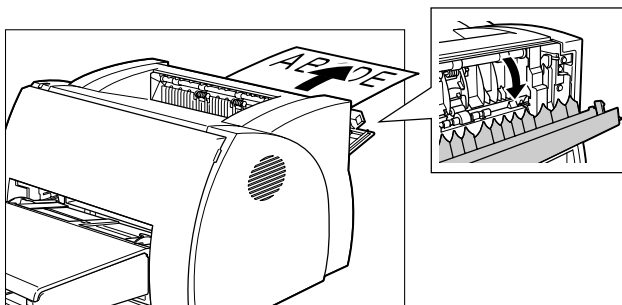


- ☐ Do not replace paper in the face-down delivery slot once it is removed from the slot. This could result in damage to the flaps inside the slot.
- ☐ Never insert paper or other objects into the face-down delivery slot.

## Face-up Delivery

Printouts come out from the face-up delivery slot face up. This helps prevent paper curl.

To select face-up delivery, open the delivery selection cover.



- 
- ☐ Do not pull on the printout while it is still emerging from the face-up delivery slot.
  - ☐ Do not open or close the delivery selection cover until the printout has completely come out of the delivery slot. Opening/closing the delivery selection cover while printing could cause a paper jam.
  - ☐ The printer is not equipped with a face-up delivery tray. The delivered paper must be removed manually.
  - ☐ Make sure there is enough room at the front of the face-up delivery slot for the paper to exit.
-

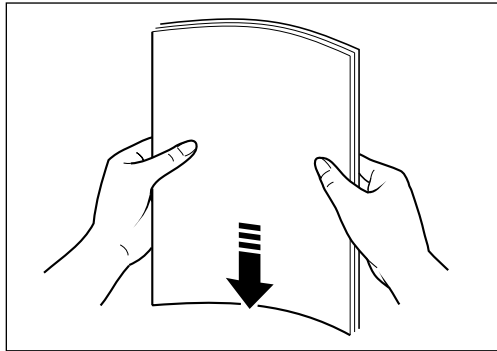
## Loading Paper into the Cassette

The cassette can hold up to approximately 250 sheets of 64 g/m<sup>2</sup> paper for high-volume printing. Acceptable paper sizes are Letter, A4, Executive, and B5. It also accepts envelopes, postcards, or special paper with a maximum height of 25 mm.

Before loading paper on the cassette, first select the paper delivery. For more details, see “Selecting Paper Delivery” on page 13.

Follow the steps below to load a stack of paper.

1. Prepare a stack of paper and tap it on a flat surface to properly align the edges.

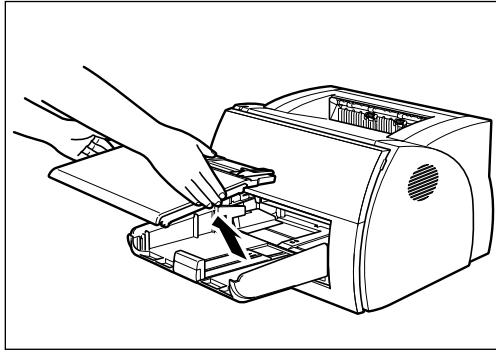


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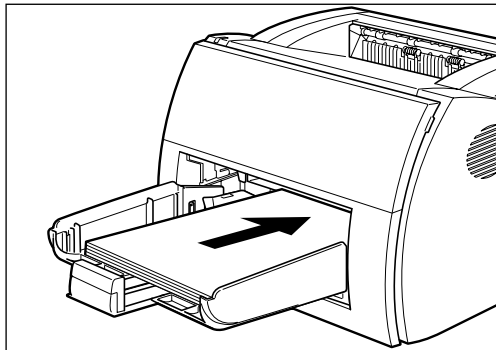
Fan the stack of paper well. If not, printing problems might occur.

---

2. Remove the manual feed slot.



3. Set the stack of paper with the printing side facing up. The top edge of the paper should be inside the printer. Slide the stack into the cassette until it stops.



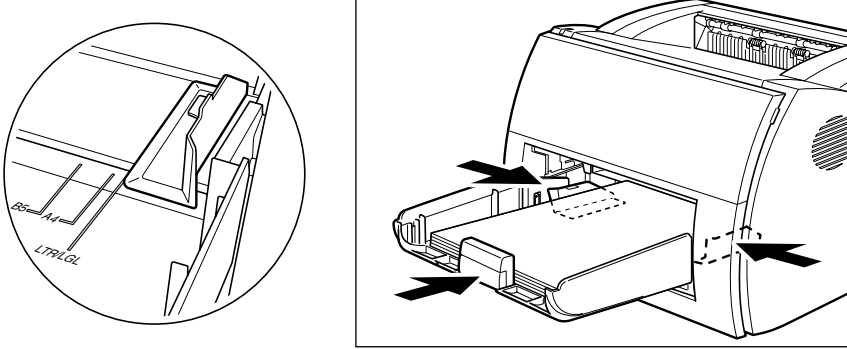
---

Do not load more than 250 sheets of 64 g/m<sup>2</sup> plain paper, or a stack of any paper higher than 25 mm.

---



4. Adjust the paper guides on the right, left, and front to the size of the paper.




---

Adjust the paper guides so that there is no space between the paper guide and the edge of the stack of paper.

---

5. Set the manual feed slot on the cassette.




---

When reloading, be sure to remove any paper remaining in the cassette. Stack it together with the new sheets before loading.

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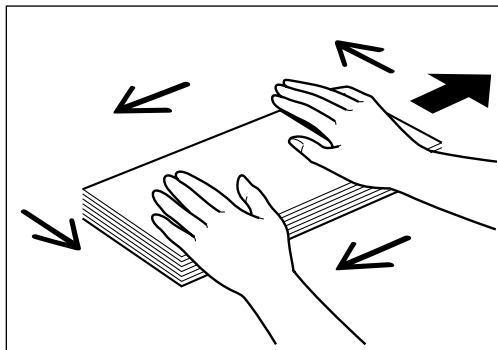
The cassette is now ready to supply paper. For information on paper delivery selection, see “Selecting Paper Delivery” on page 13.

## ***Loading Envelopes into the Cassette***

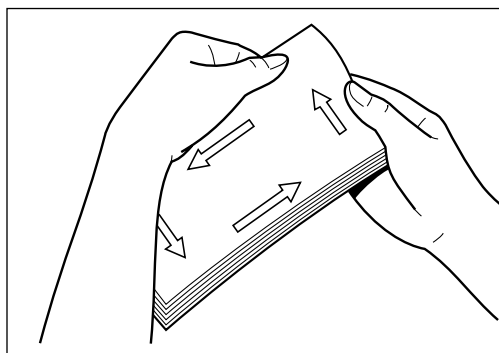
### ***Before Loading Envelopes***

Please be sure to follow these steps before loading envelopes:

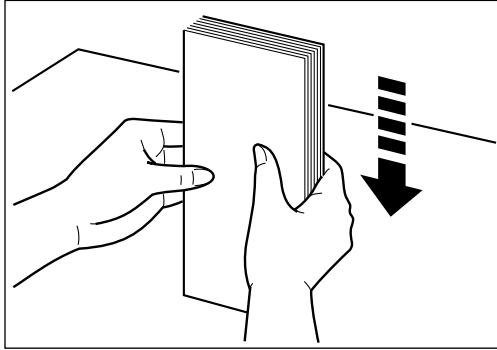
1. Place the envelopes on a flat surface and press the corners down in the direction shown to flatten the envelopes.



2. Flex the envelope stack, including all four edges, to remove any stiffness. Correct any bent corners on the envelopes. Check all four corners.

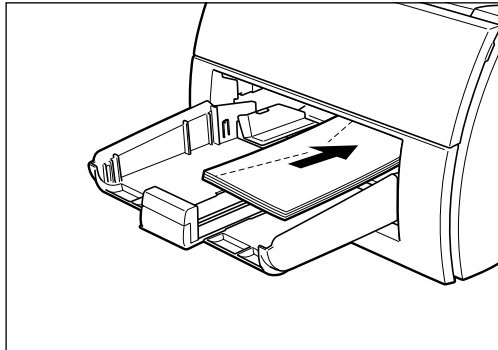


3. Align the stack of envelopes by tapping them on a flat surface.

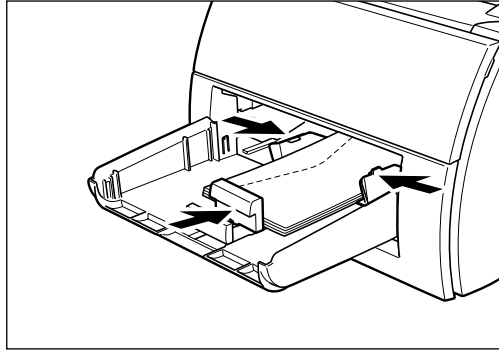


### **Loading Envelopes**

1. Set the paper with the printing side facing up so that the flap is on the left. The top edge of the envelope should be inside the printer. Slide the stack into the cassette until it stops.



2. Adjust the paper guides on the right, left, and front to the size of the envelope.

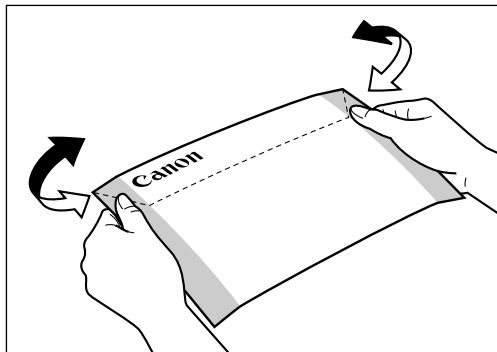


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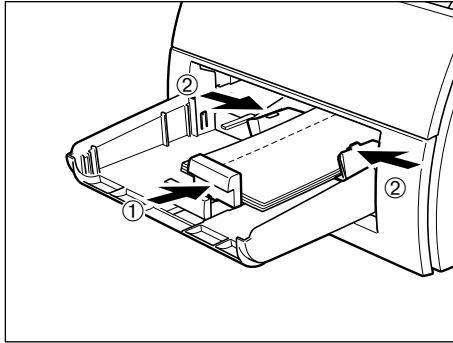
Most applications allow you to choose which way envelopes feed into the printer. Make sure your printer settings before you print.

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When using C5-size envelopes, remove any stiffness by lightly flexing both edges of the envelope.

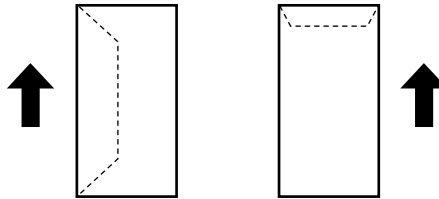


Insert the envelopes into the cassette, in the direction shown in the illustration.



If the flap is along the long edge of the envelope, insert envelopes so that printing side are facing upward with the flap on the left.

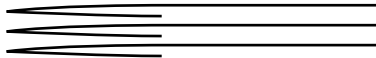
If the flap is along the short edge of the envelope, insert envelopes so that print side are facing upward with the flap toward the printer.



The illustrations below show acceptable and unacceptable arrangements of the flaps of envelopes in a stack.

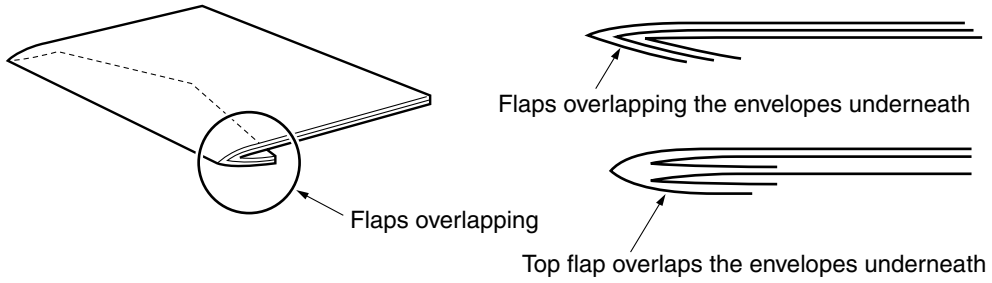
### Acceptable

The flap of each envelope should be separate, not overlapping the edges of any of the other envelopes in the stack.



## Not Acceptable

If the flap of any of the envelopes overlaps the edges of other envelopes in the stack, like those in the examples below, paper jams or misfeeds will occur.

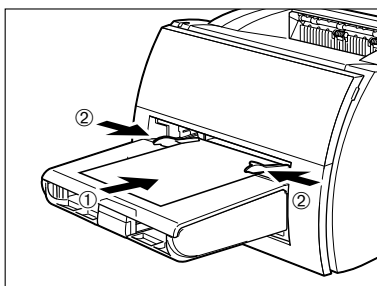


## Loading Paper Manually

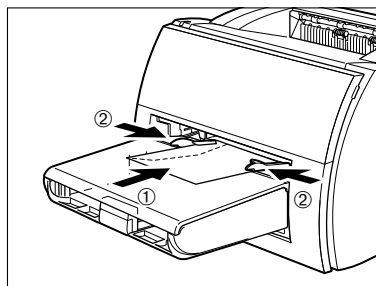
The manual feed slot allows you to load paper manually, one sheet at a time. You can load transparencies, labels, envelopes, postcards, or other special paper. You can also load plain paper, which is useful when you want to use paper that is a different size from the paper in the cassette.

Before loading paper manually, always select the paper delivery first. For details, see “Selecting Paper Delivery” on page 13.

Set the sheet of paper so that the printing side faces up and the top of the paper is inserted first. Slide the sheet of paper into the manual feed slot until it stops (see ① in the illustrations below). Adjust the paper guides to the sheet of paper (see ② in the illustrations below).



Standard paper



Envelopes



- ☐ The manual feed has priority over the cassette.
- ☐ Often applications will let you change the feeding direction of envelopes. Confirm the feeding direction of envelopes before printing.
- ☐ If a postcard is not fed smoothly into the printer, gently push the top of the postcard toward the manual feed slot until the roller inside the printer takes the card and feeds it into the printer.
- ☐ When printing on postcards, the printing quality for non-characters (e.g. grayscale illustrations) may deteriorate.



- 
- ☐ Do not force the paper into the printer or printing problems might result.
  - ☐ For continuous manual feed, insert a new sheet only when the previous sheet has come out completely from the delivery slot. If a new sheet is inserted before the previous sheet has been delivered, a paper jam may occur.
-



# Chapter 3

## Using the Canon Advanced Printing Technology

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This chapter describes the CAPT (Canon Advanced Printing Technology). It includes the following information:

- ❑ Installing the CAPT
- ❑ Printing with the CAPT
- ❑ Checking the Status of a Print Job

## ***Installing the CAPT***

If you are using the LBP-1210 as a local printer (connected directly to your computer), follow the steps below. If the LBP-1210 is already on your network, and you want to start using it, follow the steps in “**Connecting to the LBP-1210 Already on Your Network**” on page 58. If you want to install the LBP-1210 as a network printer, follow the steps in “**Connecting the LBP-1210 as a Network Printer**” on page 62.

## ***Windows 95/98/Me***

For installation instructions using the CD-ROM menu, please see the *Getting Started Guide*.

## ***Plug and Play***

Following is the installation procedure of plug and play for “Using USB and Parallel Port” under Windows 95/98/Me.

Before you install the software, make sure you do the following:

- ☐ Start Windows 95, 98 or Me.
- ☐ Connect the printer to your computer (For details, see the *Getting Started Guide*).
- ☐ Turn on the printer (For details, see the *Getting Started Guide*).



If you are using Windows 95 OSR2.1 or later, an error may occur while trying to install using plug and play. If you get an error, install the software using the CD-ROM. To check which version of Windows 95 you are using, open the **System** window in **Control Panel** and look at the version number in the **General** tab. 4.00.950 B or 4.00.950 C means you are using OSR2.1 or later.

### Using USB Port (USB Cable)

In order to use the printer via USB, the following requirements need to be satisfied.

- ☐ Your computer must be equipped with a USB port and it is necessary that its operation is approved by the manufacturer.
- ☐ Windows 95 is not available for USB.

The following procedure only applies to the installation under Windows 98.

The first time you start Windows with the LBP-1210 attached to your computer, the **New Hardware Found** dialog box appears, then click **Next >**.

When using parallel port, go to **Step 3**.

1. Select **Search for the best driver for your device (Recommended)** in the **Add New Hardware Wizard** and click **Next >**.



2. Click only **Specify a location**, then click **Browse...** to select the driver in the language that you want to install. For example, if your CD-ROM drive is drive D, browse to D:\English\Win9x and click **OK**.

Confirm that the folder to browse is selected under **Specify a location**, then click **Next >**.

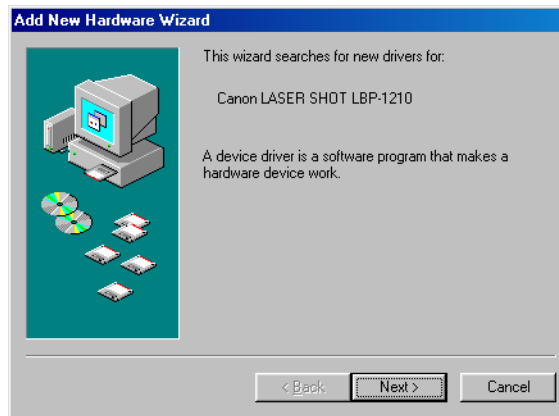


For Windows Me, select **Specify the location of the driver (Advanced)** and click **Next >** in the **Add New Hardware Wizard**.

Click only **Specify the location** then click **Browse...** to select the driver you want to install. For example, if your CD-ROM drive is drive D, browse to D:\English\WinMe and click **OK**.

The installation of the USB class driver will complete.

3. The **Add New Hardware Wizard (Canon LASER SHOT LBP-1210)** appears. Click **Next >**.



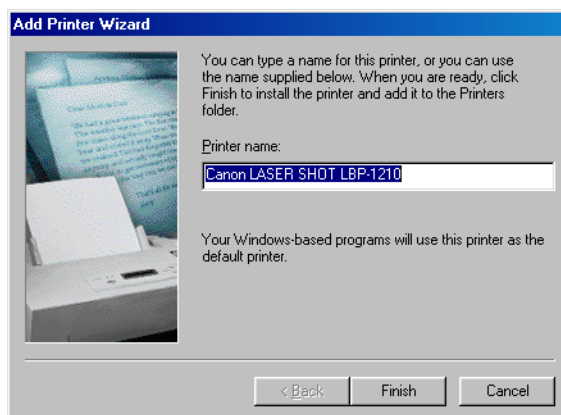
4. Select **Search for the best driver for you device (Recommended)** and click **Next >**. Click only **Specify a location** and **Browse...** to select the driver in the language that you want to install. For example, if your CD-ROM drive is drive D, browse to D:\English\Win9x and click **OK**. Confirm that the folder to browse is selected under **Specify a location**, then click **Next >**.



For Windows Me, select **Specify the location of the driver (Advanced)** and click **Next >** in the **Add New Hardware Wizard**.

Click only **Specify the location** then click **Browse...** to select the driver you want to install. For example, if your CD-ROM drive is drive D, browse to D:\English\WinMe and click **OK**.

5. The screen displays the selected driver file. Click **Next >**.
6. Enter the name you wish to use, then click **Finish**.



7. When the installation is complete, the following dialog box appears. To close the dialog box, click **OK**. Click **Finish** on the **Add New Hardware Wizard**.



## **Add Printer Wizard**

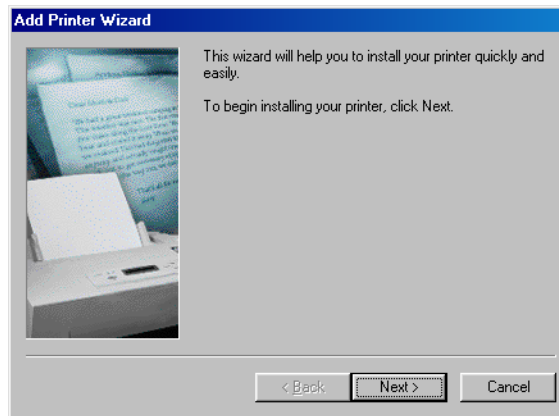
To install the CAPT on a local computer using Windows 95/98/Me, you can use the Windows 95/98/Me **Add Printer Wizard**.

Following is the installation procedures for “Using Parallel Port” under Windows 98.

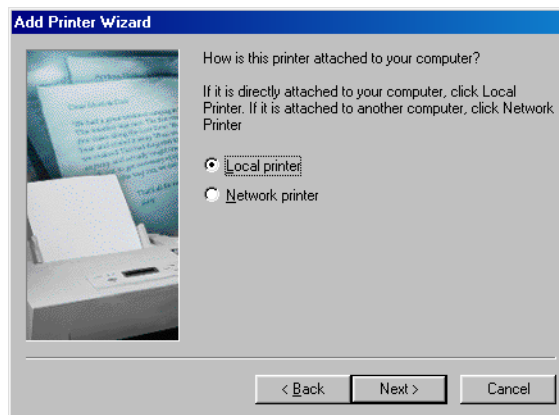
To install the LBP-1210 printer driver to USB port, perform procedure as same as “**CD-ROM Installation**” or “**Plug and Play**”.

1. From the **Start** menu, select **Settings**, then **Printers**. The **Printers** folder appears.

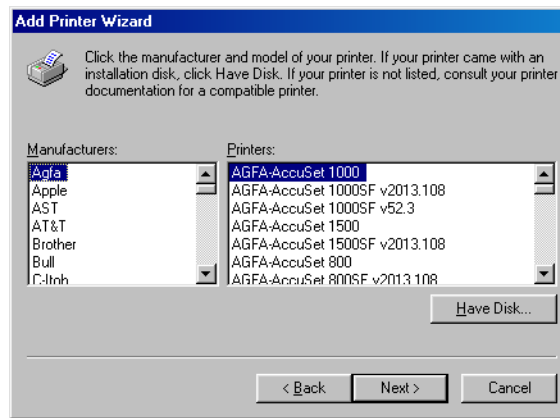
2. Double-click the **Add Printer** icon. The **Add Printer Wizard** dialog box appears. Click **Next >**.



3. Select **Local printer** and click **Next >**.



4. The Wizard displays a list of available printers. Click **Have Disk....**



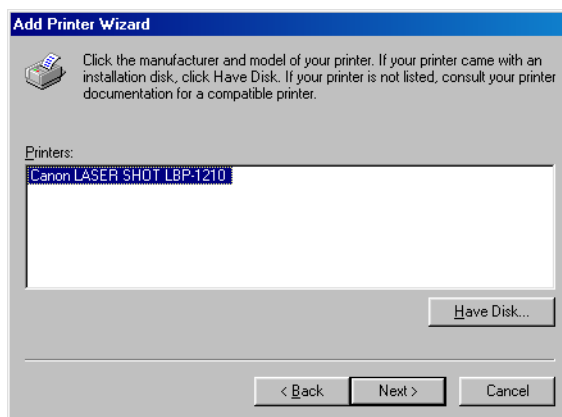
5. The **Install From Disk** dialog box appears. Use **Browse...** to select the directory or enter the path name that contains the CAPT software, then click **OK**.



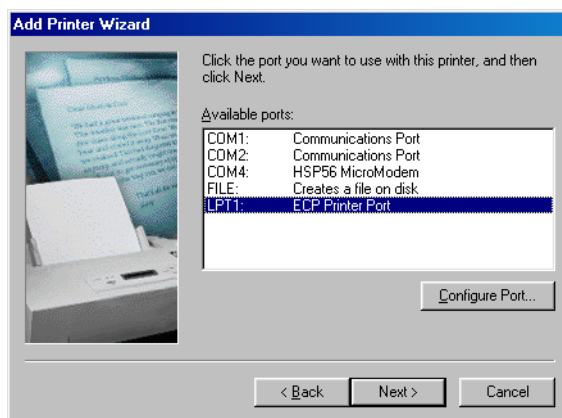
For example, if you are using the CD-ROM to install the CAPT, and your CD-ROM drive is drive D:, the path name would be D:\English\Win9x.



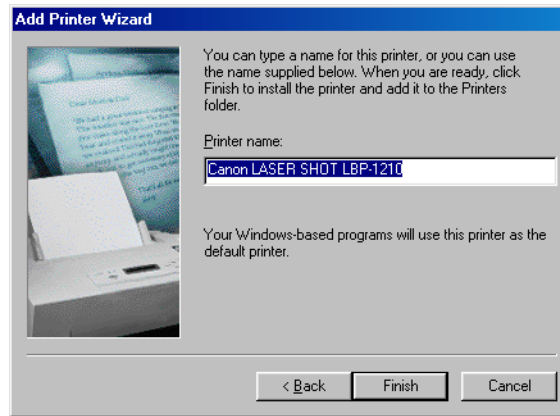
6. Select the printer, and click **Next >**.



7. Select the printer's port, and then click **Next >**.



8. Enter the name you wish to use, then click **Finish**.



9. When the installation is complete, the following dialog box appears. To close the dialog box, click **OK**.



## Windows NT 4.0/2000/XP

### Windows 2000 Plug and Play

Following is the installation procedure of plug and play for “Using USB and Parallel Port” under Windows 2000.

Before you install the software, make sure you do the following:

- ☐ Connect the printer to your computer (For details, see the *Getting Started Guide*).
- ☐ Turn on the printer (For details, see the *Getting Started Guide*).
- ☐ Start up Windows 2000.



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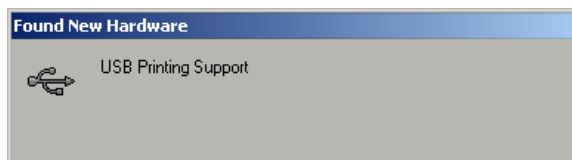
#### Using USB Port (USB Cable)

In order to use the printer via USB, the following requirements need to be satisfied.

- ☐ Your computer must be equipped with a USB port and it is necessary that its operation is approved by the manufacturer.
  - ☐ Windows NT 4.0 is not available for USB.
- 

When using parallel port, go to **Step 2**.

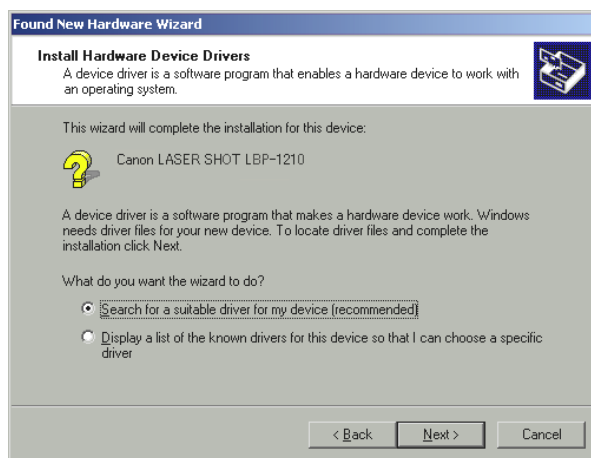
1. **Plug and Play** is being carried out and the USB class driver, “USB Printing Support” is automatically detected and installed.



2. Log on as member of Administrators. The full control access right for the printer is necessary for the installation of the CAPT.

3. The **New Hardware Wizard** dialog box appears. Click **Next >**.

Select **Search for a suitable driver for my device (recommended)** in the **Found New Hardware Wizard** and click **Next >**.

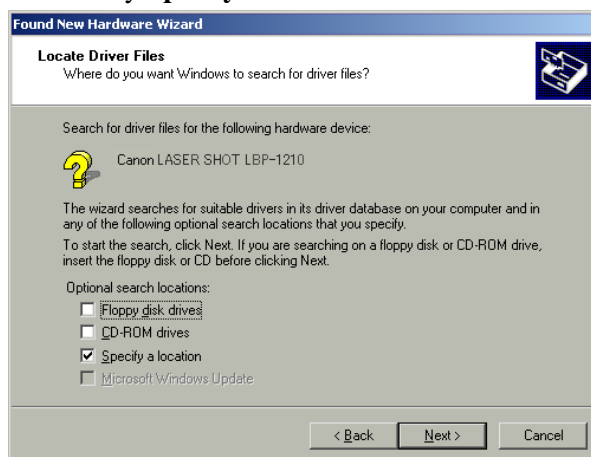


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“Unknown” may be displayed as the name of the device.

---

4. Select only **Specify a location** and click **Next >**.



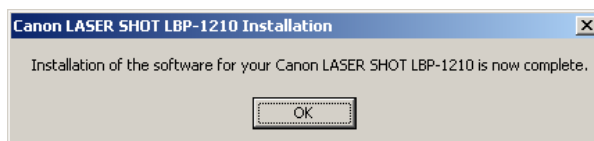
5. The **Found New Hardware Wizard** dialog box appears. Click **Browse...** to select the driver in the language that you want to install. For example, if your CD-ROM drive is drive D:, browse to D:\English\Win2000, then click **OK**.



Click **Next >** on **Driver Files Search Results**.

Click **Yes** if the **Digital Signature Not Found** dialog box appears.

6. When the installation is complete, the following dialog box appears. Click **OK** to close the dialog box. Click **Finish** on the **Found New Hardware Wizard**.



## Windows XP Plug and Play

Following is the installation procedure of plug and play for “Using USB and Parallel Port” under Windows XP.

Before you install the software, make sure you do the following:

- ☐ Connect the printer to your computer (For details, see the *Getting Started Guide*).
- ☐ Turn on the printer (For details, see the *Getting Started Guide*).
- ☐ Start up Windows XP.



---

## Windows Firewall

Windows XP Service Pack 2 and other operating systems have the feature that blocks unauthorized access over the network to protect your computer (Windows Firewall). Because of this, you need to configure Windows Firewall to allow access when you are using the printer on an operating system that is equipped with Windows Firewall. (This configuration operation is only needed when using the printer in a network environment.) For details, refer to the file “note\_ex.pdf” that is included in the [English] folder on the supplied “User Software for LBP-1210” CD-ROM.

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## Using USB Port (USB Cable)

In order to use the printer via USB, the following requirements need to be satisfied.

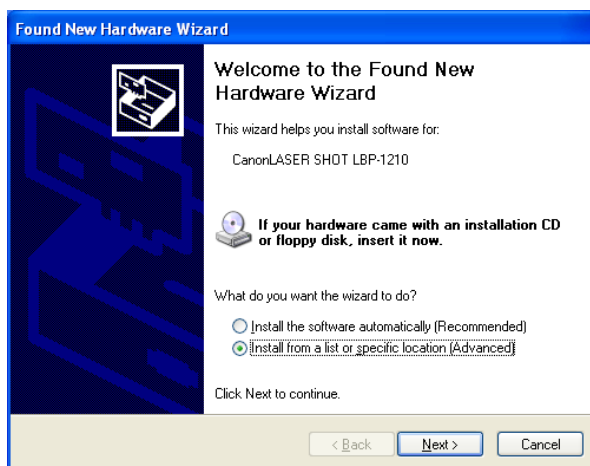
- ☐ Your computer must be equipped with a USB port and it is necessary that its operation is approved by the manufacturer.
  - ☐ Windows NT 4.0 is not available for USB.
- 

When using parallel port, go to **Step 2**.

1. **Plug and Play** is being carried out and the USB class driver, “USB Printing Support” is automatically detected and installed.
2. Log on as member of Administrators. The full control access right for the printer is necessary for the installation of the CAPT.

3. The **Found New Hardware Wizard** dialog box appears.

Select **Install from a list or specific location (Advanced)** and click **Next >**.



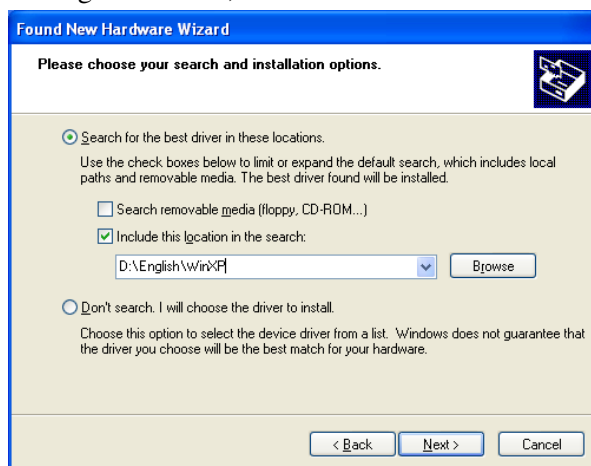
---

“Unknown” may be displayed as the name of the device.

---

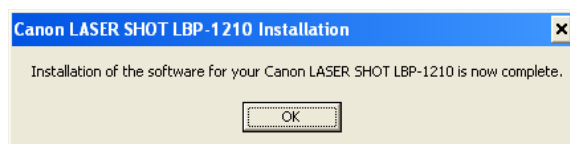
4. Uncheck the **Search removable media (floppy, CD-ROM...)** check box.

5. Select **Include this location in the search:**, and click **Browse** to select the driver in the language that you want to install. For example, if your CD-ROM drive is drive D:, browse to D:\English\WinXP, then click **Next >**.



Click **Continue Anyway** if the **Hardware Installation** dialog box appears.

6. When the installation is complete, the following dialog box appears. Click **OK** to close the dialog box. Click **Finish** on the **Found New Hardware Wizard**.

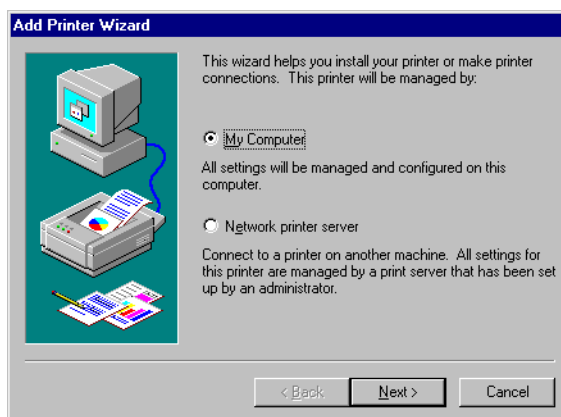




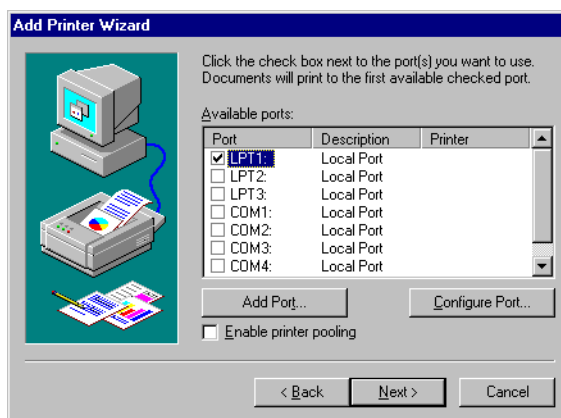
## Windows NT 4.0 Add Printer Wizard

To install the CAPT on a local computer using Windows NT 4.0, you can use the Windows NT **Add Printer Wizard**.

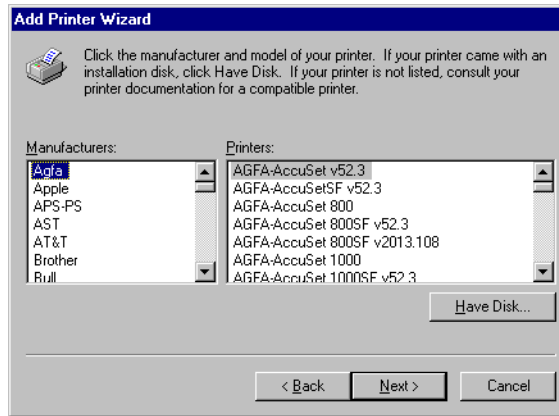
1. Log on as member of Administrators. The full control access right for the printer is necessary for the installation of the CAPT.
2. From the **Start** menu, select **Settings**, then **Printers**. The **Printers** folder appears.
3. Double-click the **Add Printer** icon. The **Add Printer Wizard** dialog box appears.



4. Select **My Computer**, then click **Next >**.
5. Select the printer port you want to use, then click **Next >**.



6. Click **Have Disk...** in the Manufacturers/Printers dialog box.

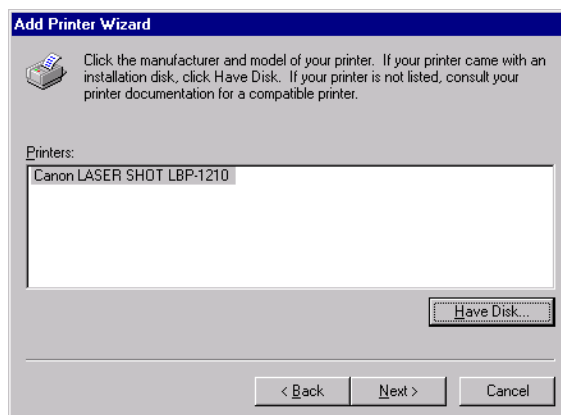


7. The **Install From Disk** dialog box appears. Use **Browse...** to select the directory or enter the path name that contains the CAPT, then click **OK**.

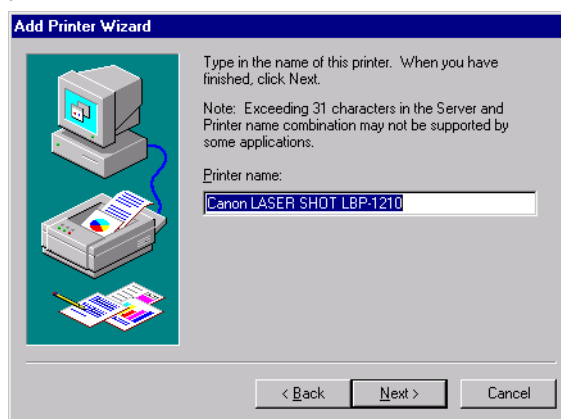


For example, if you are using the CD-ROM to install the CAPT, and your CD-ROM drive is drive D:, the path name would be D:\English\WinNT40.

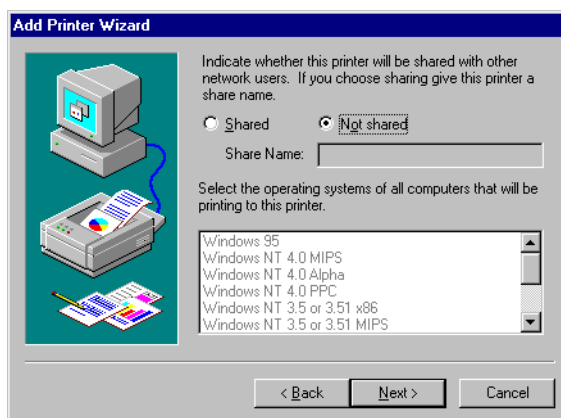
8. Select your printer model from the list of printers displayed, then click **Next >**.



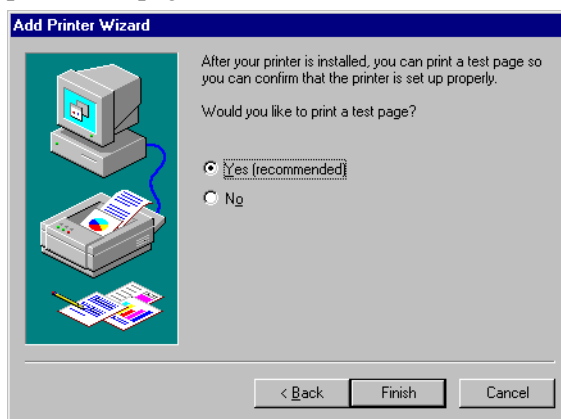
9. Click **Next >** to accept the default printer name, or enter the name you wish to use, then click **Next >**.



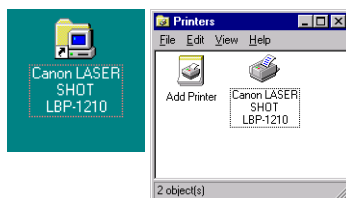
10. Select whether this printer is shared or not shared with other computers. If it is shared, select all the operating systems that will use this printer. Click **Next >**.



11. Click **Yes** if you want to print a test page, or **No** if you do not want to print a test page, then click **Finish**.



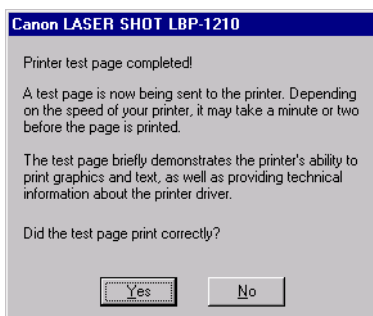
Windows creates the **Canon LASER SHOT LBP-1210** icon on the Desktop, and the **Canon LASER SHOT LBP-1210** icon is added to the **Printers** folder.



12. When the installation is complete, the following dialog box appears. Click **OK** to close the dialog.



13. If you opted to print a test page, the page prints after the installation completes, and the following dialog appears. If the page printed correctly, click **Yes**.



## Windows 2000 Add Printer Wizard

To install the CAPT on a local computer using Windows 2000, you can use the **Add Printer Wizard**.

Following is the installation procedure for “Using Parallel Port” under Windows 2000.

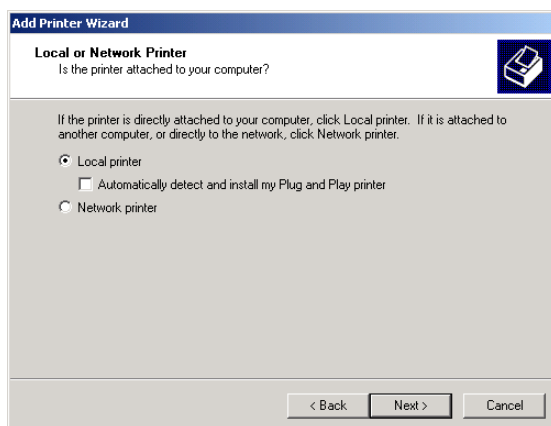
To install the LBP-1210 printer driver to a USB port, perform the same procedures as for “**Plug and Play**”.

1. Log on as member of Administrators. The full control access right for the printer is necessary for the installation of the CAPT.
2. From the **Start** menu, select **Settings**, then **Printers**. The **Printers** folder appears.

3. Double-click the **Add Printer** icon. The **Add Printer Wizard** dialog box appears. Click **Next >**.



4. Select **Local printer**, then click **Next >**.

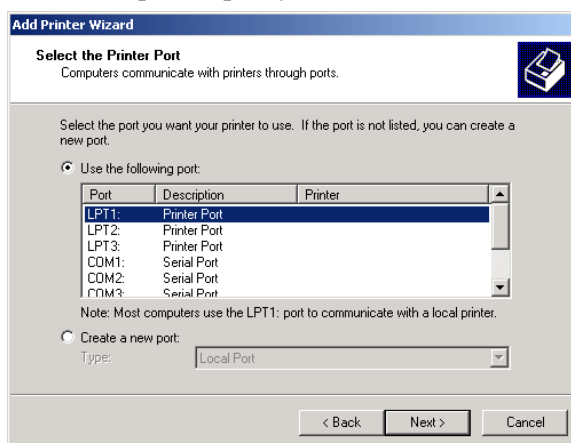


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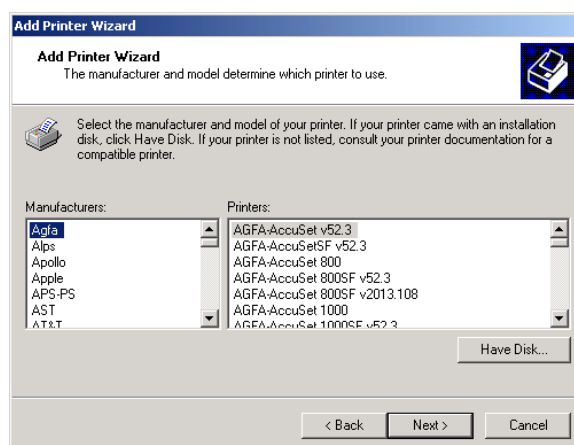
To check on “Automatically detect and install my Plug and Play printer” is not recommended.

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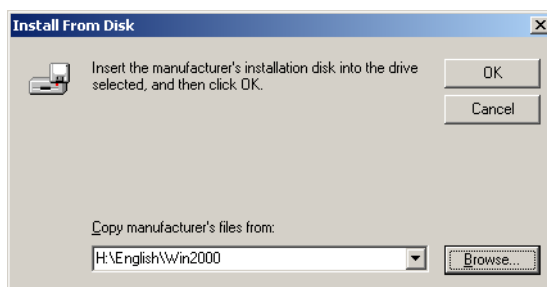
5. Select the printer port you want to use, then click **Next >**.



6. Click **Have Disk...** in the Manufacturers/Printers dialog box.

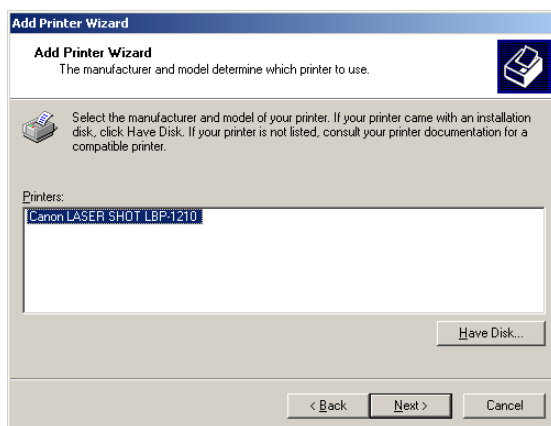


7. The **Install From Disk** dialog box appears. Use **Browse...** to select the directory or enter the path name that contains the CAPT, then click **OK**.



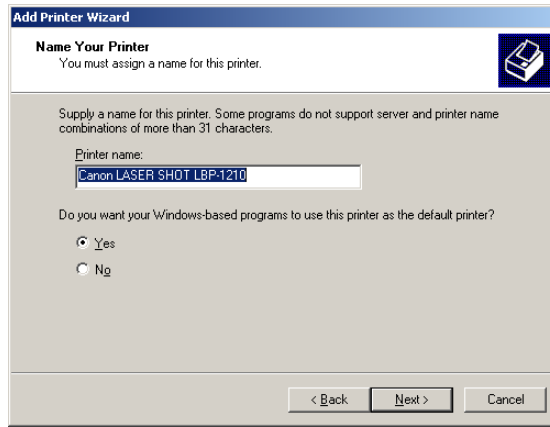
For example, if you are using the CD-ROM to install the CAPT, and your CD-ROM drive is drive H:, the path name would be H:\English\Win2000.

8. Select your printer model from the list of printers displayed, then click **Next >**.



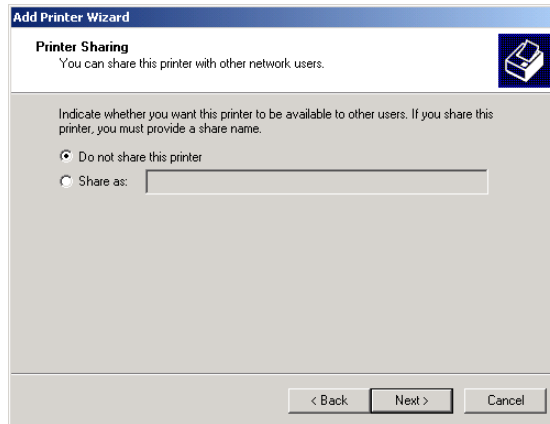


9. Click **Next >** to accept the default printer name, or enter the name you wish to use, then click **Next >**.



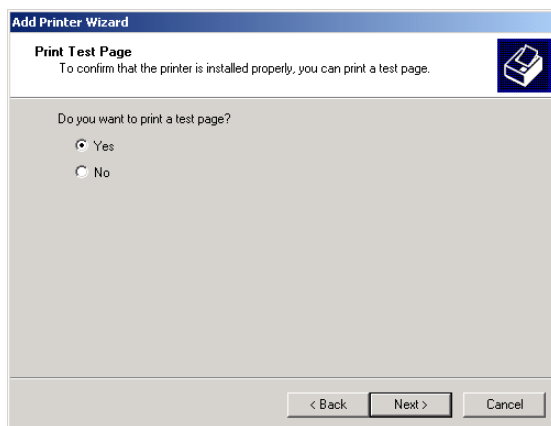
The screenshot shows the 'Add Printer Wizard' dialog box with the title 'Add Printer Wizard'. The main heading is 'Name Your Printer' with a subtext 'You must assign a name for this printer.' and a printer icon. Below this, it says 'Supply a name for this printer. Some programs do not support server and printer name combinations of more than 31 characters.' There is a text box labeled 'Printer name:' containing 'Canon LASER SHOT LBP-1210'. Below the text box, it asks 'Do you want your Windows-based programs to use this printer as the default printer?' with two radio buttons: 'Yes' (selected) and 'No'. At the bottom, there are three buttons: '< Back', 'Next >', and 'Cancel'.

10. Select whether this printer is shared or not shared with other computers. Click **Next >**.

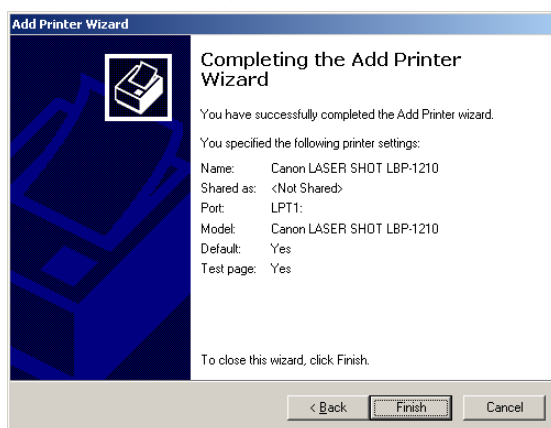


The screenshot shows the 'Add Printer Wizard' dialog box with the title 'Add Printer Wizard'. The main heading is 'Printer Sharing' with a subtext 'You can share this printer with other network users.' and a printer icon. Below this, it says 'Indicate whether you want this printer to be available to other users. If you share this printer, you must provide a share name.' There are two radio buttons: 'Do not share this printer' (selected) and 'Share as:'. The 'Share as:' option has an empty text box next to it. At the bottom, there are three buttons: '< Back', 'Next >', and 'Cancel'.

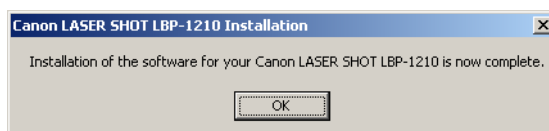
11. Click **Yes** if you want to print a test page, or **No** if you do not want to print a test page, then click **Next >**.



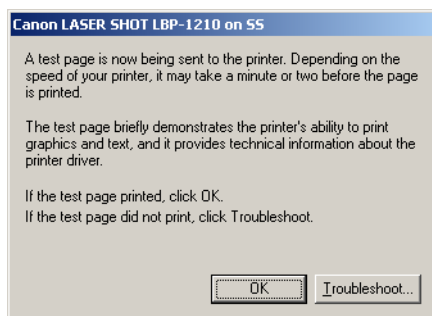
12. Click **Finish**.  
Click **Yes** if the **Digital Signature Not Found** dialog box appears.



13. When the installation is complete, the following dialog box appears.  
Click **OK** to close the dialog.  
Windows creates the **Canon LASER SHOT LBP-1210** icon on the Desktop, and the **Canon LASER SHOT LBP-1210** icon is added to the **Printers** folder.



14. If you opted to print a test page, the page prints after installation completes, and the following dialog appears. If the page printed correctly, click **OK**.



## Windows XP Add Printer Wizard

To install the CAPT on a local computer using Windows XP, you can use the **Add Printer Wizard**.

Following is the installation procedure for “Using Parallel Port” under Windows XP.

To install the LBP-1210 printer driver to USB port, perform procedure as same as “**Plug and Play**”.



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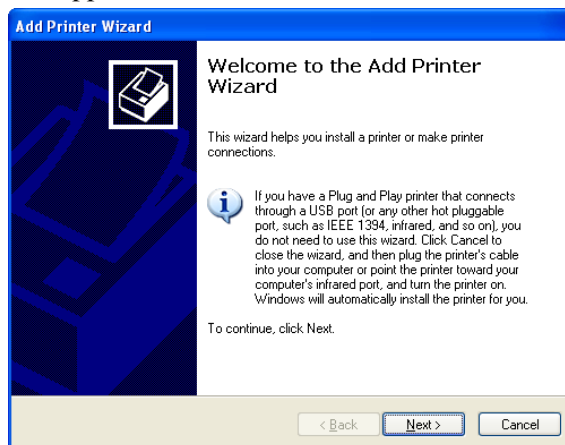
### Windows Firewall

Windows XP Service Pack 2 and other operating systems have the feature that blocks unauthorized access over the network to protect your computer (Windows Firewall). Because of this, you need to configure Windows Firewall to allow access when you are using the printer on an operating system that is equipped with Windows Firewall. (This configuration operation is only needed when using the printer in a network environment.) For details, refer to the file “note\_ex.pdf” that is included in the [English] folder on the supplied “User Software for LBP-1210” CD-ROM.

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1. Log on as member of Administrators. The full control access right for the printer is necessary for the installation of the CAPT.

2. From the **Start** menu, select **Printers and Faxes**. The **Printers and Faxes** folder appears.
3. Double-click the **Add Printer** icon. The **Add Printer Wizard** dialog box appears. Click **Next >**.



4. Select **Local printer attached to this computer**, then click **Next >**.

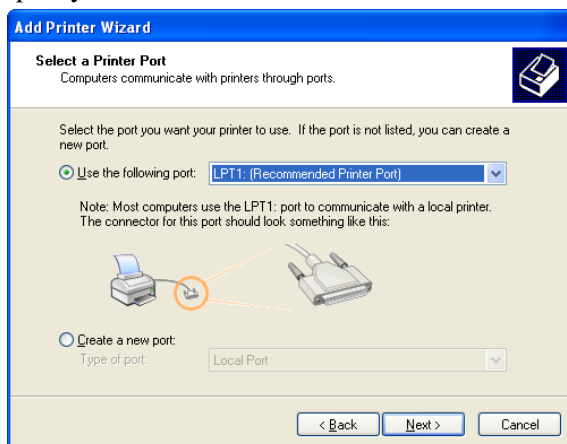


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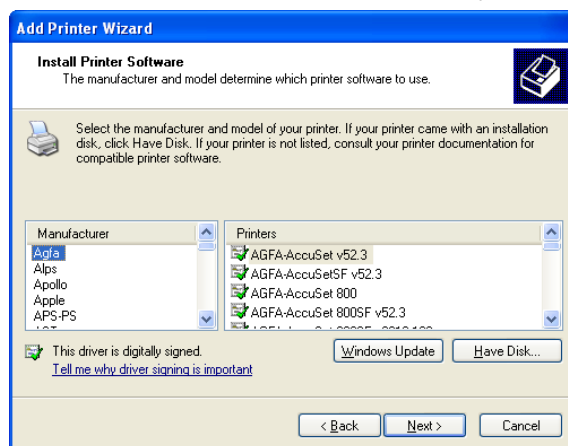
To check on “Automatically detect and install my Plug and Play printer” is not recommended.

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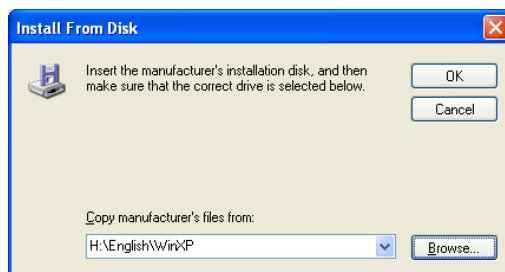
5. Confirm that **Use the following port** is selected and select the printer port you want to use, then click **Next >**.



6. Click **Have Disk...** in the Manufacturer/Printers dialog box.

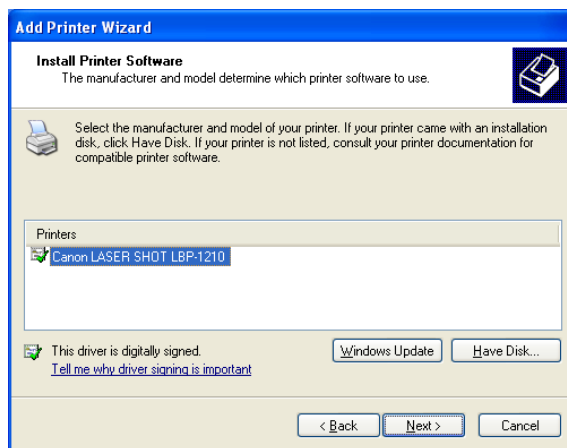


7. The **Install From Disk** dialog box appears. Use **Browse...** to select the directory or enter the path name that contains the CAPT, then click **OK**.

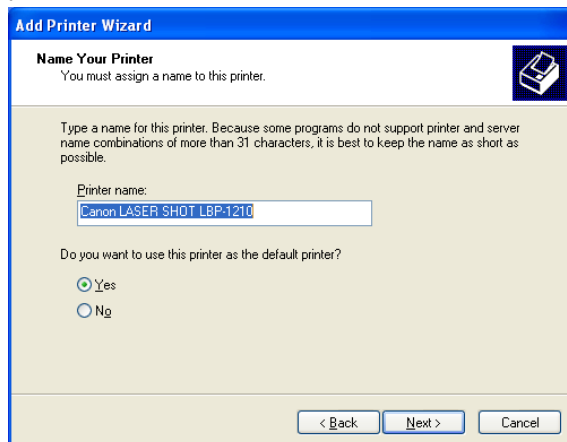


For example, if you are using the CD-ROM to install the CAPT, and your CD-ROM drive is drive H:, the path name would be H:\English\WinXP.

8. Select your printer model from the list of printers displayed, then click **Next >**.

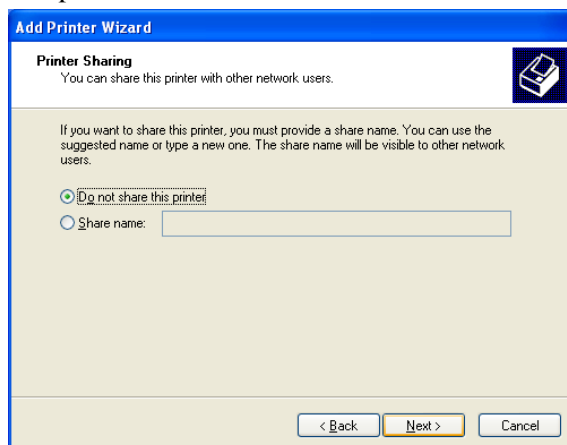


9. Click **Next >** to accept the default printer name, or enter the name you wish to use, then click **Next >**.



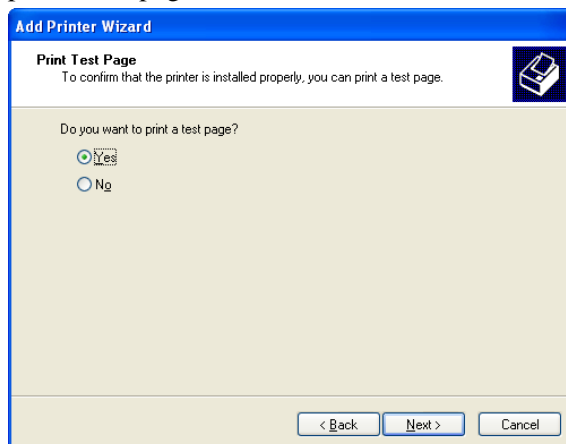
The screenshot shows the 'Add Printer Wizard' window with the title bar 'Add Printer Wizard'. The main heading is 'Name Your Printer' with a subtext 'You must assign a name to this printer.' and a printer icon. The instructions state: 'Type a name for this printer. Because some programs do not support printer and server name combinations of more than 31 characters, it is best to keep the name as short as possible.' Below this, there is a text box labeled 'Printer name:' containing the text 'Canon LASER SHOT LBP-1210'. Underneath the text box are two radio buttons: 'Yes' (which is selected) and 'No'. At the bottom of the window are three buttons: '< Back', 'Next >' (which is highlighted), and 'Cancel'.

10. Select whether this printer is shared or not shared with other computers. Click **Next >**.

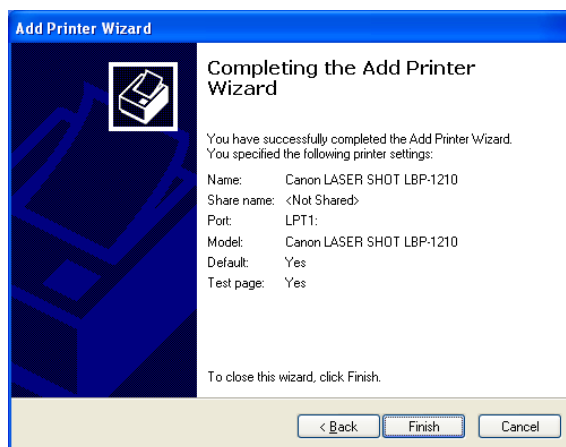


The screenshot shows the 'Add Printer Wizard' window with the title bar 'Add Printer Wizard'. The main heading is 'Printer Sharing' with a subtext 'You can share this printer with other network users.' and a printer icon. The instructions state: 'If you want to share this printer, you must provide a share name. You can use the suggested name or type a new one. The share name will be visible to other network users.' Below this, there are two radio buttons: 'Do not share this printer' (which is selected) and 'Share name:'. The 'Share name:' option has an empty text box next to it. At the bottom of the window are three buttons: '< Back', 'Next >' (which is highlighted), and 'Cancel'.

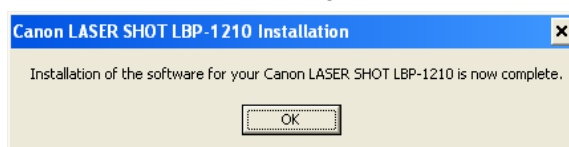
11. Click **Yes** if you want to print a test page, or **No** if you do not want to print a test page, then click **Next >**.



12. Click **Finish**.  
Click **Continue Anyway** if the **Hardware Installation** dialog box appears. Windows creates the **Canon LASER SHOT LBP-1210** icon on the Desktop, and the **Canon LASER SHOT LBP-1210** icon is added to the **Printers and Faxes** folder.

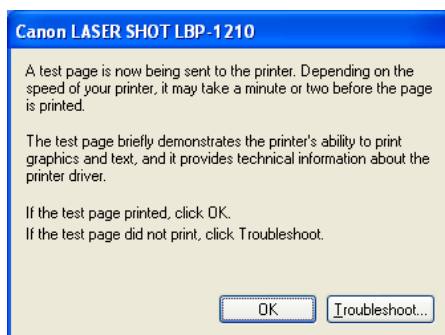


13. When the installation is complete, the following dialog box appears. Click **OK** to close the dialog.





14. If you opted to print a test page, the page prints after installation completes, and the following dialog appears. If the page printed correctly, click **OK**.



## Connecting to the LBP-1210 Already on Your Network

If the LBP-1210 is already on your network, you can install it two different ways. The easiest way is using automatic network download. If network download is not available, you can use the **Add Printer Wizard**.



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### Windows Firewall

Windows XP Service Pack 2 and other operating systems have the feature that blocks unauthorized access over the network to protect your computer (Windows Firewall). Because of this, you need to configure Windows Firewall to allow access when you are using the printer on an operating system that is equipped with Windows Firewall. (This configuration operation is only needed when using the printer in a network environment.) For details, refer to the file “note\_ex.pdf” that is included in the [English] folder on the supplied “User Software for LBP-1210” CD-ROM.

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## Network Download

Windows 95/98/Me and Windows NT 4.0/2000/XP clients can download the drivers for the LBP-1210 automatically.

1. Open Explorer and browse the network until you can see the **Canon LASER SHOT LBP-1210** printer icon.
2. Double-click the printer icon, or drag the printer icon to your **Printers** folder.
3. Follow the instructions on screen.



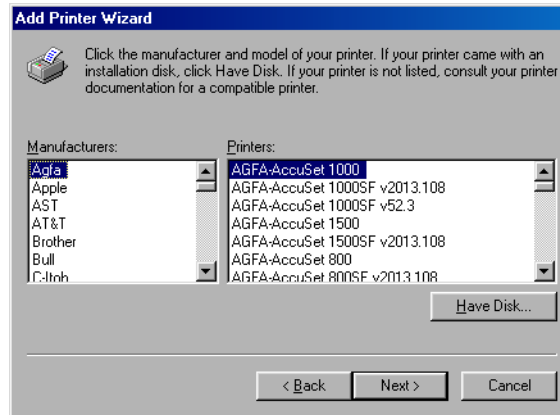
- 
- ☐ Service Pack 4 or later must be installed on Windows NT servers in order for Windows 95/98/Me clients to use network download.
  - ☐ Windows NT 4.0/2000/XP clients cannot download the driver from Windows 95/98/Me servers.
- 

## Windows 95/98/Me Add Printer Wizard

To install the CAPT for a network printer you can use the Windows 95/98/Me **Add Printer Wizard**.

1. From the **Start** menu, select **Settings**, then **Printers**. The **Printers** folder appears.

2. Double-click the **Add Printer** icon. The **Add Printer Wizard** dialog box appears.
3. Select **Network printer**, then click **Next >**.
4. Enter the network path or print queue that you want to connect to, or use **Browse...** to open the **Browse for Printer** dialog to select the printer.
5. The Wizard displays a list of available printers. Click **Have Disk....**



6. The **Install From Disk** dialog box appears. Use **Browse...** to select the directory or enter the path name that contains the CAPT, then click **OK**.



7. If the server is a Windows 95/98/Me computer, you can enter a name for the printer, or accept the default name and click **Next >**.



If the connection fails, you will be able to install the printer but you will not be able to use the printer until it comes back online.

8. Follow the instructions on screen to finish the installation.

## **Windows NT 4.0 Add Printer Wizard**

To install the CAPT for a network printer you can use the Windows NT 4.0 **Add Printer Wizard**.

1. Log on as member of Administrators. The full control access right for the printer is necessary for the installation of the CAPT.
2. From the **Start** menu, select **Settings**, then **Printers**. The **Printers** folder appears.
3. Double-click the **Add Printer** icon. The **Add Printer Wizard** dialog box appears.
4. Select **Network printer server**, then click **Next >**. The **Connect to Printer** dialog appears.
5. Select the printer you want to connect to, then click **OK**. If the printer name is invalid, it means the client could not connect to the network printer specified. If a suitable driver is not found, it probably means the server is a Windows 95/98/Me computer.
6. Follow the instructions on screen to complete installation.

## **Windows 2000 Add Printer Wizard**

To install the CAPT for a network printer you can use the Windows 2000 **Add Printer Wizard**.

1. Log on as member of Administrators. The full control access right for the printer is necessary for the installation of the CAPT.
2. From the **Start** menu, select **Settings**, then **Printers**. The **Printers** folder appears.
3. Double-click the **Add Printer** icon. The **Add Printer Wizard** dialog box appears. Click **Next >**.
4. Select **Network printer**, then click **Next >**.
5. Follow the instructions on screen to complete installation.

## **Windows XP Add Printer Wizard**

To install the CAPT for a network printer you can use the Windows XP **Add Printer Wizard**.

1. Log on as member of Administrators. The full control access right for the printer is necessary for the installation of the CAPT.
2. From the **Start** menu, select **Printers and Faxes**. The **Printers and Faxes** folder appears.
3. Click **Add a printer**. The **Add Printer Wizard** dialog box appears. Click **Next >**.
4. Select **A Network printer, or a printer attached to another computer**, then click **Next >**. The **Specify a Printer** dialog appears.
5. Click **Next >**, or enter the network path or print queue that you want to connect to.
6. Follow the instructions on screen to complete installation.

## ***Printer Sharing***

Printer sharing enables printing from network clients. Printer sharing with the LBP-1210 printer requires that both the print server and the client devices are using Windows 95 or later, or Windows NT 4.0 or later. The print server and client do not need to use the same operating system, and it is possible to print from a Windows 95/98/Me client to a Windows NT 4.0/2000/XP print server, or vice versa.

You can start printing simply by starting the server, even if the server was not running when the client was started.

If the server is running on Windows NT 4.0/2000/XP, you can print, even if no one is logged into the server. Please note that there is no status display on the server when no one is logged in. The status display is shown on the client.



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### **Windows Firewall**

Windows XP Service Pack 2 and other operating systems have the feature that blocks unauthorized access over the network to protect your computer (Windows Firewall). Because of this, you need to configure Windows Firewall to allow access when you are using the printer on an operating system that is equipped with Windows Firewall. (This configuration operation is only needed when using the printer in a network environment.) For details, refer to the file “note\_ex.pdf” that is included in the [English] folder on the supplied “User Software for LBP-1210” CD-ROM.

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## ***Connecting the LBP-1210 as a Network Printer***

If you plan to share the LBP-1210 on a network, install the print server locally, then make the following settings. See your print server system documentation for more information.

### ***Windows 95/98/Me Server Settings***

#### **Network Settings**

1. Double-click the **Network** icon in the **Control Panel**.
2. Select the **Configuration** tab, then click **Add**.
3. Select **Service**, then click **Add**.

4. Select **Microsoft** in the Manufacturers list box.
5. Select **File and printer sharing for Microsoft Networks** in the **Network Services** box, then click **OK**.
6. Click **File and Print Sharing**.



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Be sure there is a check by “I want to be able to allow others to print to my printer(s).”

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7. Select the **Access Control** tab and check either “Share-level access control” or “User-level access control.”
8. Click **OK** and then restart Windows.

## **Printer Settings**

### **Share-level Access Control**

1. Open the **Canon LASER SHOT LBP-1210 Properties** window, then check “Shared As” in the **Sharing** tab.
2. Enter the **Share Name**, **Comments**, and **Password** as needed.
3. Click **OK**.

### **User-level Access Control**

1. Open the **Canon LASER SHOT LBP-1210 Properties** window, then check “Shared As” in the **Sharing** tab.
2. Enter the **Share Name** and **Comments**, as needed.
3. Click **Add**, and select the users allowed to access the printer.
4. Click **OK** when you are done adding users.
5. Click **OK** again.



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Do not enter space or special character in the **Share Name**.

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## **Windows NT 4.0/2000/XP Server Settings**

### **Add Server Service (Windows NT 4.0)**

1. Double-click the **Network** icon from the **Control Panel**.
2. Select the **Services** tab, and if the **Server** is not shown, click **Add**.

3. Select the **Server**, and click **OK**.
4. Restart Windows.

### **Add Server Service (Windows 2000)**

1. From the **Start** menu, select **Settings**, then **Network and Dial-up Connections**.  
The **Network and Dial-up Connections** folder appears.
2. Right-click the **Local Area Connection** icon, then select **Properties** from the pop-up menu.  
The **Local Area Connection Properties** dialog box appears.
3. Select **File and Printer Sharing for Microsoft Networks**, then click **OK**.

### **Add Server Service (Windows XP)**

1. Click **Network and Internet Connections** icon in the **Control Panel**.
2. Click **Network Connections**.
3. Right-click the **Local Area Connection** icon, then select **Properties** from the menu.  
The **Local Area Connection Properties** dialog box appears.
4. If **File and Printer Sharing for Microsoft Networks** exists in the list, click **OK**. Otherwise, click **Install**.
5. Select **Service**, then click **Add**.
6. Select **File and Printer Sharing for Microsoft Networks** in the **Network Services** box, then click **OK**.
7. Click **Close**.

### **Printer Sharing Settings**

1. Open the **Canon LASER SHOT LBP-1210 Properties** window, then check “**Shared**” in the **Sharing** tab.
2. Enter the **Share Name** as needed.
3. Click **OK**. The printer icon changes to indicate sharing.



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Sharing settings may also be made during installation.

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## ***Status Display***

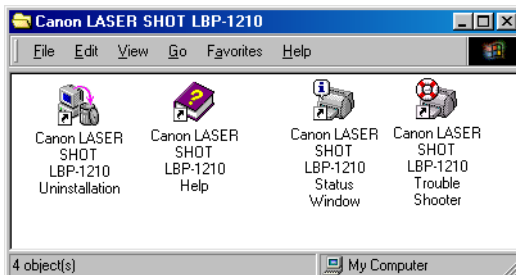
The status of a shared printer displays on both the print server and client computer, and job operations can execute from either.

Status display requires status exchanges between the print server and client using TCP/IP or NetBEUI protocols. Status display is not supported if IPX/SPX is the only protocol used.

## Canon LASER SHOT LBP-1210 Group

When you install the CAPT, the **Canon LASER SHOT LBP-1210** icon is created in the Printer folder, and the **Canon LASER SHOT LBP 1210** group folder is created on the Desktop. The **Canon LASER SHOT LBP-1210** group is also added in the **Programs** of the **Start** menu.

When you double click on the **Canon LASER SHOT LBP-1210** folder, icons of the **Canon LASER SHOT LBP-1210** group are displayed.



You can select the following from the **Canon LASER SHOT LBP-1210** group:

- ☐ **Canon LASER SHOT LBP-1210 Help**  
Selects the Canon LBP-1210 Help file for the CAPT.
- ☐ **Canon LASER SHOT LBP-1210 Status Window**  
Displays the LBP-1210 Status Window.
- ☐ **Canon LASER SHOT LBP-1210 Trouble Shooter**  
Starts the Trouble Shooter program for the CAPT. It helps you solve printing problems in Windows 95/98/Me or NT 4.0/2000/XP. For details, see Chapter 4, *Troubleshooting*.
- ☐ **Canon LASER SHOT LBP-1210 Uninstallation**  
Starts the uninstall program for the CAPT. If the CAPT is not working properly, it might help to uninstall and then install it again. For details, see Chapter 4, *Troubleshooting*.



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These programs can be launched by selecting **Start, Programs**, then **Canon LASER SHOT LBP-1210**.

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## Printing with the CAPT

The CAPT offers bi-directional communication between the computer and printer. To take advantage of the bi-directional communication, one end of a bi-directional parallel cable connects to the printer and the other end connects directly to your computer.



You must use a bi-directional cable for proper operation.

Every time you print, the CAPT displays the **Canon LASER SHOT LBP-1210 Status Window**. This window shows you the paper moving through the printer, how long it will take to print the document, and how much of the document has printed. From the Status Window you can pause, resume, or delete the current print job.



If a printing problem occurs, the **Canon LASER SHOT LBP-1210 Status Window** automatically opens and identifies the problem.

Before using the CAPT, make sure you select it as your current Windows printer driver. During Setup, the installation program makes the CAPT the default printer driver. If you have not changed printers since running the Setup program, you are ready to print.

## Windows 95/98/Me Printer Properties

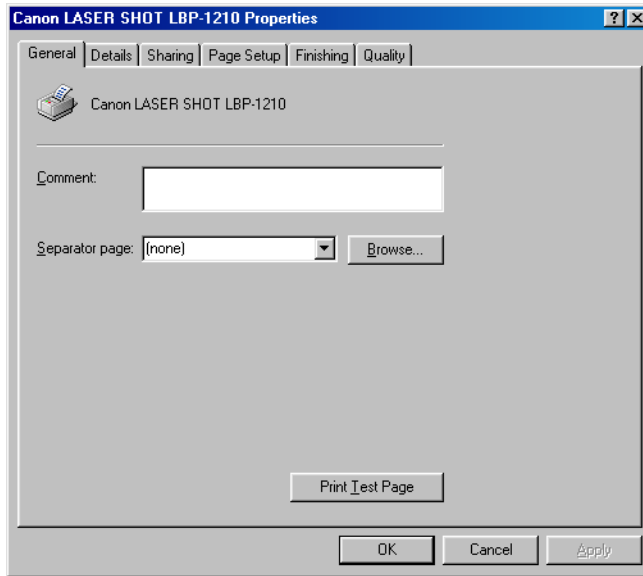
With the CAPT, you initiate printing as you normally would from a Windows application. From the **Print** dialog box, usually accessed from an application's **File** menu, you can select **Properties** to proceed to the **Canon LASER SHOT LBP-1210 Properties** dialog box and its printing options.



- 
- ☐ You can open the **Properties** dialog box from the **Printers** folder. The number of tabs displayed in the **Properties** dialog box depends on how you have your system set up. Screens examples use Windows 98.
  - ☐ The way you get to the dialog boxes determines how long the printing options remain in effect:
    - If you start from an application's **Print...** command, your choices apply only to that print job. They will not be stored when you close the application.
    - If you start from the **Printers** folder, the settings apply to all Windows applications and remain in effect until you change those settings.
  - ☐ For more information about the following features, see the online Help. To display the online Help, select the item you want more information about and press **F1**, or click **?** in the title bar and then select the item of interest.
-

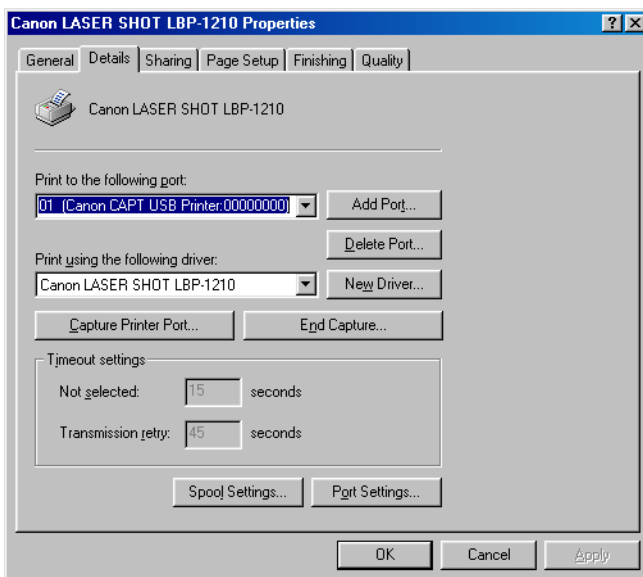
## General Tab

Lets you print a test page or define separator pages. Refer to your operating system documentation for more information.



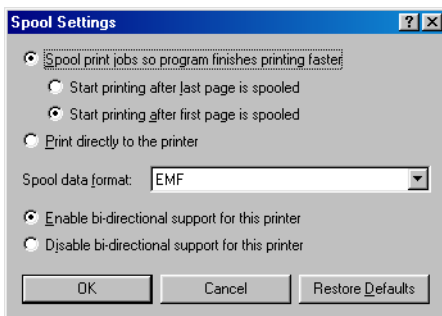
## Details Tab

Specifies the printer port and time-out settings. Refer to your operating system documentation for more information.



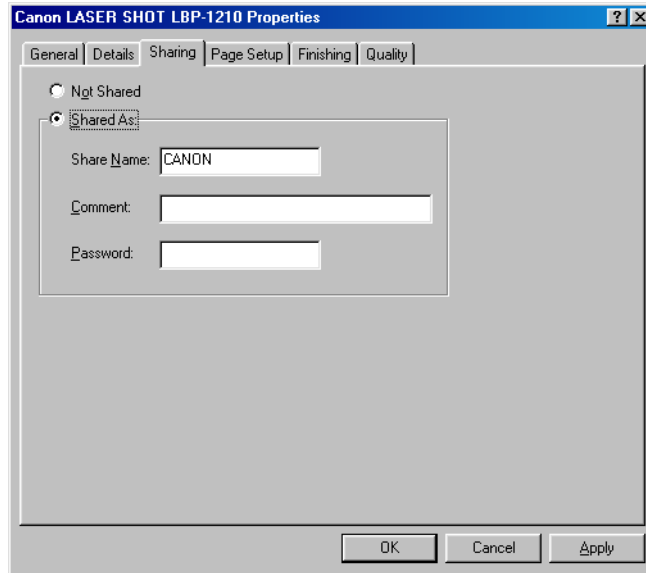
## Spool Settings...

The installer sets the following defaults.



## Sharing Tab

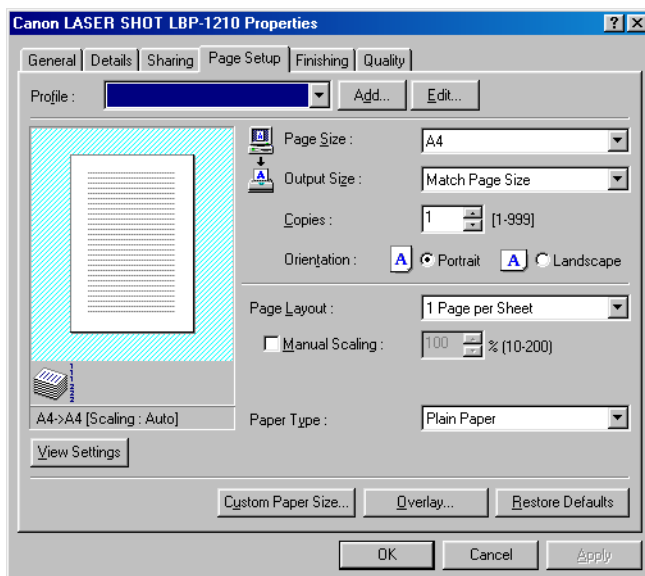
Specifies the printer-sharing settings. This tab is available only when file and printer sharing is turned on. Refer to your operating system documentation for more information.



## Page Setup Tab

Specifies paper size, scaling, number of copies, orientation, pages per sheet, and paper type.

For information on Profiles, see page 76.



**Page Size** lets you select the paper size you are working with in your application. (Letter, A4, B5, Executive, Envelope DL, Envelope #10, Envelope C5, Envelope Monarch, Index Card, and 3 custom paper sizes. The names of the custom paper sizes are set with the **Custom Paper Size** option.)

**Output Size** lets you select the paper size to print on. If your output size is set to anything other than **Match Page Size**, the image will be automatically reduced or enlarged to fit on the page.

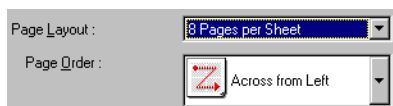
**Copies** lets you specify the number of copies to be printed (1-999).

**Orientation** lets you select the direction of printing relative to the paper (Portrait, Landscape).

**Page Layout** lets you select the number of pages per sheet (1, 2, 4, 8, 9). If you select more than 1, the image may be reduced to fit on the selected output size. When 2, 4, 8, or 9 pages per sheet is selected **Manual**



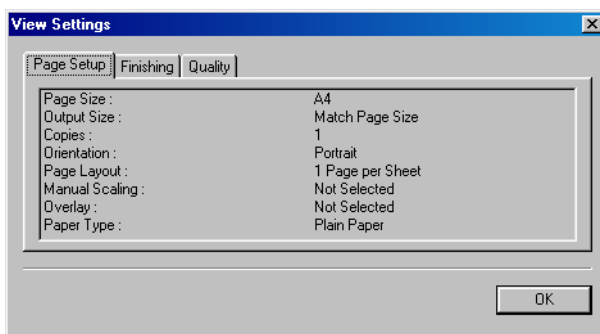
**Scaling** disappears and **Page Order** appears in its place.



**Manual Scaling** lets you shrink or enlarge images. This option only appears when **1 Page per Sheet** is selected as the **Page Layout**. Check the check box to set a reduction or enlargement percentage (10-200).

## View Settings

To get a quick view of your current settings, click **View Settings**, which is located on the **Page Setup**, **Finishing**, and **Quality** tabs. Click on the tabs in the **View Settings** dialog box to view the settings for each tab.



**Paper Type** displays the Paper Type pull-down menu and lets you select the appropriate paper type to print on.



Paper Types that can be specified are as follows:

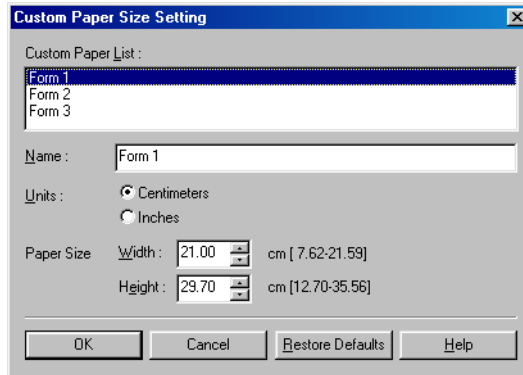
Plain Paper	(Paper of 64-90g/m <sup>2</sup> )
Transparencies	(Transparency)
Special Paper 1	(Paper of 64g/m <sup>2</sup> or heavier with A4/letter-size or larger that is easy to curl)
Special Paper 2	(Paper of 91g/m <sup>2</sup> or heavier with A4/letter-size or larger)



When printing on A4-size paper or smaller, the driver will print it as Plain Paper, even when Special Paper 1 or Special Paper 2 is specified.

## Custom Paper Size

**Custom Paper Size** on the **Page Setup** tab window allows you to define custom paper sizes (forms) for quick selection. You can specify the name, width, and height of each form. You can have up to 3 custom forms.



### Selecting a Custom Paper Size Setting

1. Select one of the predefined forms from the **Custom Paper List**.
2. If you wish, enter a unique name in the **Name** area.
3. Select the **Units** of measurement (Centimeters or Inches).
4. Define the **Paper Size** using the **Width** (7.62–21.59 cm) and **Height** (12.70–35.56 cm) settings.
5. Click **OK** to accept your changes.

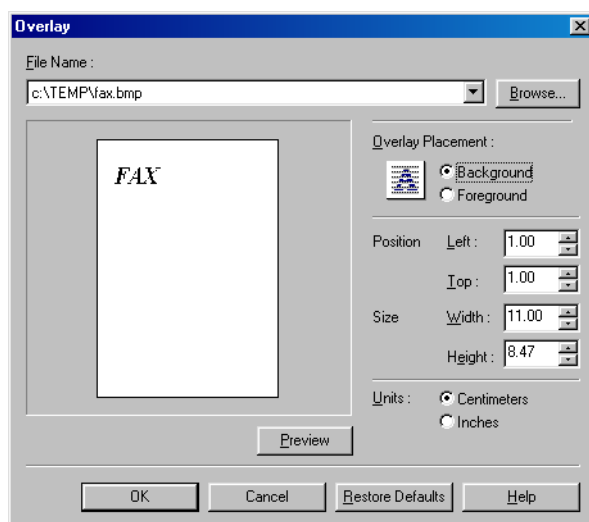
If you wish to restore the default settings to *all* of the custom forms, then click **Restore Defaults**.

### Overlay

An overlay allows you to add data you use often, such as a logo, to the print data from an application. For example, when using an overlay you can automatically print your logo on letters you create.

**Overlay** on the **Page Setup** tab accesses the settings to specify how you want the overlay and print data printed, including the print position, size, and whether it is printed in the foreground (on top of) or background (under) the application data.

Use **Browse...** to select the file that contains the overlay data.



**File Name** displays the currently selected overlay file name.

**Browse...** opens the **Select File** dialog box. When you select a file and close the **Select File** dialog box, the **File Name** drop-down list and preview are updated. The overlay file must be a Windows bitmap or a Windows metafile.

**Overlay Placement** lets you specify if you want the overlay to appear in back of the application data or in front of the application data (Background, Foreground).

**Position** lets you specify the position of the overlay based on its distance from the paper's left and top edges.

**Size** lets you set the size of the overlay.

**Units** lets you select the units of measurement (Centimeters, Inches).

**Restore Defaults** resets Left, Top, Width and Height to their default values.

## Profiles

The **Profile** function allows you to save and restore settings for **Page Setup**, **Finishing**, and **Quality** tabs, so you can easily add, edit or select that combination of settings. You can save up to 50 profiles. If you select “Users can customize their own preferences and desktop settings” in the **User’s Profiles** tab in the **Passwords** control panel, up to 50 profiles can be stored for each user.



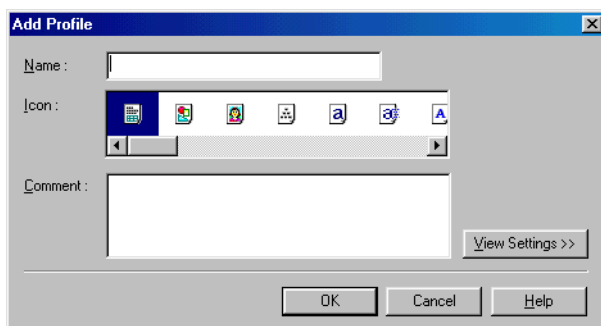
**Profile** lets you select profiles from a pull-down menu.

**Add...** opens the **Add Profile** dialog.

**Edit...** opens the **Edit Profile** dialog.

### Add Profiles

After setting the desired options, you can create a new profile by clicking **Add...** on the **Page Setup**, **Finishing**, or **Quality** tab.



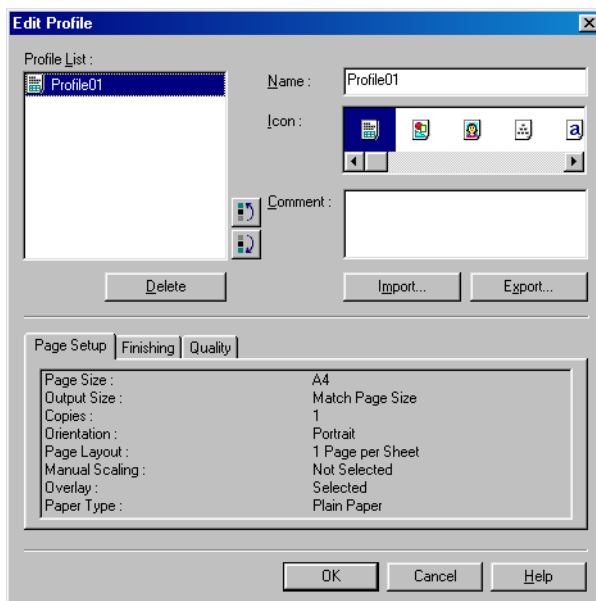
**Name** lets you specify the profile name.

**Icon** lets you select an icon to represent the new profile.

**View Settings >>** shows or hides the profile’s settings.

## Edit Profiles

After you have created a profile, you can select it from the pull-down menu on the **Page Setup**, **Finishing**, or **Quality** tab window. **Edit...** lets you edit an existing profile.



**Profile List** displays a list of saved profiles. The order that profiles appear in this list is the order they appear in the pull-down menus.

**Delete** lets you delete the selected profile.

**Import...** lets you import profile information from a file.

**Export...** lets you export the selected profile information to a file.

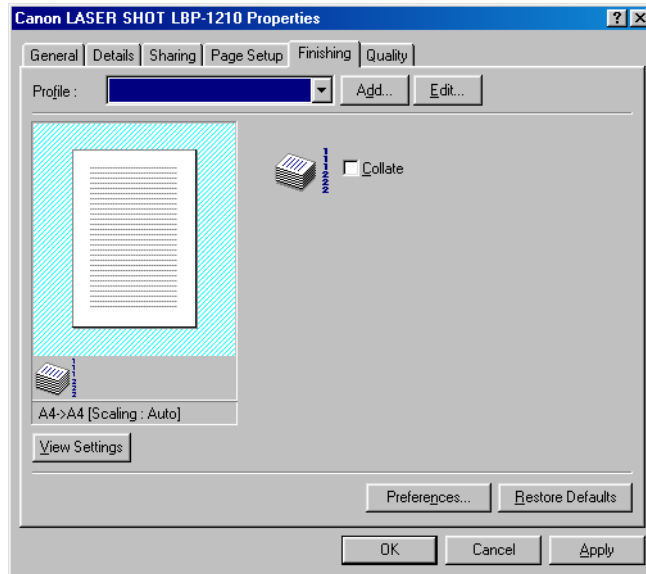


- ☐ If you change the name assigned to your printer, you cannot retrieve any profiles saved for that printer. To retrieve the profiles, rename the printer to its original name.
- ☐ Profiles are not erased even when the printer driver is uninstalled.
- ☐ Overlay history information is not stored in profiles.

## Finishing Tab

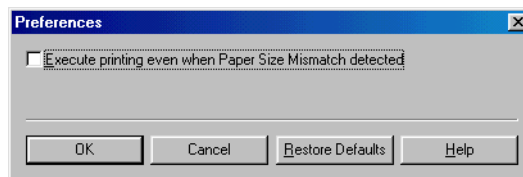
Specifies how final output is collated. Check the check box to collate the document.

For information on Profiles, see page 76.



## Preferences

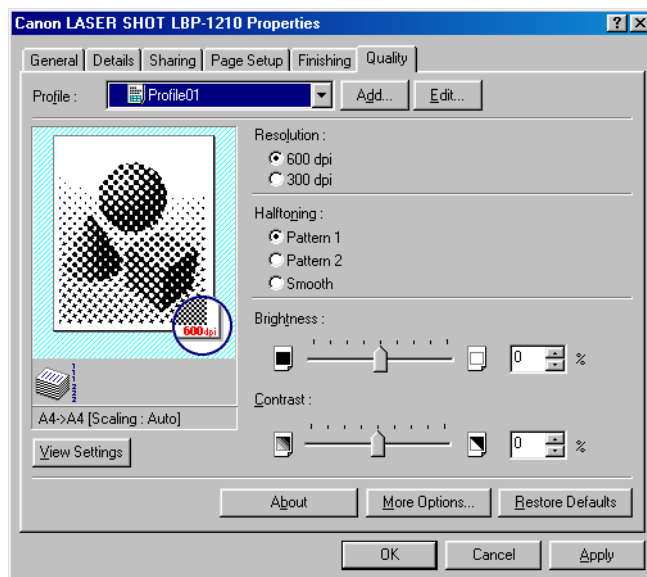
**Preferences...** on the **Finishing** tab window opens the **Preferences** dialog box. The check box lets you force pages to print, even when the paper size does not match. If this is not checked, you'll be asked to change paper when a paper size mismatch is detected. By default the setting for this option is unchecked.



## Quality Tab

Specifies the resolution, halftoning method, brightness, and contrast settings.

For information on Profiles, see page 76.

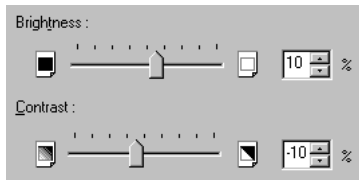


**Resolution** lets you specify the printer's resolution in dots per inch (600, 300).

**Halftoning** is the process of converting a grayscale image to black dots and white (unprinted) dots that simulate the gray shades in the original image. Different halftone patterns give different gray shade results.

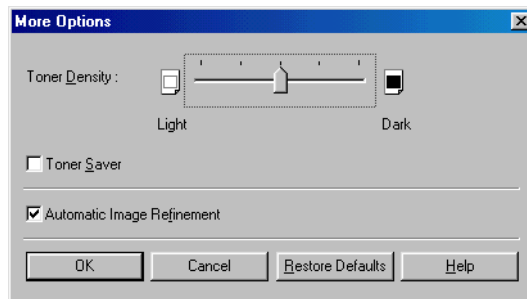
**Brightness** is the relative proportion of light and dark areas. Decreasing brightness darkens the overall image; increasing brightness lightens it. Brightness is expressed as a relative range from -80% to +80%.

**Contrast** is the degree of difference between the lightest and darkest areas of an image. Decreasing contrast lightens the dark areas and darkens the light areas; increasing it darkens the dark areas and lightens the light areas. Contrast is expressed as a relative range from -80% to +80%.



## More Options

**More Options** accesses the settings for Toner Density, Toner Saver, and Automatic Image Refinement.



**Toner Density** lets you select how light or dark your pages print. Move the slider to the right to darken your printed output, slide it to the left to lighten your printed output.

**Toner Saver** prints only alternate data bits, so toner consumption is reduced.

**Automatic Image Refinement** is a printer technology from Canon, with which the printer automatically senses and refines the jagged edges and ragged curves of characters and graphics.

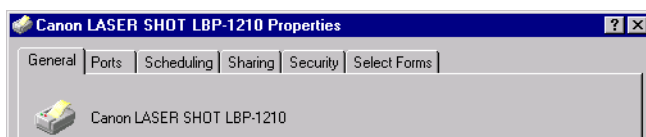


## Windows NT 4.0/2000/XP Printer Properties and Default Document Properties\*

The CAPT for Windows NT 4.0/2000/XP has two main dialog boxes: the **Printer Properties** dialog box and the **Default Document Properties\*** dialog box.

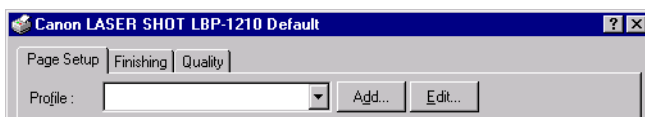
### Printer Properties

To view the printer properties, select **Properties** from the **File** menu in the **Printers** folder, or click the right mouse button on the **Canon LASER SHOT LBP-1210** icon in the **Printers** folder and select **Properties** from the pop-up menu.



### Default Document Properties\*

In the **Default Document Properties\*** dialog box, you can specify the default settings for the printing options available when you print on the LBP-1210. To view the default document properties, select **Document Defaults...\*** from the **File** menu in the **Printers** folder, or click the right mouse button on the **Canon LASER SHOT LBP-1210** icon in the **Printers** folder, and select **Document Defaults...\*** from the pop-up menu.



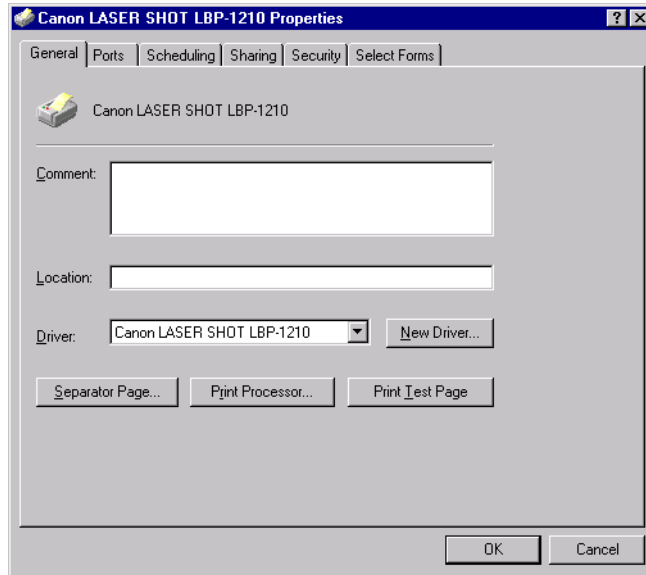
You can also open an equivalent dialog box and specify the setting by selecting **Print** or **Page Setup** from the **File** menu of an application.



- ☐ The number of tabs displayed in the **Properties** dialog box depends on how you have your system set up. Screens example use Windows NT 4.0.
- ☐ For more information about the following features, see the online Help. To display the online Help, select the item you want more information about and press **F1**, or click **?** in the title bar and then select the item of interest.

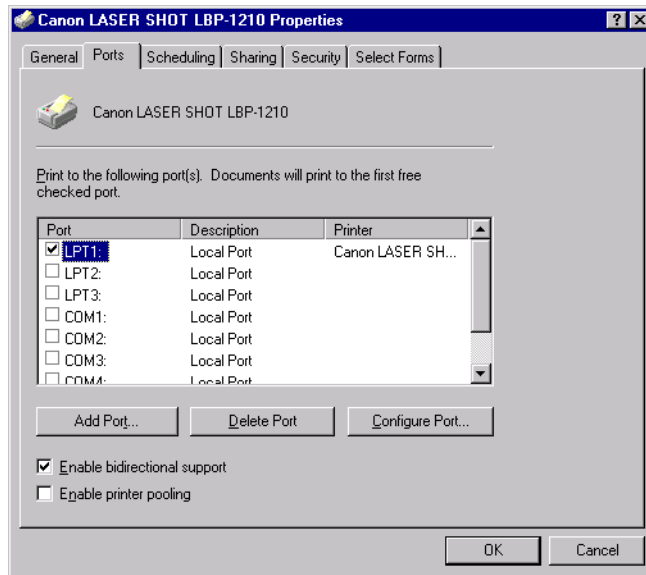
## General Tab

Specifies to print a test page and separator pages. Refer to your operating system documentation for more information.



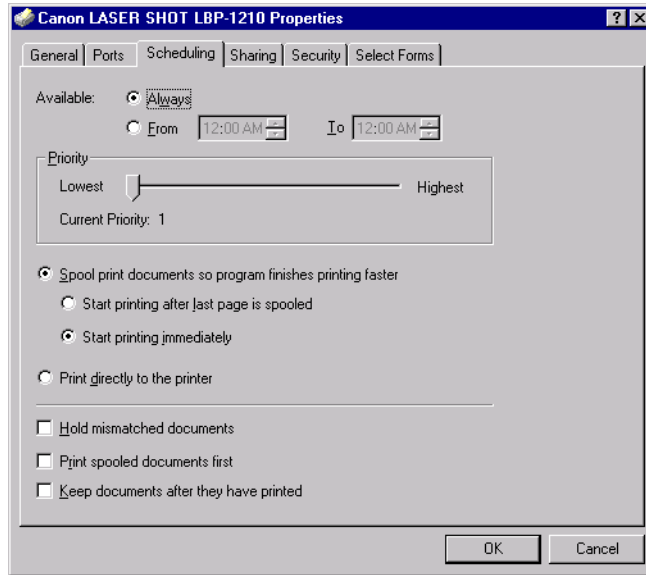
## Ports Tab

Lets you specify the port to which the printer is attached. Refer to your operating system documentation for more information.



## Scheduling Tab

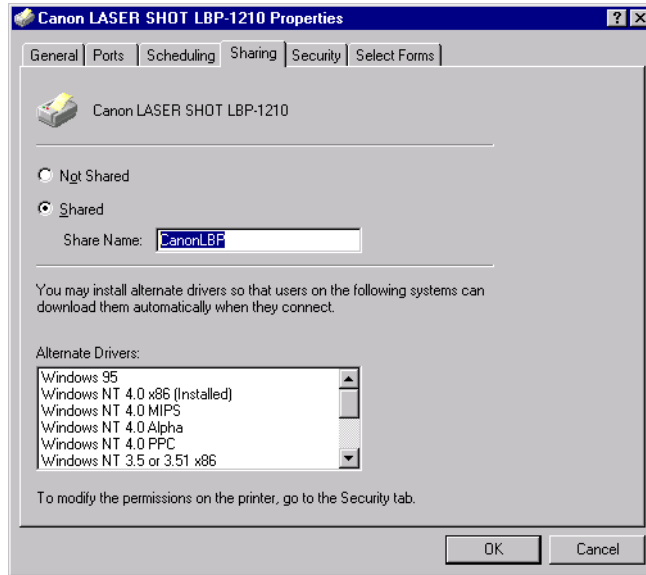
Lets you define print spooling settings. Refer to your operating system documentation for more information.



“Spool print documents so program finishes printing faster” and “Start printing immediately” are set automatically when you install the printer driver.

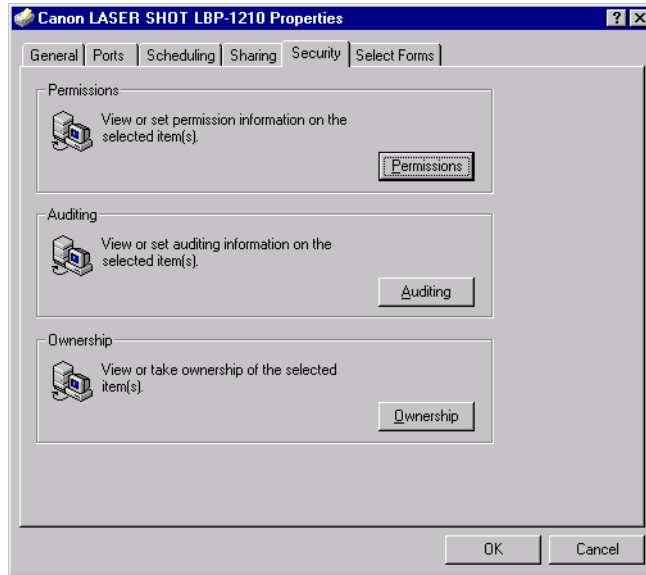
## Sharing Tab

Specifies the printer-sharing settings. Refer to your operating system documentation for more information.



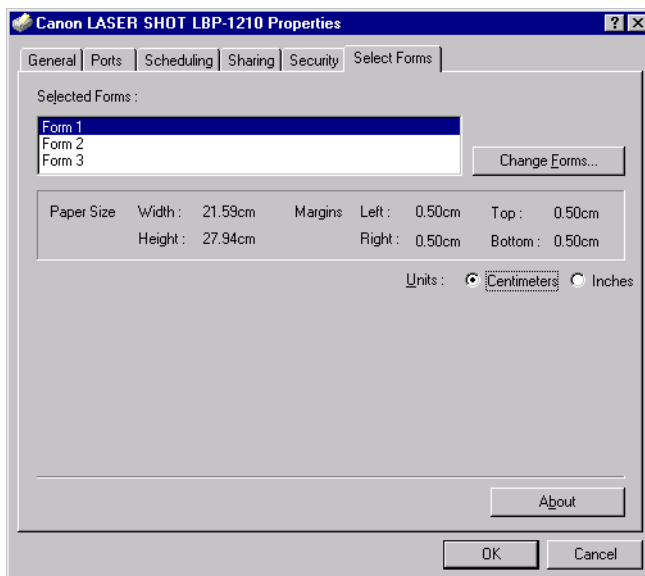
## Security Tab

Lets you specify security settings. Refer to your operating system documentation for more information.



## Select Forms Tab

This printer driver supports three custom paper sizes. Using the custom forms defined on the **Forms** tab in the print server's **Properties** dialog box, you can add information about the custom paper sizes. Form definitions must conform to the printer's specifications.



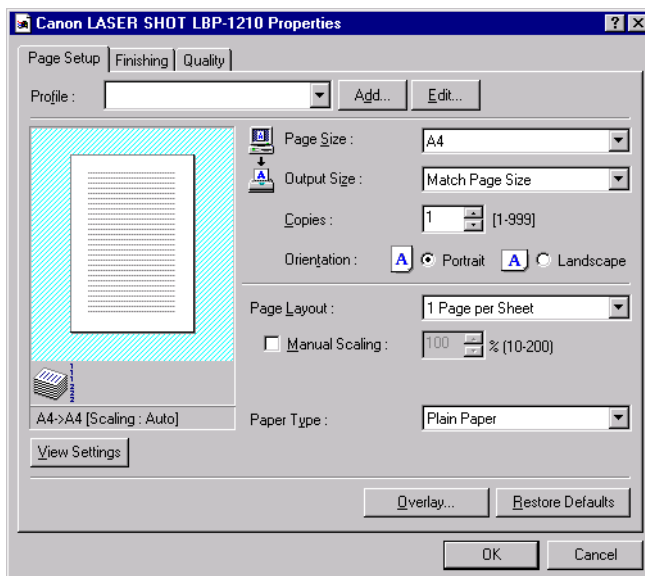
**Selected Forms** shows the three form names.

**Change Forms...** opens the **Change Forms** dialog. This dialog contains a listing of the available forms, and their definitions (Available Forms have Height: 12.70–35.56 cm and Width: 7.62–21.59 cm) that were set in the **Forms** tab in the print server's **Properties** dialog box. Only forms that conform to the printer's specifications are listed as available. When you choose a form in the list and then click **OK**, the form information is copied to the selected form in the **Selected Forms** list on the **Select Forms** tab.

## Page Setup Tab

Specifies paper size, scaling, number of copies, orientation, pages per sheet, and paper type.

For information on Profiles, see page 91.



**Page Size** lets you select the paper size you are working with in your application. (Letter, A4, B5, Executive, Envelope DL, Envelope #10, Envelope C5, Envelope Monarch, Index Card, and 3 custom paper sizes.)

**Output Size** lets you select the paper size to print on. If your output size is set to anything other than **Match Page Size**, the image will be automatically reduced or enlarged to fit on the page.

**Copies** lets you specify the number of copies to be printed (1-999).

**Orientation** lets you select the direction of printing relative to the printer's paper (Portrait, Landscape).

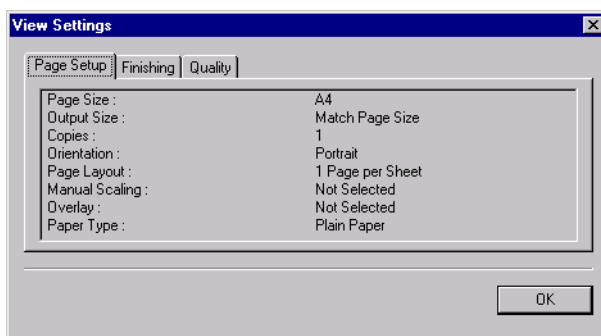
**Page Layout** lets you select the number of pages per sheet (1, 2, 4, 8, 9). If you select more than 1, the image may be reduced to fit on the selected output size. When 2, 4, 8, or 9 pages per sheet is selected **Manual Scaling** disappears and **Page Order** appears in its place.



**Manual Scaling** lets you shrink or enlarge images. This option only appears when **1 Page per Sheet** is selected as the **Page Layout**. Check the check box to set a reduction or enlargement percentage (10-200).

## View Settings

To get a quick view of your current settings, click **View Settings**, which is located on the **Page Setup**, **Finishing**, and **Quality** tabs. Click on the tabs in the **View Settings** dialog box to view the settings for each tab.



**Paper Type** displays the Paper Type pull-down menu and lets you select the appropriate paper type to print on.



Paper Types that can be specified are as follows:

Plain Paper	(Paper of 64-90g/m <sup>2</sup> )
Transparencies	(Transparency)
Special Paper 1	(Paper of 64g/m <sup>2</sup> or heavier with A4/letter-size or larger that is easy to curl)
Special Paper 2	(Paper of 91g/m <sup>2</sup> or heavier with A4/letter-size or larger)



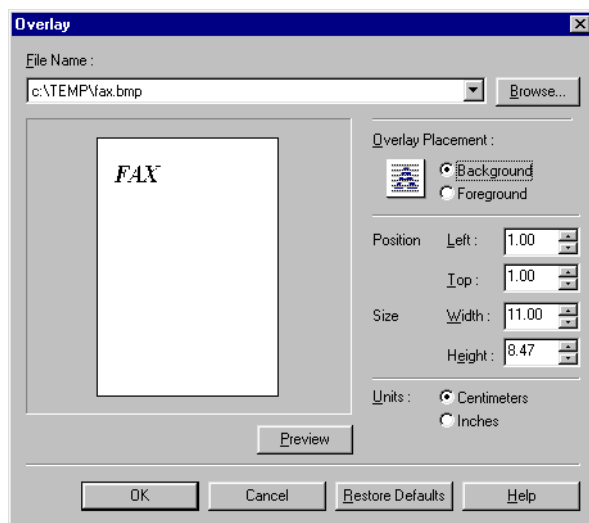
When printing on A4-size paper or smaller, the driver will print it as Plain Paper, even when Special Paper 1 or Special Paper 2 is specified.

## Overlay

An overlay allows you to add data you use often, such as a logo, to the print data from an application. For example, when using an overlay you can automatically print your logo on letters you create.

**Overlay** on the **Page Setup** tab accesses the settings to specify how you want the overlay and print data printed, including the print position, size, and whether it is printed in the foreground (on top of) or background (under) the application data.

Use **Browse...** to select the file that contains the overlay data.



**File Name** displays the currently selected overlay file name.

**Browse...** opens the **Select File** dialog box. When you select a file and close the **Select File** dialog box, the **File Name** drop-down list and Preview are updated. The overlay file must be a Windows bitmap or a Windows metafile.

**Overlay Placement** lets you specify if you want the overlay to appear in back of the application data or in front of the application data (Background, Foreground).

**Position** lets you specify the position of the overlay based on its distance from the paper's left and top edges.

**Size** lets you set the size of the overlay.

**Units** lets you select the units of measurement (Centimeters, Inches).

**Restore Defaults** resets Left, Top, Width and Height to their default values.

## Profiles

The **Profile** function allows you to save and restore settings for **Page Setup**, **Finishing**, and **Quality** tabs, so you can easily add, edit or select that combination of settings. You can save up to 50 profiles. If you select “Users can customize their own preferences and desktop settings” in the **User’s Profiles** tab in the **Passwords** control panel, up to 50 profiles can be stored for each user.



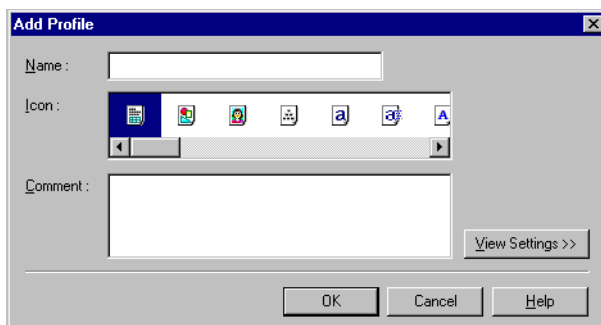
**Profile** lets you select profiles from a pull-down menu.

**Add...** opens the **Add Profile** dialog.

**Edit...** opens the **Edit Profile** dialog.

## Add Profiles

After setting the desired options, you can create a new profile by clicking **Add...** on the **Page Setup**, **Finishing**, or **Quality** tab.



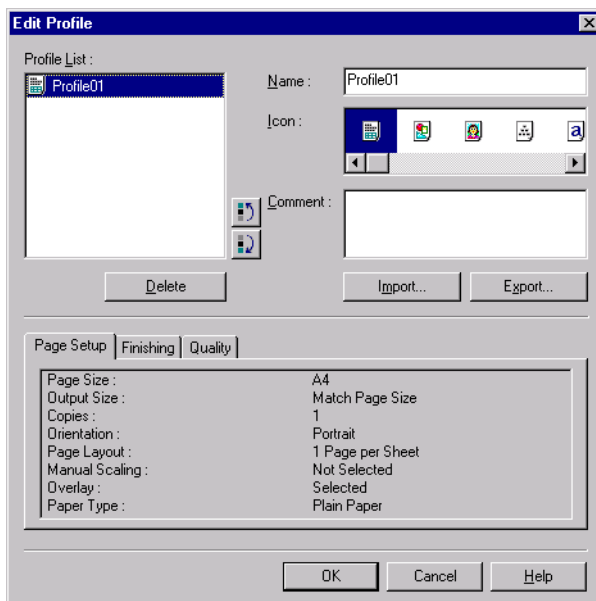
**Name** lets you specify the profile name.

**Icon** lets you select an icon to represent the new profile.

**View Settings >>** shows or hides the profile’s settings.

## Edit Profiles

After you have created a profile, you can select it from the pull-down menu on the **Page Setup**, **Finishing**, or **Quality** tab window. **Edit...** lets you edit an existing profile.



**Profile List** displays a list of saved profiles. The order that profiles appear in this list is the order they appear in the pull-down menus.

**Delete** lets you delete the selected profile.

**Import...** lets you import profile information from a file.

**Export...** lets you export the selected profile information to a file.

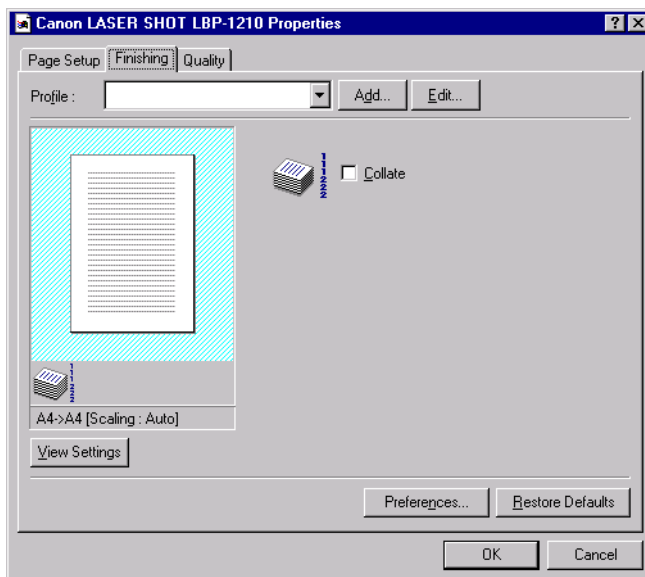


- ☐ If you change the name assigned to your printer, you cannot retrieve any profiles saved for that printer. To retrieve the profiles, rename the printer to its original name.
- ☐ Profiles are not erased even when the printer driver is uninstalled.
- ☐ Overlay history information is not stored in profiles.

## Finishing Tab

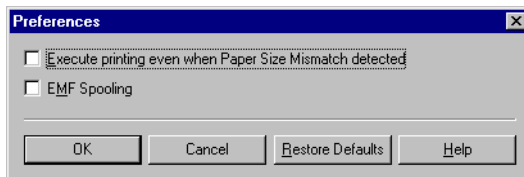
Specifies how final output is collated. Check the check box to collate the document.

For information on Profiles, see page 91.



## Preferences

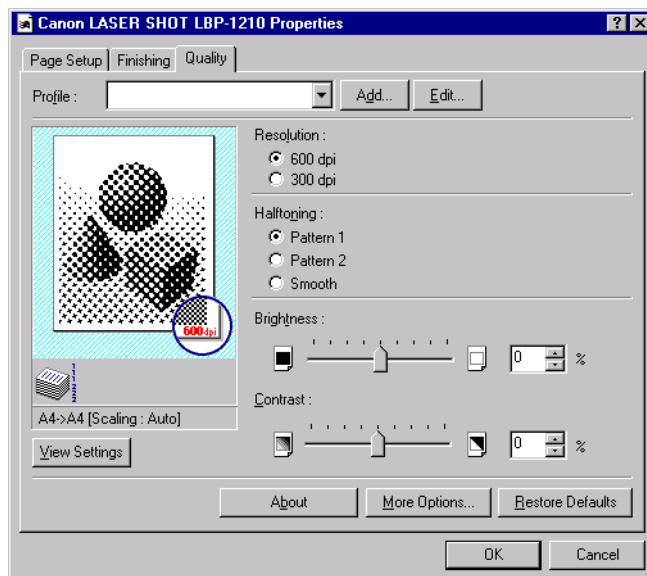
**Preferences...** on the **Finishing** tab window opens the **Preferences** dialog box. The first check box lets you force pages to print, even when the paper size does not match. If this is not checked, you will be asked to change paper when a paper size mismatch is detected. The second check box lets you turn **EMF Spooling** on. If this is not checked, **EMF Spooling** will be off. These settings are unchecked by default.



## Quality Tab

Specifies the resolution, halftoning method, brightness, and contrast settings.

For information on Profiles, see page 91.

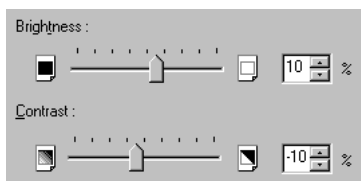


**Resolution** lets you specify the printer's resolution in dots per inch (600, 300).

**Halftoning** is the process of converting a grayscale image to black dots and white (unprinted) dots that simulate the gray shades in the original image. Different halftone patterns give different gray shade results.

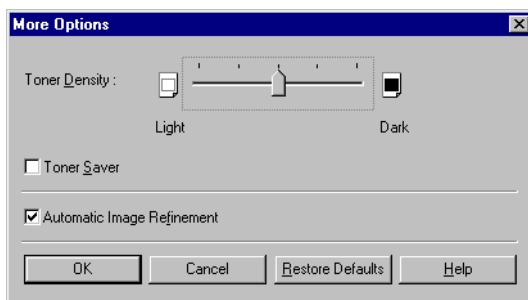
**Brightness** is the relative proportion of light and dark areas. Decreasing brightness darkens the overall image; increasing brightness lightens it. Brightness is expressed as a relative range from -80% to +80%.

**Contrast** is the degree of difference between the lightest and darkest areas of an image. Decreasing contrast lightens the dark areas and darkens the light areas; increasing it darkens the dark areas and lightens the light areas. Contrast is expressed as a relative range from -80% to +80%.



## More Options

**More Options** accesses the settings for Toner Density, Toner Saver, and Automatic Image Refinement.



**Toner Density** lets you select how light or dark your pages print. Move the slider to the right to darken your printed output, slide it to the left to lighten your printed output.

**Toner Saver** prints only alternate data bits, so toner consumption is reduced.

**Automatic Image Refinement** is a printer technology from Canon, with which the printer automatically senses and refines the jagged edges and ragged curves of characters and graphics.

## Checking the Status of a Print Job

You can track and control your print jobs using either of the following methods:

- ☐ The Canon LASER SHOT LBP-1210 Status Window  
Tells you exactly what is happening with the current print job.
- ☐ The Windows Printers folder  
Helps you control and manage all print jobs in a queue for all printers installed in Windows.

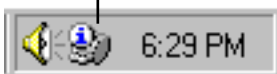
## ***Opening the Status Window***

The LBP-1210 Status Window opens automatically in the following situations:

- ☐ When you print a document, provided “Display Printer Status Window while printing” is selected in the **Status Options** dialog box of the Status Window.
- ☐ When an error occurs or user action is required.
- ☐ When Windows starts, if the Status Window was open the last time Windows was closed.

You can also open the Status Window by clicking on the Status Window icon in the Windows taskbar and selecting the **Canon LASER SHOT LBP-1210**.

Status Window icon

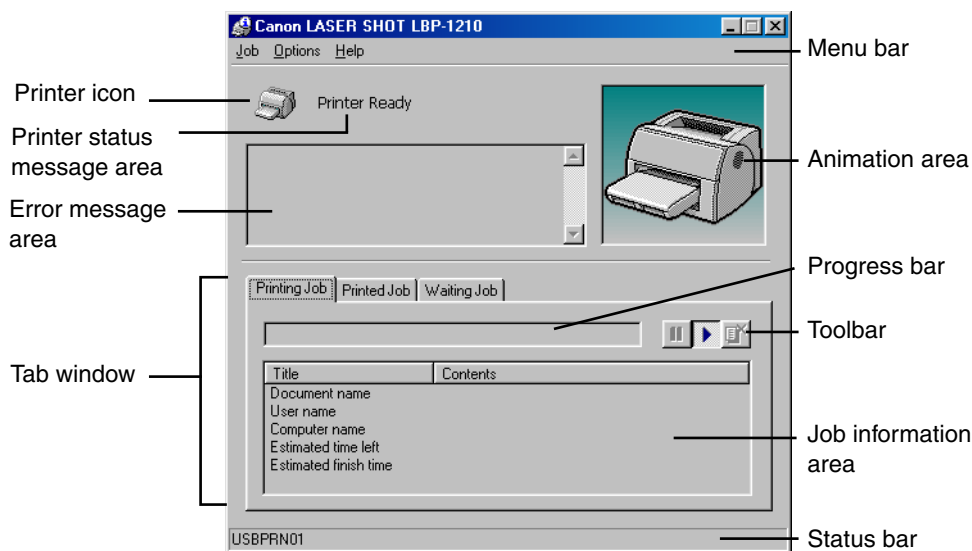


If multiple LBP-1210 printers are connected, select a printer from the list. The Status Window opens and displays information for the selected printer.



## Using the LBP-1210 Status Window

The Status Window is a program used to display the status of jobs and perform printer operations.



### Window area

### Description

#### Menu bar

Contains menu options to control the Status Window and the printer.

#### Printer icon

Displays the current printing status and error conditions.

#### Printer status message area

Displays the current status of the printer.

#### Error message area

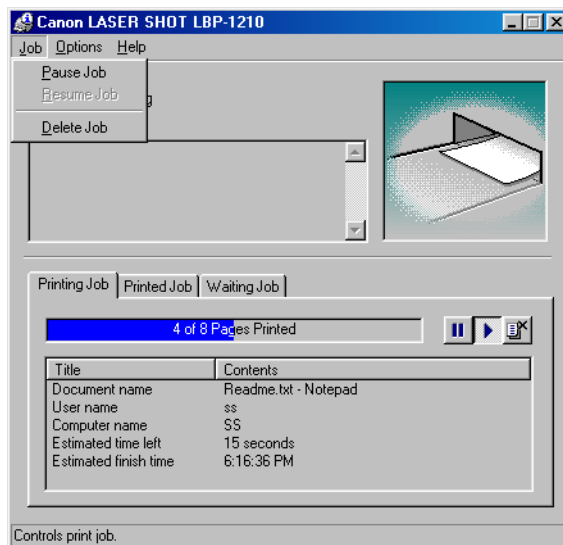
Gives a description of situations requiring action.

<b>Window area</b>	<b>Description</b>
Animation area	Shows an animated graphic indicating the current printer status. The graphic background changes from blue (normal) to orange when user action is required, or to red when a warning is issued.
Progress bar	Indicates the progress of the current job.
Tool bar	Use to pause, delete, or resume printing.
Job information area	Displays information related to print jobs. The type of information displayed changes with the selected tab.
Status bar	Displays the name of the printer port and describes menu options as you move your mouse over them.

## Using the Menu Bar

### Job Menu

You can select the **Job** menu from the menu bar of the LBP-1210 Status Window:

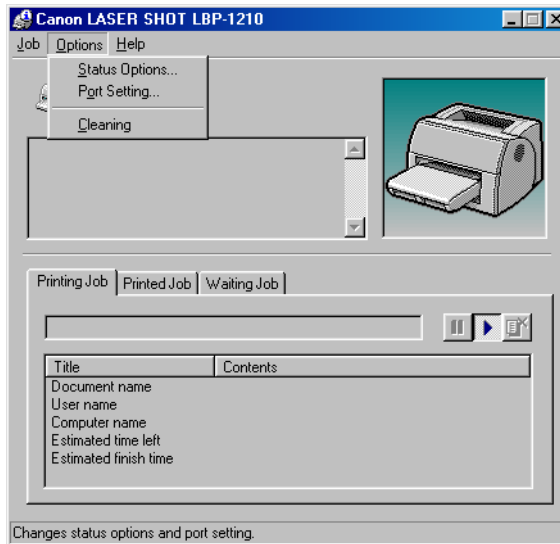


The **Job** menu includes the following options:

- ☐ **Pause Job**—This temporarily halts printing of the current document. After the current page completes printing, the printer pauses until you select **Resume Job**.
- ☐ **Resume Job**—This resumes printing with the next page of the document you paused.
- ☐ **Delete Job**—This cancels printing of the document currently being printed.

## Options Menu

You can select the **Options** menu from the menu bar of the LBP-1210 Status Window:

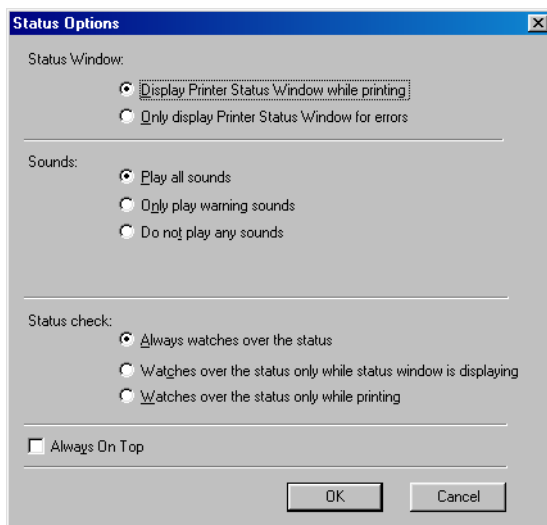


The **Options** menu includes the following selections:

- ☐ **Status Options**—This opens the **Status Options** dialog box that lets you change the settings for the Status Window.
- ☐ **Port Setting**—This opens the **Port Setting** dialog box when the printer is connected to a local parallel port. This setting is unavailable if the printer is not connected to a local parallel port, or while printing is in progress.
- ☐ **Cleaning**—This setting allows you to print pages that clean the printer's rollers. This setting is not available while printing is in progress or when there are errors.

## Status Options

This dialog box lets you define when and how you want the LBP-1210 Status Window to display. You can also set up sounds that play when there are errors.



❑ **Status Window**—lets you select when the Status Window displays.

- **Display Printer Status Window while printing**—The Status Window opens automatically each time you print.
- **Only display Printer Status Window for errors**—The Status Window opens only when an error occurs.

To manually open the Status Window, click the **Status Window** icon in the Windows taskbar, and then click the **Canon LASER SHOT LBP-1210**.

You can change display options even as a document prints, but the changed settings do not take effect until the next print job.

❑ **Sounds**—lets you select when sounds do or do not play.

- **Play all sounds**—A sound plays whenever there is printer activity.
- **Only play warning sounds**—A sound plays only when there is a printer error.
- **Do not play any sounds**—Sounds do not play.

- ☐ **Status check**—lets you select when the Status Window is active.
  - **Always watches over the status**—Status Window is continually monitoring the printer.
  - **Watches over the status only while status window is displaying**—Status Window is monitoring the printer status only while the status window is being displayed.
  - **Watches over the status only while printing**—Status Window is monitoring the printer only when printing a job.
- ☐ **Always On Top**—places the Status Window on top of all windows on the Desktop.

### Port Setting

This dialog box lets you define how your computer communicates with your printer using the parallel port. The type of port you have depends on your computer.

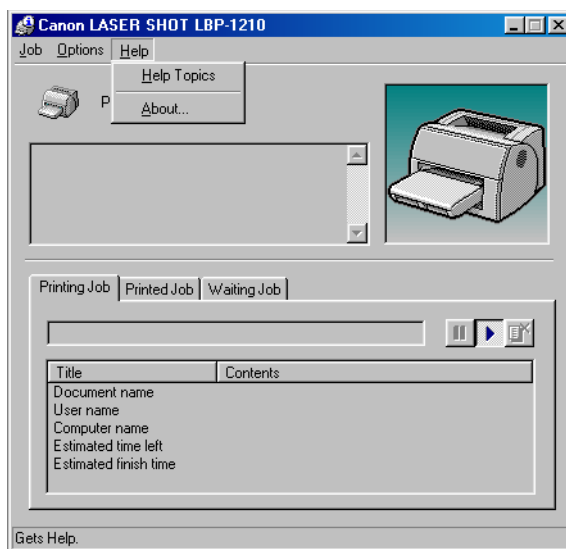


- ☐ **Standard**—uses the parallel port as a standard parallel port.
- ☐ **ECP**—uses the parallel port as an ECP parallel port.

Before you make any changes, check the manual that came with your computer to determine what type of port you have.

## Using the Help Menu

You can select the **Help** menu from the menu bar of the LBP-1210 Status Window:



- ❑ **Help Topics**—displays the search window for help topics.
- ❑ **About**—displays Status Window version information.

## ***Using the Toolbar***

The toolbar has three buttons that you can use to pause, resume, or delete the current print job.



**Pause Job:** Temporarily halts printing the current document. The current page finishes printing.



**Resume Job:** Continues printing after a pause. Printing restarts with the next page of the document you paused.



**Delete Job:** Cancels the current print job. If you are printing several documents, the CAPT continues to the next print job in the queue and displays the status of that print job. To cancel all print jobs in the queue simultaneously, choose **Settings** from the **Start** menu, then select the **Printers** folder. Double-click the **Canon LASER SHOT LBP-1210** icon to display the **Canon LASER SHOT LBP-1210** dialog box. Select all of the jobs and delete them.



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When the **Printed Job** tab is selected, none of the buttons are displayed.

---



## Using the Tab Window

### Printing Job

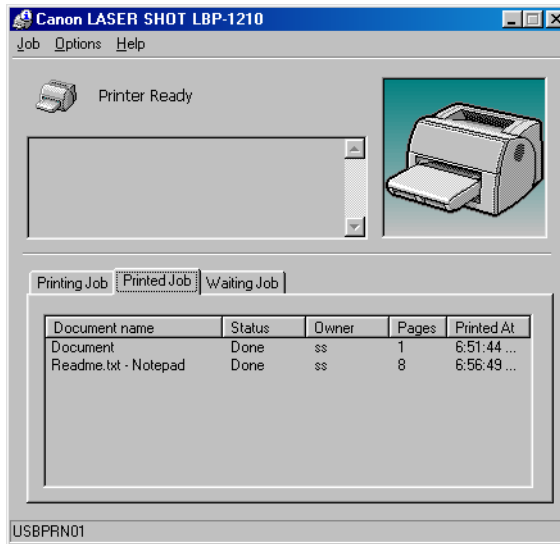


This tab shows information related to the job that is currently printing. The following types of information are displayed:

- ☐ Document name
- ☐ User name
- ☐ Computer name
- ☐ Estimated time left
- ☐ Estimated finish time

Some of this information may not be displayed, depending on the printer status.

## Printed Job

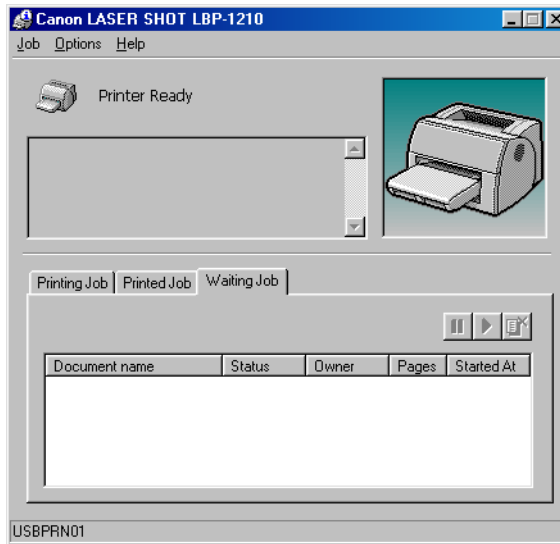


This tab shows information related to jobs that are completed. The following types of information are displayed:

- ☐ Document name
- ☐ Status
- ☐ Owner
- ☐ Pages
- ☐ Printed At

The job history displayed in the job information area can list a history of up to 100 jobs, beginning from the time the Status Window was started. The job history clears whenever you terminate the Status Window.

## Waiting Job



This tab shows information related to the jobs that have not yet started.

- ☐ Document name
- ☐ Status
- ☐ Owner
- ☐ Pages
- ☐ Started At

## ***Network Printer Status***

### **Viewing the print status**

The status of a network printer can be viewed on the print server as well as the client.

For job status to be displayed in the client's Status Window, the print server's Status Window must be running.

If the status option "Display Printer Status Window while printing," has been selected on the client, the client's Status Window opens automatically once printing from the server starts.

If an error occurs on the server, the client's Status Window for that job opens automatically.

If the client's Status Window opens automatically, it closes automatically when printing completes or the error is canceled, unless the user interacted with the window or its menus.

### **Performing print job operations**

Print job operations (pause, resume, delete) may be performed from either the print server or the client for that job. After a client performs a print operation, no other operations are allowed until the server confirms that the operation has been accepted.

In Windows 95/98/Me, print job operations cannot be selected on any other screen except the print server or client for that job. In Windows NT 4.0/2000/XP any authorized user can perform print job operations.

If the print server's Status Window is not running, you cannot perform job operations on the client. The client's Status Window displays the message "Check Print Server."

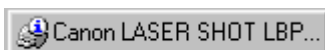
Audio messages for jobs play on the client and on the print server.

## The Status Window Icon

If you minimize the Status Window, you can still see the printer status displayed as an icon on the taskbar. To open the Status Window, simply click on the taskbar button. Icons also appear in the Status Window. The table below shows the Status Window icon and the taskbar icon.



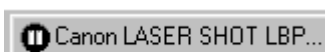
### Printer Ready



Indicates that the printer is ready to print.



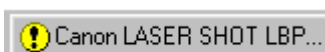
### Printing Paused



Indicates that printing has paused.



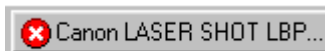
### Attention Required



When the Status Window displays an alert, the window automatically opens to its full size. You can minimize the window again, but you will not be able to resume printing until you take the action specified in the full-size window.



### Warning



An error has occurred and the printer may require service. You may have to contact an authorized service representative.



### Abnormal Condition



Something is wrong with the printer or one of its connections. You will not be able to print until the problem is fixed.

## ***Closing the Status Window***

Click the close button to close the window just as you would close any other window.

If the Status Window opens automatically due to printing, or due to an error, the window automatically closes when printing completes or the error status clears.

## ***Messages***

The CAPT gives you information about your print job and the printer itself.

When a paper size is listed in the message area, such as “Change paper to Letter,” use the following table to determine which size paper to use.

Message	Use this Paper Size
Letter	Letter (8-1/2 x 11 in.)
A4	A4 (210 x 297 mm)
Executive	Executive (7-1/4 x 10-1/2 in.)
B5	B5 (182 x 257 mm)
Env: #10	#10 Envelope (4-1/8 x 9-1/2 in.)
Env: Monarch	Monarch Envelope (3-7/8 x 7-1/2 in.)
Env: DL	DL Envelope (110 x 220 mm)
Env: C5	C5 Envelope (6.4 x 9 in.)
Card: Index	Index Card (3 x 5 in.)
User defined	Custom form: You defined the name.
Current	Unknown
Paper	Any

## Messages with Sound

The CAPT comes with sound files that provide spoken versions of messages you might get while a document is printing. If you installed the sound files and have bi-directional communication and a sound card, the CAPT can play these sound messages.

Use the **Status Options** dialog box in the **Options** menu to turn sounds on or off.

There are two types of audio messages: alert messages and other messages. Refer to the following tables, which list the spoken messages, the event that triggers each, and the message's filename.

### Information messages

Spoken message	Event	Filename
Printing complete	Last page finished	CAP2DONE.WAV
Printing paused	Pause button pressed	CAP2PAUS.WAV
Printing resumed	Printing resumed	CAP2RESM.WAV
Printing started	Printing started	CAP2STRT.WAV
Printing stopped	Delete button pressed	CAP2STOP.WAV

## Alert messages

Spoken message	Event	Filename
Add paper to printer	Out of paper	CAP2ADDP.WAV
Paper jam	Paper is jammed	CAP2JAM.WAV
Close printer cover	Printer cover is open	CAP2COVR.WAV
Printer not responding	Printer not responding	CAP2COME.WAV
Printer error	Printer error	CAP2ERR.WAV
Change paper	Wrong sized paper is loaded	CAP2CAGP.WAV
Check print server	Print server down	CAP2SERR.WAV
Insufficient memory	Insufficient working memory	CAP2MEM.WAV
Cleaning	Cleaning in progress	CAP2CLN.WAV
Check toner cartridge	No cartridge	CAP2CART.WAV
Printer busy	Printer is processing another job	CAP2PRTB.WAV
Port busy	Selected printer port is being used by another device	CAP2POTB.WAV
Printing failed	Printing could not complete	CAP2FAIL.WAV



# Chapter 4

## Troubleshooting

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This chapter includes information to help you solve printer problems. A problem might have one or a combination of causes, including a computer malfunction, software errors, the printer cable, or the printer. Many printing problems are related to how your software interacts with the printer.

If you can print a self test, but the printer does not print other jobs, or your printed output is not what you expected, the problem is with your computer, software, or cables.

If your printer is not operating properly, try the suggestions in this chapter in the order listed.

### ***Finding Information***

Problem	See page
Paper Jams	115
Locating Paper Jams	115
Removing Paper Jams	119
Print Quality Problems	126
Printout Has Vertical White Streaks	126
Printout Has Black Specks	127
Printout Too Light	127
Printout Too Dark	127
Printer Problems	128
CAPT Problems	131
CAPT Messages	134
Using the Trouble Shooter	136
Uninstalling the CAPT	138

If you have a problem with your printer and you cannot resolve it by referring to the information in this chapter, contact a Canon authorized service representative.

Before contacting Canon, make sure you have the following information:

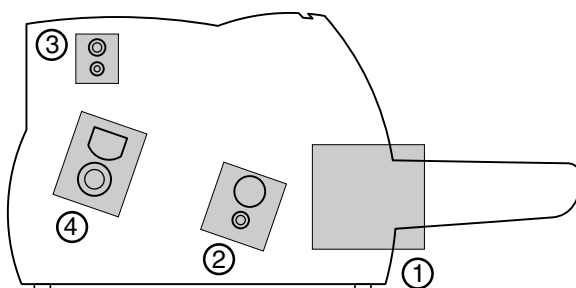
- ☐ Product name (LASER SHOT LBP-1210)
- ☐ Serial number (located on the label on the bottom of the printer)
- ☐ Place of purchase
- ☐ Nature of the problem
- ☐ Steps you took to resolve the problem and their results

## Paper Jams

### Locating Paper Jams

Paper jams can occur in several locations along the print path. Refer to the diagram below to help you locate paper jams. Locate the area where the paper jam has occurred and follow the instructions for removing jams in that area. Be sure to check all areas before resuming printing.

- ① Paper feed area
- ② Imaging area
- ③ Face-down delivery area
- ④ Face-up delivery area



### ***Before Removing Paper Jams Inside the Printer***

When a paper jam occurs, follow the procedure below before removing the jammed paper from the affected area.

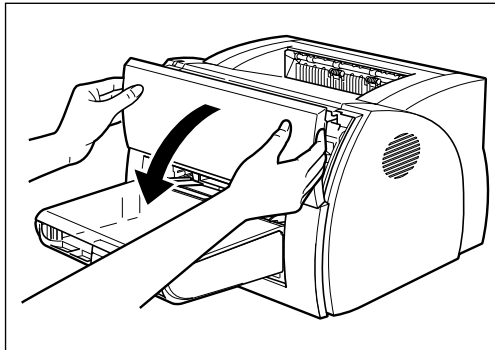


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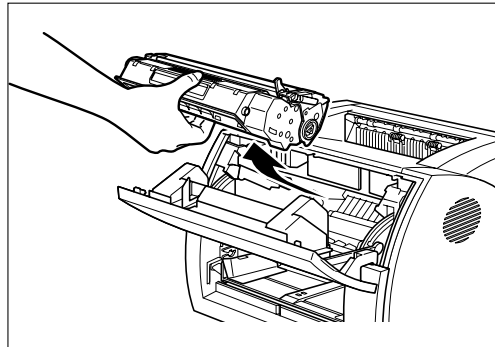
Remove watches and any bracelets or rings when touching the inside of the printer. These items might be damaged if they come into contact with parts inside the printer.

---

1. If there is the stack of paper left in the cassette or on the face-down delivery tray, remove it first, then open the front cover with both hands until it stops.

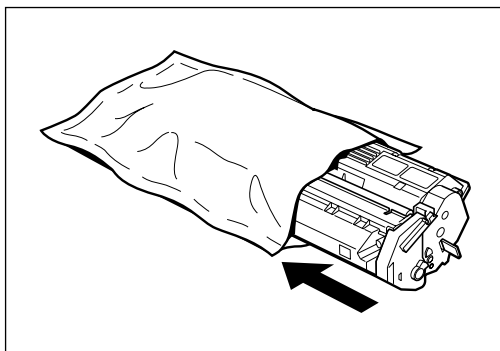


2. Remove the EP-25 cartridge.



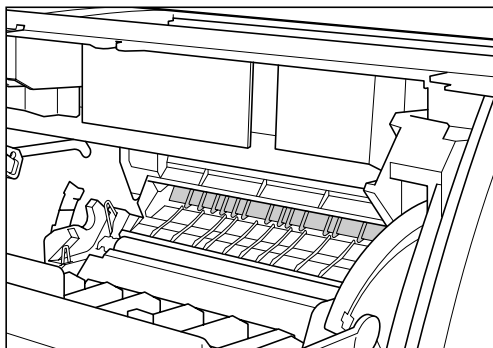


Do not expose the cartridge to light for more than 5 minutes. If necessary, put the cartridge in its original protective bag or wrap it with a thick cloth to prevent exposure to light.



**CAUTION:**

The face-up delivery area (shaded part) becomes hot when the printer is in use. Be careful not to touch this area, because personal injury might result.

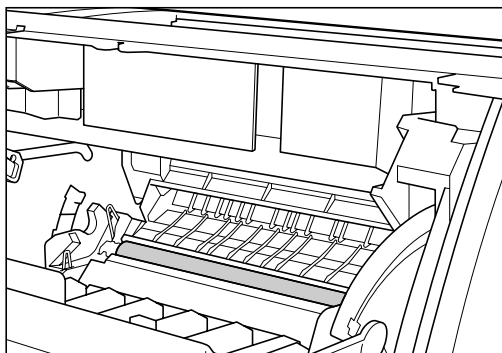




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When removing the jammed paper, do not touch the transfer roller (shaded part) as its surface is very delicate and susceptible to finger oil and scratches, which may lead to print deterioration.

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Be careful when removing the paper; toner on the paper might get onto your hands or clothing. If this happens, wash it off immediately with *cold* running water.

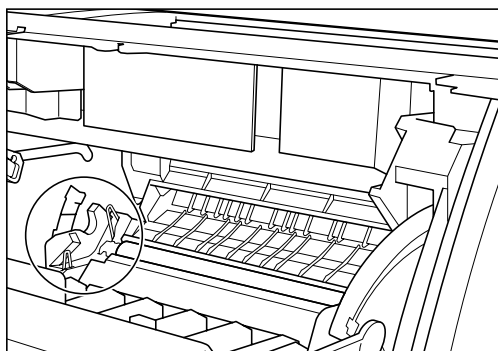
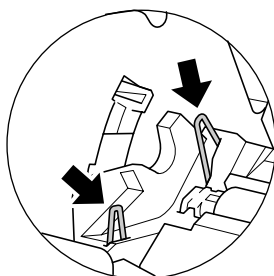
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To avoid possible damage to the printer, do not touch the pins near the left end of the transfer roller.

---



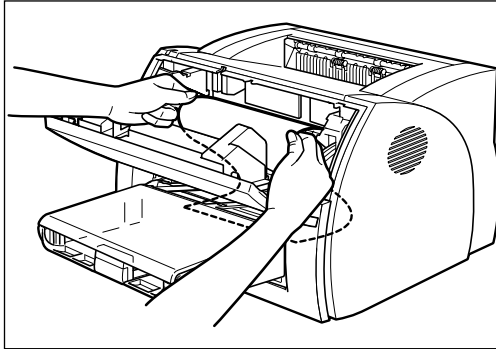
## Removing Paper Jams



---

Please use both hands to remove jammed paper from the printer.

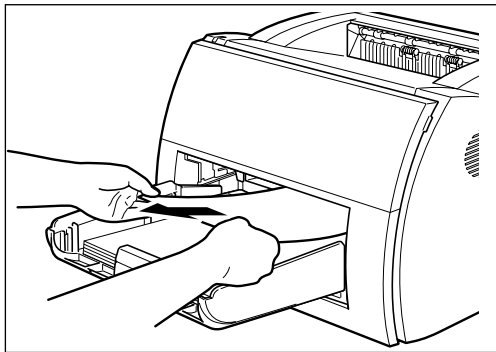
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### ***Paper Jam in the Paper Feed Area***

**If only a small portion of the paper has moved into the printer**

Use both hands to pull the jammed paper straight up and out from the cassette, slowly and carefully.



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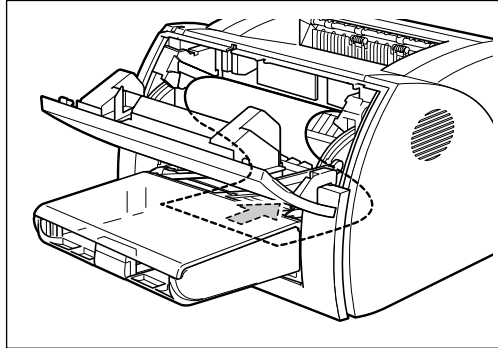
Be careful not to tear the paper when pulling. If the paper is torn, remove the paper scraps from the printer.

---

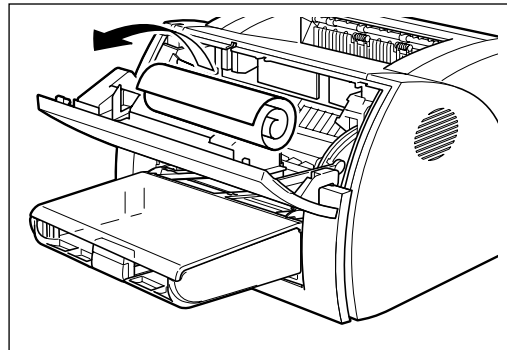
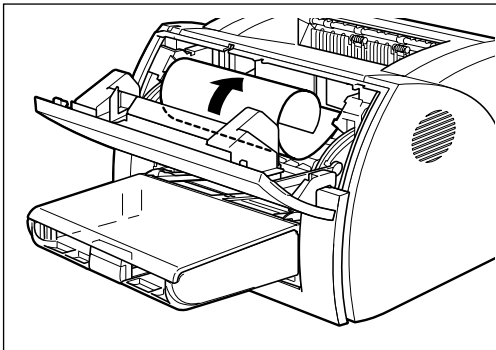
### **If the paper has moved completely into the printer**

Follow the steps described in “Before Removing Paper Jams Inside the Printer” on page 116 to remove the toner cartridge, then follow the procedure below.

1. Use both hands to carefully move the paper inward, then gently pull it out.



2. Roll the leading edge of the paper outwards so that the printed surface is on the inside of the roll, then gently pull the rolled up paper out of the printer.

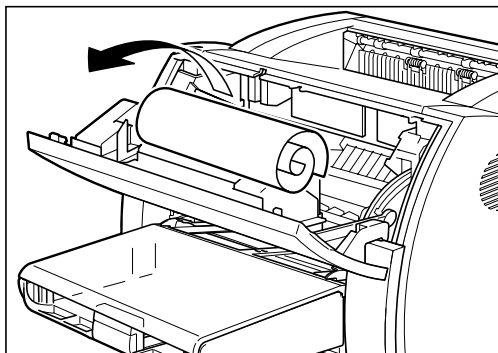
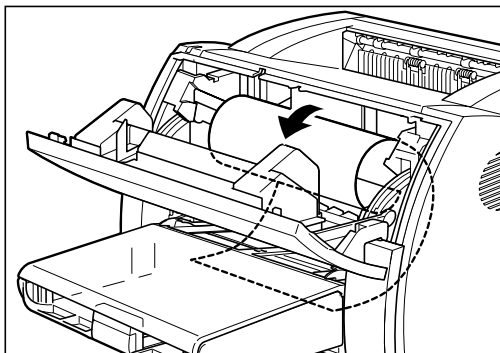


3. If the leading edge of the paper is visible but has not entered the imaging area, pull the paper forwards and roll it inwards.

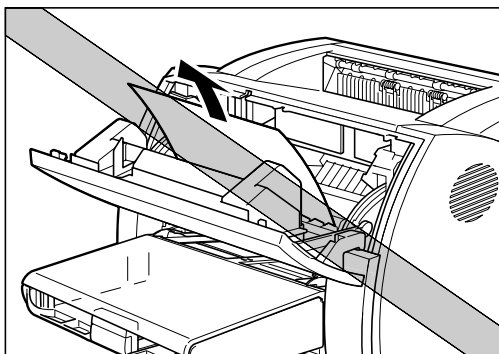




- ❑ Do not pull the jammed paper forward from the paper cassette. It may cause a printer malfunction.
- ❑ Gently pull out the jammed paper.



Do not pull the jammed paper upward; the toner on the paper will stain the printer and cause a permanent reduction in print quality.



Replace the cartridge and close the front cover.

## ***Paper Jams near the Imaging Area***



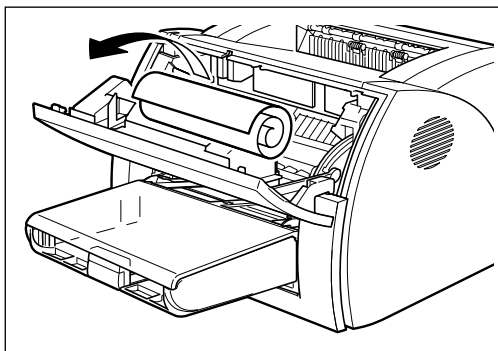
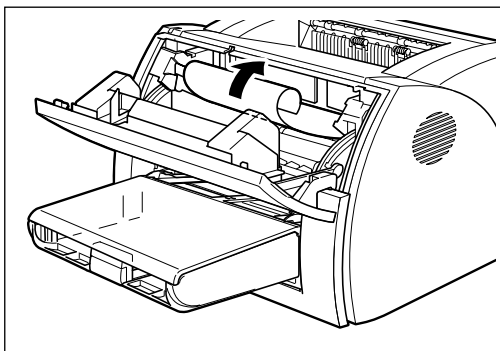
---

Please use both hands to remove jammed paper from the printer.

---

Follow the steps described in “Before Removing Paper Jams Inside the Printer” on page 116 to remove the toner cartridge, then follow the procedure below.

Roll the paper inwards from the rear edge, so that the printed surface is on the inside of the roll and the paper is pulled back out from the imaging area. Then gently pull the rolled paper out of the printer.



## ***Paper Jam in the Face-down Delivery Area***



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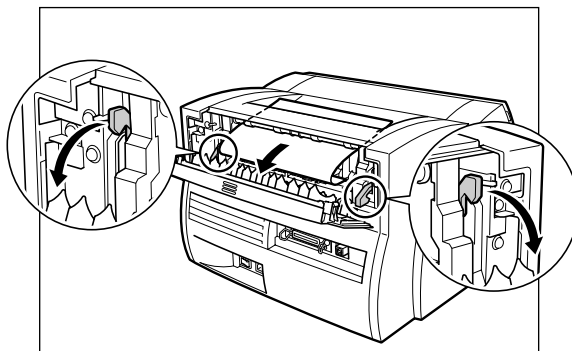
Please use both hands to remove jammed paper from the printer.

---

Follow the steps described in “Before Removing Paper Jams Inside the Printer” on page 116 to remove the toner cartridge, then follow the procedure below.

1. Open the delivery selection cover and push down the green paper release levers on the right and left.

2. Gently pull the jammed paper between the face-down delivery rollers until the leading edge emerges from the printer.



3. Carefully pull the jammed paper through the rollers and out of the printer.



- ☐ Be sure to place the paper release levers back to their original position. If the levers are left pushed down, the paper jam error will not be resolved.
- ☐ Never push down the paper release levers while printing. This could result in damage to the fixing assembly.

## ***Paper Jam in the Face-up Delivery Area***

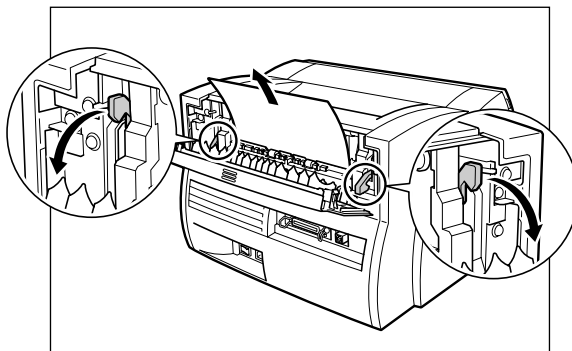


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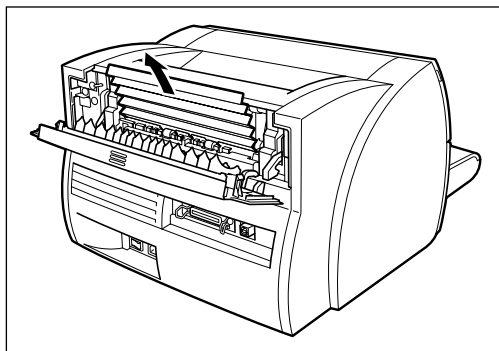
Please use both hands to remove jammed paper from the printer.

---

1. Open the delivery selection cover and push down the green paper release levers on the right and left.
2. While holding the printer steady, carefully pull the jammed paper straight out.



If the jammed paper is badly folded, similar to the folds of an accordion, ease the jammed paper loose and then pull it out of the printer.



3. Place the paper release levers back to their original position.

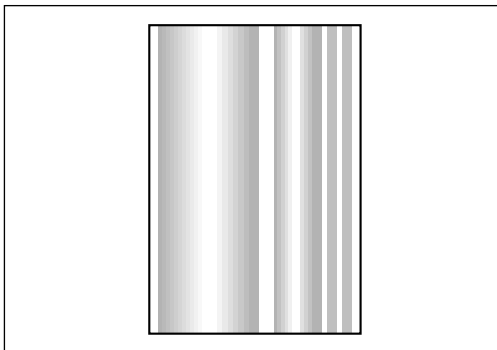


- 
- ❑ After you replace the cartridge and close the front cover, the printer should be ready for printing. If the printer returns to the ready state for printing, troubleshooting has been successful. If the printer does not return to the ready state for printing, confirm that the paper release levers are placed back to their original position, and check to see that paper is not left in the printer.
  - ❑ While removing the jammed paper, some toner might stain the inside of the printer which will make the first few printouts dirty when printing resumes.
-

## ***Print Quality Problems***

### ***Printout Has Vertical White Streaks***

Vertical white streaks, similar to the sample below, result when toner is low or unevenly distributed.



#### ***Corrective action***

1. Open the front cover and take out the EP-25 cartridge.
2. Rock the cartridge gently from side to side five or six times to evenly distribute the toner inside. (For more information, see “Installing the EP-25 Cartridge” in the *Getting Started Guide*.)
3. Insert the cartridge into the printer.
4. Close the front cover and try to print again.

If the problem persists, the cartridge has probably expired. Replace it with a new one, using the steps described in “Installing the EP-25 Cartridge” in the *Getting Started Guide*.



---

When purchasing a replacement cartridge, make sure you get the right one for this printer: a Canon EP-25 cartridge.

---

The EP-25 cartridge typically lasts for about 2,500 prints of Letter- or A4-size paper, assuming the printer is used for standard word processing documents printed at the default density, and at 4% dot ratio (equivalent to print coverage of approximately 5%). The actual cartridge life depends on the average page coverage of your printed documents.

## ***Printout Has Black Specks***

If toner powder adheres to the pressure roller, black specks 1 mm in diameter or larger might appear on the front or back of the printed paper.

### ***Corrective action***

1. Use the **Options** menu in the Status Window to print the cleaning page on a blank sheet of paper.
2. If there are no black specks on the cleaning page, the pressure roller is clean.
3. If there are black specks on the cleaning page, repeat step 1 until there are no black specks on the cleaning page. You may repeat this procedure several times with no adverse effect on the printer.

## ***Printout Too Light***

This occurs with high-volume printing in a hot environment.

### ***Corrective action***

1. Increase the printing density.
2. If this has no effect, replace the EP-25 cartridge.

## ***Printout Too Dark***

If there is a strong light source near the printer, the prints may be too dark.

### ***Corrective action***

1. Check whether the density adjustment is correct. If not, adjust the density.
2. Check whether there is a strong light source near the printer. If there is, move the printer or the light source.

## ***Printer Problems***

<b>Problem</b>	<b>Cause</b>	<b>Solution</b>
Printer does not print	Paper might not be loaded.	Make sure paper is loaded.
	Print jobs might be stalled.	Check the LBP-1210 Status Window for stalled jobs.
	The cartridge might not be installed correctly.	Check that the EP-25 cartridge is installed correctly. See the <i>Getting Started Guide</i> .
	Your BIOS port setting might need to be modified.	See your computer's documentation concerning available ports.
	The parallel cable might not be compatible.	Make sure you are using an 8-bit, Centronics-compatible, parallel interface cable with bi-directional capability.
	Your computer might not be working properly.	Check your computer, make sure it is turned on and working properly.
No power is supplied	Your software might be sending the wrong codes.	Check the software you are using; it might have sent a stop code or similar command to the printer. Make sure the correct printer is selected in the <b>Printers</b> folder.
	Power cord might not be plugged in.	Make sure the power cord is securely plugged in to both the printer and the AC outlet.
	AC outlet might not be supplying power.	Make sure the AC outlet is supplying power; try another outlet if necessary.



Problem	Cause	Solution
	AC voltage might not match printer.	Make sure the voltage of the AC outlet matches the ratings on the printer.
Printer stops printing	Your interface cable might be loose.	Check your computer and your cable.
	You might be working on an application in the foreground, in which case printing performance might slow down.	Printer performance improves if you give your print job priority.
Printout is wrong	There might be a communications problem between the printer and your computer.	Make sure your cable connections are secure. Make sure your interface cable is less than 6.6 feet (2.0 m) long. Make sure you are not using a switch box. Check that you have selected the correct printer driver in Windows.
	The wrong printer is selected in the <b>Printers</b> folder.	Make sure the LBP-1210 is selected in the <b>Printers</b> folder.
	You might need to modify your BIOS setup.	See your computer's documentation for details. Try changing the parallel port mode or the parallel port address to see if this solves the problem.

<b>Problem</b>	<b>Cause</b>	<b>Solution</b>
Printer locks up system	Your system setup might be a problem.	<p>Verify that you have a high-quality shielded interface cable. The problem might be your BIOS. Verify that your BIOS setup is correct. (See your computer's documentation for details.)</p> <p>Verify that your physical memory is working correctly.</p> <p>If you have a Toshiba laptop, change this line in your CONFIG.SYS file:</p> <pre>c:\winutils\mxtime.exe to: REM c:\winutils\mxtime.exe</pre>
Computer indicates a device time-out	Your computer is sending data to the printer but the printer is not responding. The printer might be off, offline, or not connected to the computer.	<p>Make sure the printer is not paused.</p> <p>Check that the printer's interface cable is securely connected to both the printer and the computer.</p> <p>Make sure paper is properly loaded in the cassette.</p> <p>Reset the printer and computer.</p> <p>Try the print operation again.</p> <p>Try a different cable.</p>

## ***CAPT Problems***

<b>Problem</b>	<b>Cause</b>	<b>Solution</b>
The CAPT is not working properly	The CAPT for LBP-1210 is not selected as the default printer driver.	Specify the CAPT for the LBP-1210 as the default driver.
	The CAPT might not be installed properly.	Refer to “Using the Trouble Shooter” on page 136.  To check that the CAPT is installed correctly, try printing a page from an application. If the print fails, the CAPT is not installed correctly. Remove the CAPT and install it again. For more information, see “Uninstalling the CAPT” on page 138.
Cannot use Adobe Type Manager (ATM) fonts	You might be using the wrong version of Adobe Type Manager.	You must be using Adobe Type Manager (ATM) version 2.51 or later.
Cannot print with a printer driver other than the LBP-1210	The printer driver is connected to the same port as the LBP-1210 printer driver.	Connect the printer driver to a different port from the LBP-1210 printer driver.

<b>Problem</b>	<b>Cause</b>	<b>Solution</b>
CD-ROM Menu does not appear automatically	<b>Autorun CD-ROM Menu</b> checkbox is unchecked in the CD-ROM menu.	Start the CD-ROM menu manually, and check the “Autorun CD-ROM Menu” checkbox.
	The <b>Auto insert notification</b> checkbox is unchecked.	From the <b>Device Manager</b> make sure that the “Auto insert notification” checkbox is checked in the <b>CD-ROM drive Properties</b> dialog box. For more information, see Windows Help.
“File not found on CD-ROM” error when starting the CD-ROM Menu.	The program is loaded from the hard disk drive.	Remove the CAP2MNU.EXE file from your hard disk drive and restart the CD-ROM Menu program from the compact disc labeled “User Software for LBP-1210”.
If you are using the printer sharing function on your computer, it takes a long time for the Printer Status Window to obtain the printer status.	If you are using Windows XP Service Pack 2 or another operating system equipped with Windows Firewall as a print server, communication with the client computers is blocked by Windows Firewall.	Start the print server and clear the Windows Firewall block from communications with client computers. For details, refer to the file “note_ex.pdf” that is included in the [English] folder on the supplied “User Software for LBP-1210” CD-ROM.

Problem	Cause	Solution
Cannot install the CAPT using USB port. (Windows 98/Me/2000/XP)	USB class driver is not properly installed.	<p>Perform the following steps.</p> <ol style="list-style-type: none"> <li>1) Make sure the printer is connected to your computer using a USB cable and the printer is turned on.</li> <li>2) Open the <b>System</b> dialog box in the <b>Control Panel</b>.</li> <li>3) Select [<b>Device Manager</b>] tab and double click [<b>Universal Serial Bus controller</b>]. For Windows 2000/XP, select [<b>Hardware</b>] tab and click [<b>Device Manager</b>] button.</li> <li>4) Delete ONLY the following USB class drivers under [<b>Universal Serial Bus controller</b>].  For Windows 98, select [<b>Canon LASER SHOT LBP-1210</b>]. For Windows Me, select [<b>Canon CAPT USB Printer</b>], and click [<b>Remove</b>] button. For Windows 2000/XP, select [<b>USB Printing Support</b>] or [<b>Canon CAPT USB Printer</b>], and uninstall from the [<b>Action</b>] menu.</li> </ol> <p>In the case that the USB class driver is displayed under [<b>Other devices</b>], delete ONLY the following:  For Windows 98, select [<b>Canon LASER SHOT LBP-1210</b>], For Windows Me, select [<b>Canon CAPT USB Printer</b>], and click [<b>Remove</b>] button. For Windows 2000/XP, select [<b>Unknown</b>] and uninstall from the [<b>Action</b>] menu.</p> <ol style="list-style-type: none"> <li>5) Close the <b>Control Panel</b> and unplug the USB cable.</li> <li>6) Restart Windows 98/Me/2000/XP.</li> </ol>



Never delete other devices or device drivers. Windows may not operate properly.

## CAPT Messages

The CAPT displays the status of your printing environment and current print job in the Status Window.

### Alerts

Alerts identify problems that must be corrected before printing can continue. Sometimes messages remind you to do something, such as clear jammed paper. Other times, alerts tell you what is wrong and how to fix it.

Message	Action
Add Paper	The printer is out of paper. Add paper. When you add paper, the Status Window displays “ <b>Printer Ready</b> ” automatically.
Change paper to...	The paper in the printer and the specified paper are not the same size. You have two choices: <ul style="list-style-type: none"><li><input type="checkbox"/> Replace the paper so that it matches the specified paper size.</li><li><input type="checkbox"/> Use the <b>Resume Job</b> menu option in the LBP-1210 Status Window to start printing on the paper in the printer.</li></ul>
Check Printer/Cable	Your computer and printer are not communicating. This happens if the printer power shuts off, the cable is disconnected, or the cable is not bi-directional.
Check Toner Cartridge	There is no toner cartridge in the printer. Install a toner cartridge. For more information, see the <i>Getting Started Guide</i> .
Clear Paper Jam	Paper has jammed in the printer while printing. Follow the instructions in the Printer Status Window, or see “ <i>Removing Paper Jams</i> ” earlier in this chapter. Printing resumes automatically when the paper jam is cleared.
Clear Paper Jam	The printer cover was left open or the toner cartridge was not properly replaced after clearing a paper jam. Close the cover securely.

Message	Action
Close Printer Cover	The printer's front cover is open. To resume printing, close the cover.
Insufficient Memory	<p>The print job was too complex for available memory. Try one or more of the following:</p> <ul style="list-style-type: none"> <li><input type="checkbox"/> Close other applications while printing this job.</li> <li><input type="checkbox"/> Print the job in smaller sections.</li> <li><input type="checkbox"/> Try reprinting the job with a lower resolution, such as 300 dpi.</li> <li><input type="checkbox"/> Reformat the most complicated pages in the print job to reduce graphics and other complex formatting.</li> </ul>
Network Adapter Error	The network adapter power is not on, or the network adapter is not connected.
Port Busy	The printer port is being used by other equipment.
Printing Failed	<p>The print job was too complex to be sent to the printer. Try one or more of the following:</p> <ul style="list-style-type: none"> <li><input type="checkbox"/> Try reprinting the job with a lower resolution, such as 300 dpi.</li> <li><input type="checkbox"/> Reform the most complicated pages in the print job to reduce graphics and other complex formatting.</li> <li><input type="checkbox"/> Try reprinting only the page on which the error has occurred.</li> </ul>
Service Error	<p>The Canon Advanced Printing Technology has detected an internal problem in the LBP-1210 engine.</p> <ol style="list-style-type: none"> <li>1 Turn off and unplug the printer.</li> <li>2 Open the front cover and remove the EP-25 cartridge.</li> <li>3 Reinsert the cartridge properly. Use both hands to close the front cover completely.</li> <li>4 Plug in and turn on your printer.</li> <li>5 If the error persists, contact your Canon authorized service representative.</li> </ol>

## ***Using the Trouble Shooter***

The Trouble Shooter is a utility for solving printing problems in Windows 95/98/Me or NT 4.0/2000/XP. The Trouble Shooter checks for system configuration setting errors, and if possible, makes automatic corrections.

The Trouble Shooter does not detect problems related to hardware, such as printer cable problems, parallel port failure, or ECP setting errors.

To start the Trouble Shooter, select the **Canon LASER SHOT LBP-1210 Trouble Shooter** icon in the **Canon LASER SHOT LBP-1210** group. The Trouble Shooter checks the following and corrects any problems:

- ☐ Free disk space in the drive containing the \Windows directory and free memory
- ☐ Installed files
- ☐ Selected printer port (the Trouble Shooter checks to see if usable)
- ☐ Registries
- ☐ RapidPort communication device drivers (Windows NT 4.0/2000/XP)
- ☐ Language monitor
- ☐ Printer drivers
- ☐ Status Window
- ☐ Printer Properties settings
- ☐ Canon LASER SHOT LBP-1210 program folder

If the Trouble Shooter encounters a problem, it displays an error message. Each message includes several options, such as:

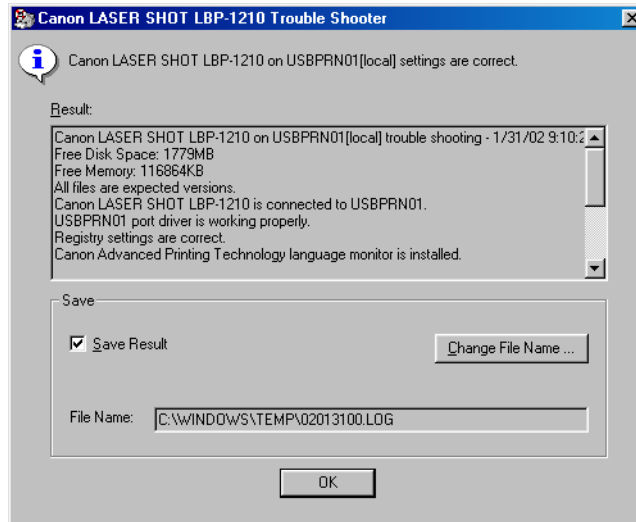
- ☐ How to correct the problem
- ☐ The problem cannot be corrected by the Trouble Shooter
- ☐ Continue troubleshooting
- ☐ Exit the Trouble Shooter
- ☐ Display help information



If the Trouble Shooter is used on a network printer client, it performs network-related checks.

Windows NT 4.0/2000/XP Trouble Shooter checks whether Spooler service has started and if not, displays a dialog box and does not run.

When the Trouble Shooter is done checking your files, it displays a dialog box similar to the one below.



While the Trouble Shooter is running, it saves a log file with the name `tshooter.tmp` in your system temp directory, such as `\windows\temp` or `\temp`.

In the Exit dialog box, the Trouble Shooter prompts if you want to save the results as a text file. Check the **Save Result** check box and enter the desired filename. The file saves with the extension of `.log`.

When you click **OK** in the above dialog box, the Windows Restart dialog box appears. You must restart Windows for corrections made by the Trouble Shooter to take effect.

## ***Uninstalling the CAPT***

If the CAPT is not working properly, it might help to remove it and install it again. Before you begin, be sure you have the installation software available for installation.

Before uninstalling the CAPT, make sure you close all running applications.

To uninstall:

1. Click the **Start** button, then point to **Programs**.
2. Point to **Canon LASER SHOT LBP-1210**.
3. Click **Canon LASER SHOT LBP-1210 Uninstallation**.
4. Follow the on-screen instructions.
5. Windows 95/98/Me: Click **OK** and your system restarts.  
Windows NT 4.0/2000/XP: Click **OK** (recommended) to restart your system.



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In Windows NT 4.0/2000/XP, you cannot uninstall the Canon Advanced Printing Technology unless you have administrative privileges.

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# Chapter 5

## Maintenance

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This chapter describes how to care for and maintain your printer. Regular care and maintenance helps keep your printer in good working order.

This chapter includes the following information:

- ☐ Handling and Cleaning the Printer
- ☐ EP-25 Cartridge

### ***Handling and Cleaning the Printer***

#### ***Handling the Printer***

Note the following points when handling the printer:

- ☐ Do not place any heavy objects on the printer.
- ☐ Do not insert paper or other objects into the face-down delivery slot.
- ☐ When the printer is printing, do not rock or move the printer, and do not open the front cover. If you do, the printer might be damaged.
- ☐ Do not subject the manual feeding slot area to direct sunlight or other strong light.
- ☐ After unplugging it from the AC outlet, wait until the printer has cooled off completely before covering it with a dust cover.
- ☐ If you are not going to use the printer for an extended period of time, unplug it from the AC outlet.
- ☐ Never attempt to disassemble the printer.

## ***Cleaning the Printer***

Clean the printer cabinet regularly to keep the printer in its best condition. To clean the printer, use a soft cloth slightly moistened with water or a mild detergent solution. Avoid using any other type of solvents, such as alcohol or benzine, which might damage the surface. When finished cleaning, wipe the cabinet with a dry cloth.



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Before cleaning the printer, always unplug it from the AC outlet. Do not spill water or detergent into the printer. Otherwise the printer will be damaged and electric shock may even occur.

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Do not lubricate the printer. This printer does not require lubrication.

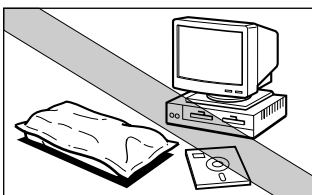
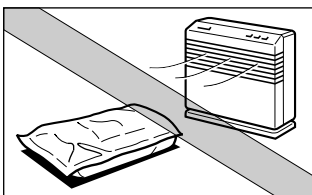
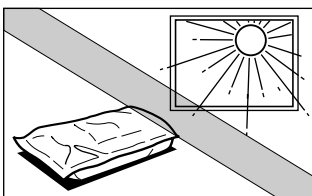
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## ***EP-25 Cartridge***

The EP-25 cartridge contains a photosensitive part called a “drum” which has characteristics similar to photo film. It also contains black carbon powder called “toner.” The drum is extremely sensitive to light and might deteriorate if exposed to light. Also, poor print quality can result if toner becomes caked or unevenly distributed inside the cartridge.

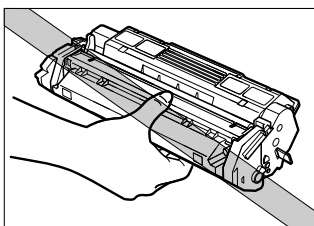
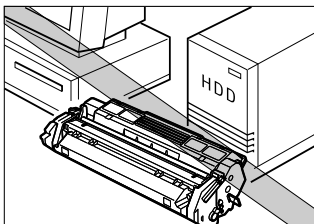
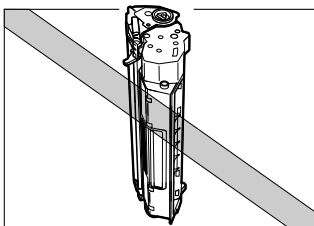
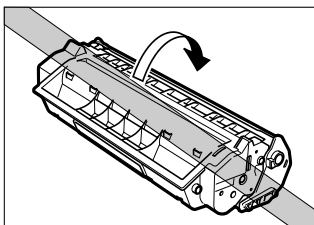
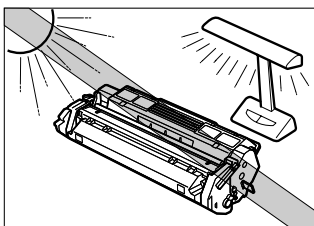
Please adhere to the following guidelines when storing or handling the cartridge.

## Storage Guidelines

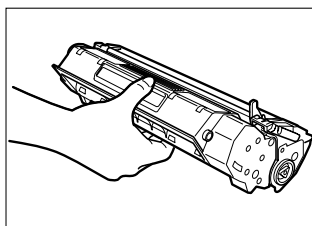


- Store the cartridge in its protective bag. Do not open the bag until you are ready to install the cartridge in the printer.
- Do not store the cartridge where it will be exposed to direct sunlight.
- Do not stand the cartridge on end, and do not turn it upside down. If the toner becomes caked in the cartridge, it may prove impossible to free it even by shaking the cartridge, and print quality can deteriorate.
- Do not store the cartridge at a high temperature or in high humidity, or in places where the temperature or humidity can change abruptly.
- Store the cartridge at temperatures between 0°C and 35°C (between 32°F and 95°F).
- Do not store the cartridge in salty air or where there are corrosive gases such as those from aerosol sprays.
- Keep the cartridge away from a monitor's cathode ray tube (CRT), disk drives and floppy disks. The magnet in the cartridge can distort the image on the CRT, or damage data on disks.

## Handling Guidelines



- Do not expose the cartridge to direct sunlight. Do not expose it to bright light or to room light for more than 5 minutes.
- Do not open the drum's protective shutter on the cartridge. If the shutter is open and the drum is damaged, print quality might deteriorate.
- Do not stand the cartridge on end, and do not turn it upside down. If the toner becomes caked in the cartridge, it might prove impossible to free it even by shaking the cartridge, which results in print quality deterioration.
- Keep the cartridge away from a monitor's cathode ray tube (CRT), disk drives and floppy disks. The magnet in the cartridge can distort the image on the CRT, or damage data on disks.
- Do not touch the drum's protective shutter. Avoid holding the cartridge in such a way that your hand is touching the drum's protective shutter.
- When transporting the printer, remove the cartridge from the printer. (Put the cartridge in its original protective bag or wrap it with thick cloth to prevent exposure to light.)



Correct Handling



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**CAUTION:**

Do not dispose of toner cartridges in fire. Toner powder is flammable.

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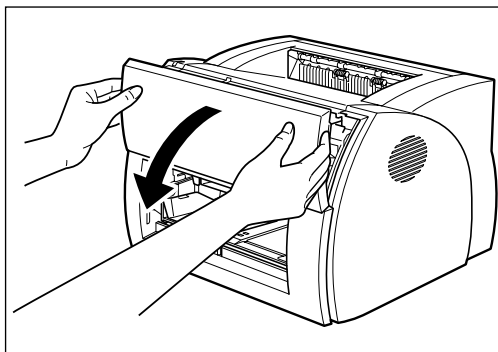
- Do not attempt to disassemble the cartridge.

## ***Replacing the EP-25 Cartridge***

The EP-25 cartridge typically lasts for about 2,500 prints of Letter or A4-size paper. This assumes that the printer is used for standard word processing documents printed at the default density, and at 4% dot ratio (equivalent to print coverage of approximately 5%). The actual cartridge life depends on the average page coverage of your printed documents. If your documents have on average less text with lots of white space, the cartridge lasts longer. However, if you frequently print graphics and text, the cartridge life is shorter.

When a print quality problem cannot be corrected following the steps in chapter 4, “Troubleshooting,” it is probably time to replace the cartridge with a new one.

1. Grasp the top of the front cover on both sides, then gently pull the cover until it is fully open.



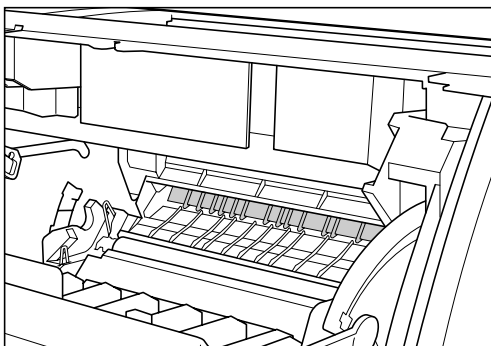


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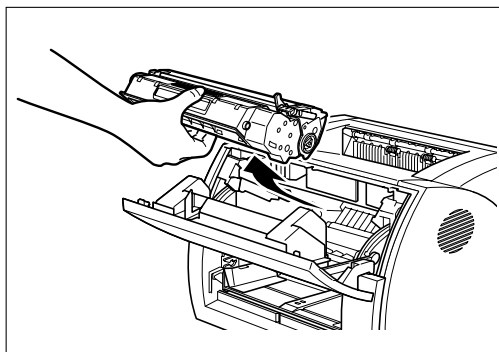
**CAUTION:**

The shaded part of the face-up delivery area is hot when the printer is in use. Be careful not to touch this area, because personal injury might result.

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2. Remove the EP-25 cartridge.



3. Insert a new cartridge. For details, see “Installing the EP-25 Cartridge” in the *Getting Started Guide*.



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**CAUTION:**

Do not dispose of toner cartridges in fire. Toner powder is flammable.

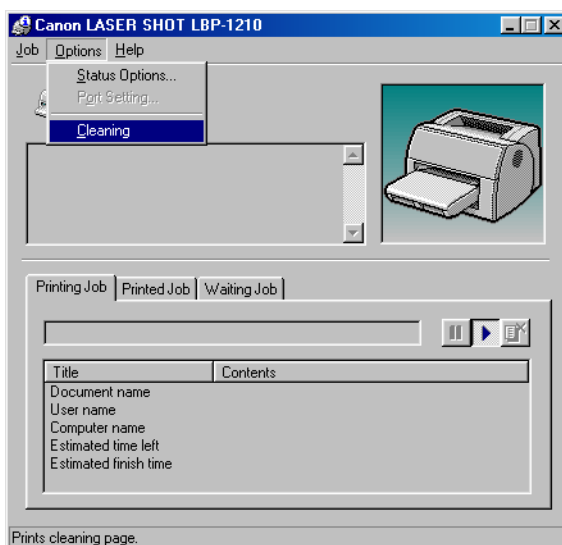
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## Cleaning

Whenever you replace the EP-25 cartridge and the printing quality is poor, you may need to use the Cleaning function. Follow the instructions below.

1. Place letter or A4-size paper in the cassette.
2. Click on the printer icon in the taskbar to open the Status Window.
3. From the **Options** menu, click **Cleaning**. A cleaning sheet starts printing. When printing starts, the Status Window message area displays “Cleaning” and when printing completes, it returns to normal.



While cleaning is in progress, you cannot pause the printing or change paper settings.



# Appendix A

## Printer Specifications

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Model:	Desktop page printer
Printing method:	Electrophotographic printing using laser beam scanning
Resolution:	600 dpi
Printing speed:	14 pages per minute (A4-size paper)
Paper sizes: cassette	76.2x127 to 216x356 mm (3"x5" to 8-1/2"x14") <b>Plain paper</b> (A4, Letter, Executive, B5)  Maximum capacity: 25 mm (Approx. 250 sheets of 64 g/m <sup>2</sup> paper)  <b>Special paper</b> (envelopes, postcards, index cards, colored paper)  Maximum capacity: 25 mm stack height (except envelopes) Envelope capacity: 20 envelopes
manual loading	Plain paper, special paper (transparencies, labels, envelopes, postcards, index cards, colored paper)  Maximum capacity: 1 sheet (64 g/m <sup>2</sup> paper)
Paper delivery:	Face-down: Maximum capacity: 125 sheets (64 g/m <sup>2</sup> paper) Face-up: 1 sheet (Remove printed sheets one at a time since there is no delivery tray.)
Startup time:	Less than 8 seconds at 20° C (68° F) (Number of seconds from when the printer is plugged into an AC outlet until it is ready for printing.)

First print:	Face-down delivery: Less than 10 seconds Face-up delivery: Less than 9.4 seconds For printing on A4-size paper using the cassette at 20° C (68° F)
Toner cartridge:	EP-25 cartridge
Power requirements:	110-127V (±10%) 50/60Hz (±2Hz) 220-240V (±10%) 50Hz (±2Hz)
Power consumption:	110-127V During printing: approximately 249 W (Average) During standby: approximately 6 W 220-240V During printing: approximately 268 W (Average) During standby: approximately 6 W
Noise level:	Sound Power Level During printing: Max. 6.2 Bels During standby: Background noise level Sound Pressure Level (Bystander positions) During printing: Max. 48 dB (A) During standby: Background noise level Declared Noise Emissions in accordance with ISO 9296
Operating environment:	(Printer plugged into an AC outlet) Temperature: 7.5° C to 35° C (45.5° F to 95° F) Humidity: 5 to 90% RH (no condensation)
Storage environment:	(Printer unplugged from the AC outlet) Temperature: 0° C to 35° C (32° F to 95° F) Humidity: 35 to 85% RH (no condensation)
Dimensions:	388 x 524 x 254 mm (W x D x H) (15-1/4" x 20-3/5" x 10")
Weight:	Approx. 7.8 kg (17-1/5 lbs.), cartridge excluded Cartridge only: approx. 610 g (1-3/10 lbs.)

# Appendix B

## Optional Accessories

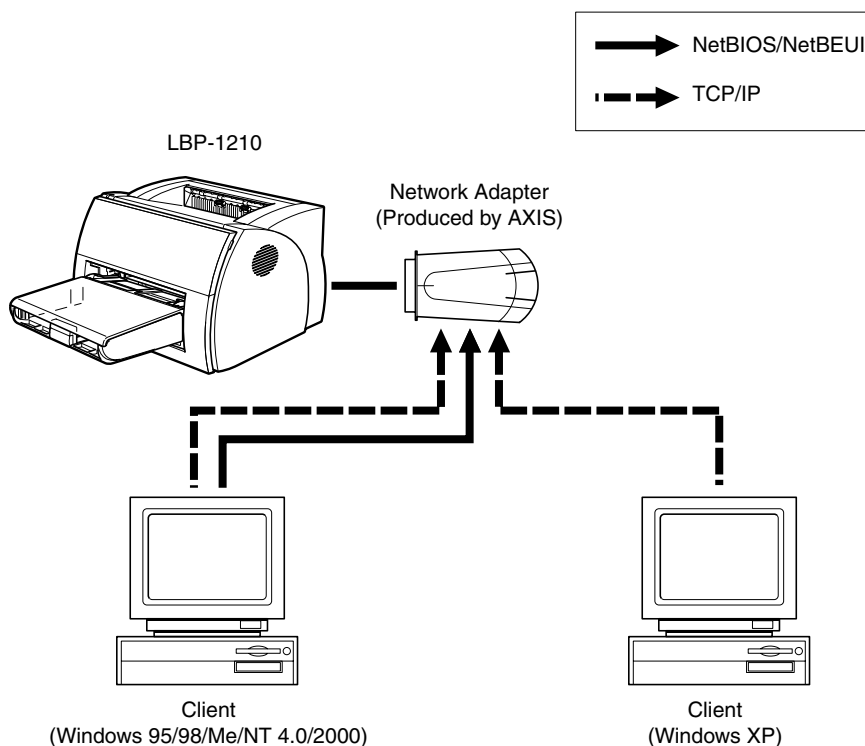
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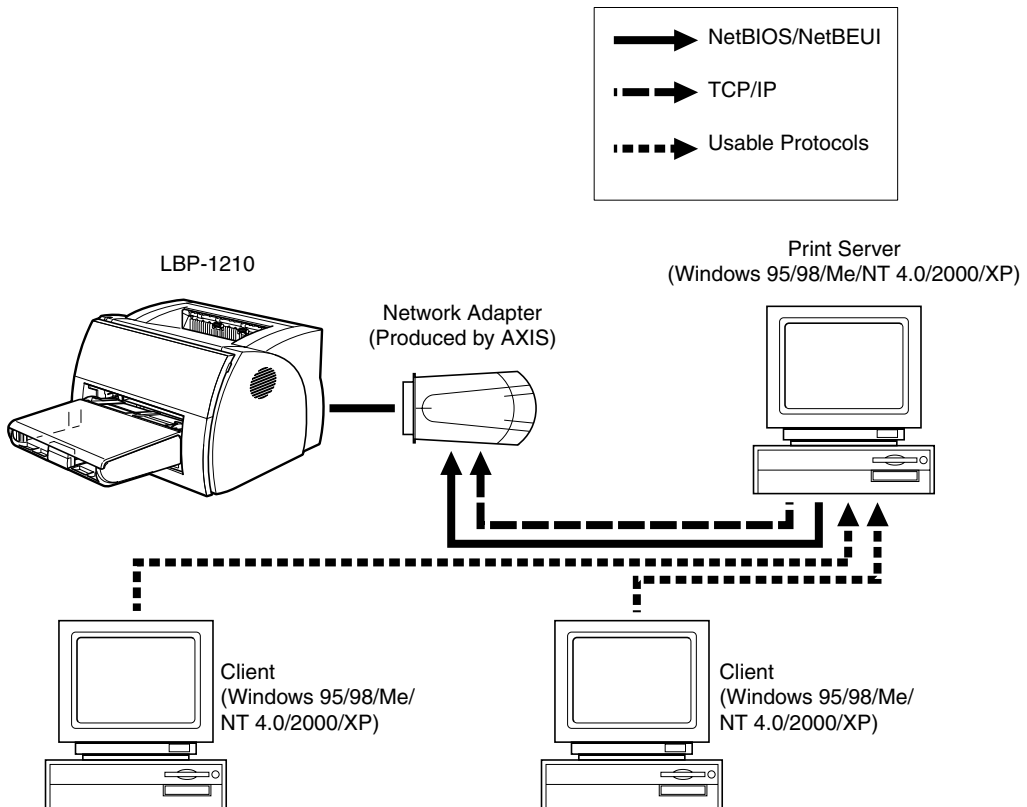
By using an optional network adapter (Produced by AXIS), you can use the LBP-1210 printer directly connected to a network.

For details, access the web site of Axis Communications (<http://www.axis.com/>).

### Network Adapter

The network adapter and the computer are connected in peer to peer. Also, you can connect the printer to the computer via a print server.





If Windows XP is used as the print server, you may not be able to use NetBIOS/NetBEUI depending on the network adapter.



When using the network adapter, you can use “NetSpot Device Installer” that is utility software for specifying the initial settings of a printer connected to a network.



- 
- ❑ The network adapter configuration varies depending on the product.
  - ❑ For details on the network adapter, see the instruction manual supplied with the network adapter.
  - ❑ For more details on the network adapter, contact your local authorized Canon dealer where you purchased LBP-1210.
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# Appendix C

## NetSpot Device Installer

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The supplied CD-ROM includes “NetSpot Device Installer”, which is a utility that initializes the settings of a printer connected to the network, as well as the printing software (CAPT). The NetSpot Device Installer does not need to be installed on your computer, but is simply used to initialize the network connection settings of the printer.

For detailed information on the NetSpot Device Installer, refer to the users manual included with the network adapter (Produced by AXIS).



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Depending on the CD-ROM supplied, NetSpot Device Installer may not be included. If NetSpot Device Installer is not included on the supplied CD-ROM, you can download it from the Canon website.

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# Glossary

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## A

### AC

Alternating Current. The type of electrical current typically available from household wall outlets.

### Adapter

An optional device that allows you to connect your printer directly to a network. *See also* Peer-to-peer connection.

### Alert

A message displayed in the Printer Status Window when a problem or condition caused the Canon Advanced Printing Technology to pause printing. You must follow the on-screen instructions before printing resumes.

### Audio messages

Audio messages notify the user of the printer operations shown in the Status Window.

### Automatic Image Refinement

A printer technology from Canon, with which the printer automatically senses and refines the jagged edges and ragged curves of characters and graphics.

## B

### Bi-directional communications

Allows information to pass back and forth between the Canon Advanced Printing Technology software and a local printer.

### Bold

A characteristic of a printed character that indicates wider, darker representation. Also referred to as emphasized or double-strike printing.

**Brightness**

The relative proportion of light and dark areas. Decreasing brightness darkens the overall image; increasing brightness lightens it.

**C****Canon Advanced Printing Technology (CAPT)**

Software that extends the power of the Windows operating system to a printer to speed up and simplify printing. The Canon Advanced Printing Technology provides more printing control and bi-directional communication between the printer and a computer running a Windows application.

**Centronics interface**

An interface standard for parallel data transmission. This printer uses a Centronics-type parallel interface with bi-directional capability. *See also* Interface port and Parallel interface.

**Client**

A computer that is connected to the printer over a network. A client does not control the printer directly. It interacts with the printer through a server. *See also* Server.

**Collate**

To print multiple copies of a multi-page document in sequential page order.

**Command**

An instruction that tells the printer to perform a certain function. Commands are sent from the computer to the printer via the interface cable when the printer is ready.

**Contrast**

The degree of difference between the lightest and darkest areas of an image. Decreasing contrast lightens the dark areas and darkens the light areas; increasing it darkens the dark areas and lightens the light areas.

## **Control Panels**

The set of Windows programs you can use to change system, hardware, software, and Windows settings.

## **D**

### **Default setting**

A setting that is automatically used if no other setting is specified.

### **Desktop**

The entire Windows screen that represents your work area in Windows. Icons, windows, and the taskbar are displayed on the Windows desktop.

## **dpi**

Dots per inch. A unit of measurement for indicating a printer's resolution. The LBP-1210 prints at a resolution of 600 dpi.

### **Driver**

A program that controls how the computer and an external device interact. The printer driver supplies Windows with information such as descriptions of the fonts and features of the installed printer. When you print with the Canon Advanced Printing Technology, you are using its printer driver.

## **E**

### **ECP**

Abbreviation for Extended Capabilities Port. A bi-directional communication mode that enables high-speed data transmission to printers and other devices.

## **F**

### **Fixing assembly**

The device used during the print process to fix the toner onto the paper (or other media) through applying heat and pressure. The assembly, located inside the printer, gets extremely hot (374°F/190°C) during operation.

**Folder**

A container in which documents, program files, and other folders are stored on your disks. Formerly referred to as a *directory*.

**Font**

A complete set of characters of the same size and style, for example, 12-point Courier bold.

**Form**

A custom paper size, with width and height defined by the user.

**G****Grayscale image**

A bitmap image that stores data for each dot as a shade of gray, rather than as black or white.

**H****Halftone**

The process of converting a grayscale image to black dots and white (unprinted) dots that simulate the gray shades in the original image.

**I****Interface**

The connection between two devices through which they communicate with each other. The LBP-1210 printer features USB and parallel interface, which makes it compatible with IBM and similar personal computers.

**Interface cable**

The cable, with bi-directional capability, used to create the interface between a printer and a computer.

**Interface port**

The port through which the printer communicates with the computer. The LBP-1210 have a USB port and a Centronics, 8-bit, parallel interface port, located on the back of the printer. *See also* Parallel or USB interface.

**Italic**

A font style distinguished by slanted characters (the upright strokes of the characters are at an angle to the vertical axis).

**J****Jam**

A situation created when paper becomes caught along the paper path. You must remove jammed paper before you can continue printing.

**K****Kilobyte (KB)**

A unit of measurement, representing the binary number 1024, used to describe printer or computer memory size in thousand-byte units.

**L****Landscape**

The printing of text and graphics along the length of the page.

**Local printer**

A printer that is directly connected to your computer, using a parallel cable.

**M****Megabyte (MB)**

A unit of measurement, representing one million bytes, used to describe printer or computer memory size.

**My Computer**

The Windows program that you can use to browse through your computer's filing system, and to open drives, folders, and files. You can also use My Computer to manage your files and your filing system, by moving, copying, renaming, and deleting items.

## **N**

### **Network**

A group of computers connected by cables or other means and using software that enables them to share equipment (such as printers) and exchange information.

### **Network Adapter**

An optional device that allows you to connect your printer directly to a network. *See also* Peer-to-peer connection.

## **O**

### **Orientation**

The printing of text either along the width (portrait) or length (landscape) of the page.

### **Overlay**

Refers to printing in which data that is common to all the pages, such as a logo, titles or table structure, is overlaid with the print data from the application.

## **P**

### **Paper feed**

The act of guiding a sheet of paper into the printer's paper path.

### **Paper jam**

A situation created when paper becomes caught along the paper path. You must remove jammed paper before you can continue printing.

### **Paper path**

The route that paper travels through the printer.

### **Parallel interface**

An interface that transmits multiple bits simultaneously (usually in one-byte segments). Your printer has a built-in, Centronics-type parallel interface. *See also* Centronics interface.



**Parallel interface cable**

A bi-directional cable, usually less than six feet long, that transfers multiple bits of information to the printer simultaneously, speeding the transfer. Parallel interface cables are also referred to as Centronics interface cables.

**PDF**

Stands for Portable Document Format. A widely used format for transmitting and viewing documents on computers. PDF documents can be read or printed out with Adobe Reader/Adobe Acrobat Reader program.

**Peer-to-peer connection**

A network connection between a computer and a printer (or other device) that does not go through a server. *See also* Server, Client.

**Physical RAM**

Random access memory (RAM) that is physically present in the computer in the form of memory chips, as opposed to virtual memory. *See also* Virtual Memory.

**Point size**

Character height is defined in points: one point is 1/72 of an inch.

**Portrait**

The printing of text along the width (short edge) of the page.

**Print job**

A document that a Windows application has processed and sent to the Spooler to be added to the print queue or directly to the printer.

**Print Monitor**

The Network Adapter Print Monitor is software that prints through the network adapter.

**Print queue**

A list of files that are either waiting to be printed or are currently printing. Once a file has been printed, it is removed from the print queue.

**Printer driver**

A program that controls how the computer and printer interact. The printer driver supplies Windows with information such as descriptions of fonts and features of the installed printer. When you print with the Canon Advanced Printing Technology, you are using its printer driver.

**Printers folder**

The container in which your printer information is stored.

**Profile**

A profile is a file that stores the printer's settings, so those settings can be recreated simply by selecting the profile from a menu.

**Progress bar**

In the Status Window or its icon, a horizontal bar that graphically indicates the percentage of the print job that has actually printed.

**Properties dialog box**

The dialog box that contains information about a particular device, such as your printer.

**Proportional spacing**

The spacing of characters according to the width of each character. This variable spacing between each character closes up awkward space and makes text easier to read.

**Q****Queue**

A list of files that are either waiting to be printed or are currently printing. Once a file has been printed, it is removed from the print queue.

## **R**

### **Random Access Memory (RAM)**

The working memory of the computer in which programs and data are temporarily stored while you use them. Resetting or shutting off the computer clears all information from RAM. Printing very complicated documents might require closing other running programs or adding more RAM to the computer. *See also* Physical RAM, Virtual memory.

### **Resolution**

The density of dots for any given output device, expressed in terms of dots per inch (dpi). Low resolution causes font characters and graphics to have a jagged appearance, but prints faster than higher resolutions. Higher resolution provides smoother curves and angles as well as a better match to traditional typeface designs, but prints more slowly. This printer can produce output with 300 or 600 dpi resolution. Resolution values are represented by horizontal data and vertical data, for example, 600 x 600 dpi.

## **S**

### **Scalable fonts**

Scalable fonts allow characters to be printed in various sizes and rotation angles. This is different from bitmap fonts, which are printed in fixed sizes and angles.

### **Scaling**

Enlarging or reducing the printed image.

### **SCoA**

ScoA is an original Canon print data compressor and forwarding technology, which utilizes the full potential of your computer to make CAPT high speed printing a reality. Further, as compression and forwarding are efficient, only a small amount of memory is used, and regardless of how much data you send, you do not need to increase RAM.

### **Separator page**

Optional pages printed at the beginning of each document to help separate one print job from another.

**Server**

A network computer that is directly attached to the printer. The server controls the printer and handles print jobs sent from the clients. *See also* Client.

**Shielded**

A type of cable that contains a metallic sheath over the conductor material to protect the data passing through the cable from electromagnetic interference. You need to use a double-shielded interface cable with this printer.

**Sound file**

A file containing audio information that can be played by a sound driver. The Canon Advanced Printing Technology includes sound files that play to indicate printing conditions.

**Spooling**

A process by which an application sends a document to the Spooler, rather than directly to the printer, thus freeing the computer and application for other tasks. Spooled documents are printed in the order they are received.

**Start menu**

The menu that presents commands that are a starting point for all work you do on your computer, such as starting a program, opening a document, finding a file, and getting help. You open the Start menu by clicking the Start button displayed on the Desktop.

**Status options**

Settings which determine when the Printer Status Window opens and whether sounds play with messages.

**Status Window**

A window that the Canon Advanced Printing Technology uses to display messages about the current print job, as well as to graphically show the print job's progress from computer to printer.

## **T**

### **Title bar**

The horizontal bar that contains the title of a window or dialog box. On many windows, the title bar contains the Control menu box and Maximize and Minimize buttons.

### **Toner**

A black, resin-coated powder contained in the EP-25 cartridge. The printer applies the toner to the surface of the photosensitive drum inside the printer via an electrophotographic mechanism.

### **Toner saver**

Because only alternate data bits are printed, toner consumption is reduced.

### **Toolbar**

In the Status Window, the area in the tab window that includes buttons for pausing, resuming, and deleting the current print job.

### **Transfer roller**

Presses the paper against the drum, to aid the transfer of toner to the paper.

### **Trouble Shooter**

A program that helps you solve printing problems. The Trouble Shooter checks the Windows configuration settings, and if possible corrects any errors that it finds.

### **TrueType fonts**

Scalable fonts used for both screen display and printing. TrueType fonts can be sized to any height, and print exactly as they appear on the screen, but with higher resolution.

## **U**

### **Universal Serial Bus (USB) interface**

These are new serial interface standards. This bus automatically recognizes connections (Plug and Play) to allow plugging and unplugging connectors with the power still turned on to the PC or peripheral equipment.

## **V**

### **Virtual Memory**

Space on the hard disk that Windows uses for temporary data storage as if it were actually random access memory (RAM). Windows does this by means of a swap file. This provides Windows with more usable memory, but reduces speed of access to it when the swap file must be used. *See also* Physical RAM.

## **W**

### **WebNetSpot**

This utility is used to control network printers.

### **Weight**

Refers to the thickness of a font: light, medium, or bold. Also refers to the thickness of paper.

### **Windows Explorer**

The Windows program you can use to browse through, open, and manage the disk drives, folders, and files on your computer in a network system. You can also use Windows Explorer to view and open shared folders on other computers on the network. You can use Windows Explorer to manage your files by moving, copying, renaming, and deleting files.

### **WYSIWYG**

Pronounced wizzy-wig, an acronym for “what you see is what you get.” For example, when you format a paragraph, the line breaks that appear on the printed page are exactly the same as they are on the screen.

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